



Technical Assistance Collaborative, Inc.

Evaluation of Iowa's Public Mental Health System

Task Two Report

**Prepared for the
Iowa Department of Human Services
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1. Introduction

In December of 1997, at the request of the Mental Health Planning Commission, the Iowa Department of Human Services (DHS) engaged the Technical Assistance Collaborative, Inc. (TAC) to undertake an evaluation of Iowa's public mental health service system. The purpose of the evaluation is to assess the performance of Iowa's mental health system in relation to current standards, benchmarks and best practices found in public mental health systems in the United States. This evaluation has four key components:

- Task One Identification of Performance Indicators, Benchmarks and Best Practice Areas;**
- Task Two Assessment of Iowa's Performance in Relationship to Performance Benchmarks and Best Practices;**
- Task Three Identification of Technical Assistance Needs and Strategies to Improve Iowa's Performance in Relationship to Benchmarks; and**
- Task Four Preparation of a Final Report and Recommendations.**

Each of these tasks includes a written summary of key findings and observations. This report summarizes the evaluation team's findings and observations related to Task Two. In order to complete the evaluation there is still a great deal of analysis to be completed in Tasks Three and Four. This Task Two Report provides results of the analysis of performance data and the system wide survey of Central Points of Coordination (CPCs), Human Service Area Administrators, (HSAAs) and Directors of Special Education at Area Education Administration (AEAs). The Task Two Report should be considered as the second installment of a series of reports in an ongoing evaluation of Iowa's public mental health system.

1.1 Description of Activities in Task Two

Task Two consisted of a two part quantitative analysis. The first component consisted of a quantitative review of the performance data provided in the first task. In this step, the TAC team compared the performance of the Iowa system against these benchmarks and norms from other similar systems of care from across the country. The performance data contained in this component of the report allows Iowa to benchmark its public mental health system of care against other systems across the country. In addition, data comparing utilization within Iowa illustrates the regional similarities and differences that exist in mental health care throughout the state. We recommend stakeholders utilize this data in order to focus new or continuing quality improvement efforts on the components of Iowa's public mental health system that require the most development.

The second component of Task Two consisted of a survey of CPCs, HSAAs, and AEAs. The Oversight Committee felt that these individuals were in the best position to comment on the current performance of the Iowa mental health system compared to the best practice areas outlined in the Task One Report. Results were compiled by TAC and are provided as part of this Task Two Report and will be incorporated into the Final Report provided to DHS. In order to maintain consistency and focus on issues of common concern, the subject areas follow the same outline of topics that have been identified as best practice areas in the Task One Report. This approach allowed us to sample more broadly the perceptions of stakeholders on these topical areas, building a more quantitative assessment of:

- the degree to which the identified best practice areas are perceived as essential components of a good system of care;
- the perceptions of how Iowa's publicly funded mental health system compares to these best practices;
- and potential areas for improvement for the Iowa system of care.

1.2 Methodology

1.2.1 Performance Data

1.2.1.1 Performance Data Requests and Collection

In an effort to collect additional performance data for benchmarking the Iowa public mental health system against other mental health systems of care, a standard performance data request form was composed and sent to twenty state and county mental health administrators across the country. We also collected and analyzed Iowa specific data from the Mental Health Access Plan (MHAP) and the four Mental Health Institutes (MHIs). In addition, data was requested from national organizations such as the National Association of State Mental Health Program Directors (NASMHPD). (See Appendix 1 for the performance data request form and example request letter.)

Respondents were asked to define the parameters of their systems of care such as covered population, payor sources, and date range for reported data to provide a basis for determining applicability of the benchmarks. Each administrator was also asked to provide data corresponding to as many indicators as possible from the fifteen listed below:

- Penetration Rate;
- Psychiatric Length of Stay;
- Inpatient Utilization;

- Outpatient Utilization;
- Readmission Rates;
- Wait Times;
- Telephone Access: abandonment rate and speed of answer;
- Administrative Expenditures;
- Per Capita Direct Expenditures;
- Community Tenure;
- Involuntary Admissions;
- Complaints and Grievances;
- Criminal Justice System Involvement;
- Service Denials; and
- Geographic Availability.

These fifteen indicators were compiled from those indicators recommended in the Task One Report. This subset from the Task One list were chosen based on the potential availability of corresponding data, as well as the ability to use particular indicators to benchmark Iowa to other systems of care.

Our collection efforts for the Task Two Report focused on overcoming the barriers to data collection that occurred previously during preliminary data collection for the Task One Report. In order to maximize the amount of data we were able to collect, we followed-up personally on the majority of requests by telephone calls or electronic mail messages and used a focused data collection tool as described above. Despite these efforts, the response rate to our requests was lower than expected. As a result, this report includes graphical presentations and corresponding descriptions for the subset of requested measures for which sufficient data was collected.

In speaking to various state and county mental health administrators, it became apparent that some indicators we requested data for are infrequently collected. The indicators we found to lack corresponding data are:

- Community Tenure:
- Criminal Justice System Involvement;

- Service Denials;
- Geographic Availability; and
- Wait Times.

Some administrators expressed interest in collecting and analyzing this information in the future. However, they stated that current efforts were focused on collecting more readily available data.

1.2.1.2 Performance Data Limitations

The performance data we collected represents many unique systems of mental health care; therefore, the parameters for each system are not all identical. For example, the performance data may represent different periods of time, or different covered populations. In order to address the comparability of data, all sources are described in terms of the covered population, system of care, and date range of data. In addition, our analysis and presentation of performance data in this report attempts to minimize the differences by presenting data from the most recent time period data was available and presenting, where available, data from only public mental health systems.

1.2.2 Incentive & Efficiency Pool Performance Measures

Amendments to Iowa's House File 2545 established the requirements counties must meet in order to receive funds from the Incentive and Efficiency Pool. In accordance with these requirements, counties must collect and report certain performance measure data in order to be eligible for the funding pool. The following measures, separated into four 'desired results areas', were included in House File 2545 in order to guide counties as to the types of performance measures that should be collected:

Equity of Access

- Total Number of People Served;
- Penetration Rate;
- Application Denial Rate; and
- Eligibility Guidelines.

Community-Based Supports

- Service Setting Percentage;
- Home-Based Percentage; and

- Inpatient vs. Outpatient Resource Allocation.

Consumer Participation

- Consumer Planning Participation;
- Planning Group Percentage; and
- Consumer Satisfaction Survey.

Administration

- Administrative Cost Percentage;
- Service Responsiveness; and
- Number of Appeals.

The amendments to House Rule 2545 require counties to meet particular goals in order to receive funding. These requirements include the number and type of measures that must be collected, the implementation time frame, and the requirements for achievement levels.

Given that some of the measures recommended in House File 2545 overlap with the measures recommended in our Task One Report, the opportunity exists for state and county officials to utilize the data collected from other county and state systems to assist in the interpretation of Iowa's county-based performance data. The following Incentive & Efficiency Pool Performance Measures correspond to benchmarking data we requested:

- Penetration Rate;
- Number of Consumers Served;
- Inpatient vs. Outpatient Resource Allocation;
- Administrative Cost Percentage; and
- Number of Appeals.

As counties systematically report on these and other measures, this benchmarking data can provide invaluable comparison information to key stakeholders, such as county CPCs. Using this data reported in response to House File 2545, we recommend that efforts be made to compile reports that display the similarities and/or variations that occur between counties.

1.2.3 Stakeholder Survey

In an effort to assess the perceptions of key stakeholders regarding the performance of Iowa's public mental health system against national best practices, a key stakeholder survey was developed (provided in Appendix 2). TAC prepared a draft survey to the Oversight Committee for review and comment. After Oversight Committee suggestions were incorporated, the final survey was sent to CPCs, HSAAs, and Directors of Special Education at AEAs to solicit structured feedback through the use of the standard survey instrument. At the request of Carl Smith of the Oversight Committee, the survey distributed to AEAs contained an additional section with questions tailored to the knowledge and experience of these stakeholders and their perceptions about the Iowa public mental health system.

1.2.3.1 Survey Instructions

Respondents were provided instructions (Appendix 3) on how to complete the survey to ensure consistency. Each respondent was asked to complete only one survey, answering all questions if possible. Respondents were assured that no individual responses would be identified in order to encourage candor. Before distributing the survey, it was evident that certain terms or questions might be unfamiliar to some of the respondents, particularly Directors of Special Education at AEAs. To address these issues, Directors of Special Education were encouraged to pay particular attention to questions 36-42 and 56-62 as these related directly to mental health services provided to children and adolescents. In addition, all respondents were given the choice of selecting "N/A" as a response, indicating that they were unsure about an answer to a particular question, or did not have enough information to answer the question.

1.2.3.2 Survey Topics

The survey was organized to correspond to the best practice areas detailed in the Task One Report. These topics have been provided below with a brief description of each section:

1.2.3.2.1 State/County Relations

This section was included to solicit feedback on the roles and responsibilities of DHS, CPCs, and the State County Management Committee (SCMC) in the administration and oversight of Iowa's public mental health system. For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa's public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question.

- Respondents were asked to characterize the appropriateness and

clarity of state and local roles in system oversight.

- Respondents were also asked about the recently enacted HF 2545 rules (the rules were in draft form at the time of survey) requiring reporting of performance measurement data on equity of access, community based supports, consumer participation and administration.

1.2.3.2.2 Community Empowerment Boards

At the time of the survey legislation had just passed created a state Community Empowerment Board and corresponding local community empowerment boards (and areas) to facilitate the delivery of services to children ages 0 to 5. The long-term goal of this legislation is to combine other related areas of family, health and education services under the purview of the local empowerment areas. The empowerment areas would be funded via block grants instead of receiving categorical funding. Since this legislation was enacted a very short time before the survey was distributed, respondents had little time to react to this issue or understand its potential implications. However, this section was included at the suggestion of an Oversight Committee member to provide an initial barometer of the reaction of stakeholders to the Community Empowerment Board legislation.

For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa's public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question.

1.2.3.2.3 Managed Care for Mental Health Service Provided to Medicaid Recipients

This section was included to solicit feedback on the Mental Health Access Plan (MHAP) and contracted vendor services provided to Medicaid recipients. Respondents were asked to assess the impact of the MHAP program on accountability and quality of mental health care, cost shifting to county funded services, and coordination of care with county funded services.

For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa's public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question.

1.2.3.2.4 Multiple County Collaboration

As detailed in the Task One Report, in a few areas of the state, counties are exploring opportunities to collaborate across county lines in various infrastructure and functional components of the administration, oversight, and management of

mental health services. Some examples include: information systems, and joint purchase of service. Please refer to the survey instrument in Appendix 3 for a complete list). This section was divided into three parts, asking respondents to assess if:

- opportunities for collaboration existed;
- it was practical to pursue such collaboration; and
- they were likely to pursue such collaborative efforts.

For this section, respondents were asked to choose from the following responses: within my county, through multi-county collaboration, neither (single county implementation or multi-county implementation), both (single county implementation or multi-county implementation) or “N/A”—not able to answer the question.

1.2.3.2.5 Legal Settlement

Respondents were asked to answer questions relating to the administration of the process of legal settlement, including efficiency of use, ease of understanding, and impact on the provision of mental health services. For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa’s public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or “N/A”—not able to answer the question.

1.2.3.2.6 Eligibility

This section was included to gauge respondents’ reactions to the possibility of implementing statewide standards for: consumer financial eligibility for services, and a minimum set of community based services other than inpatient services at MHIs available to all eligible consumers. For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa’s public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or “N/A”—not able to answer the question.

1.2.3.2.7 Mental Health Services to Children and Adolescents

In order to solicit feedback on mental health services to children and adolescents, the following sub-sections were included in the survey:

- **System Issues**--Specific questions about coordination of care, de-categorization, and quality/appropriateness of mental health services provided to children and adolescents—(response choices were: strongly disagree,

disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question);

- **Service Availability/Access**--The perception of the degree of availability/access to a range of mental health services for children and adolescents in the respondent county (ies); (response choices were: not available, less than appropriate, just right, excessive, and "N/A"—not able to answer the question) and
- **Service Utilization**--The perception of the degree of appropriateness of utilization of these same mental health services by children and adolescents in the respondent county (ies) (response choices were: very underutilized, less than appropriate, just right, excessively utilized, and "N/A"—not able to answer the question).

1.2.3.2.8 Mental Health Services to Adults

Similar to the section that asked respondents to characterize mental health services to children and adolescents, respondents were asked to provide feedback on:

- **Service Availability/Access**--The perception of the degree of availability/access to a range of mental health services for adults in the respondent county (ies); (response choices were: not available, less than appropriate, just right, excessive, and "N/A"—not able to answer the question) and
- **Service Utilization**--The perception of the degree of appropriateness of utilization of these same mental health services by adults in the respondent county (ies) (response choices were: very underutilized, less than appropriate, just right, excessively utilized, and "N/A"—not able to answer the question).

1.2.3.2.9 Special Populations and Issues

Respondents were asked to answer a range of questions relating to particular treatment issues and populations were asked, including:

- Diversion from the criminal justice system;
- Mental health service system coordination the criminal justice system;
- Mental Health services to the elderly;
- Outreach to homeless persons;
- Discharge planning after an inpatient stay; and

- Family support for children with mental illness.

For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa's public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question.

1.2.3.2.10 Consumer and Family Involvement

This section included questions relating to the participation of consumer and family member in treatment planning and oversight, evaluation and planning matters for the local system of mental health care. For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa's public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question.

1.2.3.2.11 Directors of Special Education Section

This section was developed specifically for Directors of Special Education. It includes broad questions about the ease of access to the mental health service system by Directors of Special Education, overall quality, responsiveness, and adequacy of the service system in the multi-county respondent AEA. For this section, respondents were asked to rate agreement or disagreement with a particular statement about Iowa's public mental health system by circling a response from the following choices: strongly disagree, disagree, neutral, agree, strongly agree, or "N/A"—not able to answer the question.

1.2.4 Survey Analysis

Results of the surveys were tabulated by TAC staff and preliminary summary results were presented to the Oversight Committee in draft form at their August 5, 1998 meeting. Further analysis was performed by TAC staff to verify the results. The Oversight Committee also requested TAC to provide two additional components of the analysis, consisting of:

- **Rural/Urban Analysis**--A categorization of CPC respondents into urban and rural areas. As suggested by the Oversight Committee, if a single or multi-county CPC area population was greater than 30,00 persons according to most recent U.S. Census estimates, it was classified as urban, with all others classified as rural. This component will be particularly useful in understanding perceptions of availability of certain types of mental health services in rural versus urban areas.
- **Respondent Type Analysis**—It is important to understand the potential for varying perspectives based on respondents' roles in the Iowa public

mental health system. As such, TAC coded responses by type of respondent (CPC/HSAA/AEA) and provided totals for each question by respondent type.

2. Performance Data Findings

2.1 Benchmarking Iowa and Other Systems of Care

The benchmarking data collected for this report should provide state and county managers, policy makers, and other stakeholders in Iowa with a sense of how their public mental health system fits within the range of other programs. This benchmarking information should also assist stakeholders with their continuing efforts to improve quality, increase levels of access, and improve cost effectiveness. These efforts to utilize performance data and benchmarking to enhance Iowa's public mental health system may require additional data collection and further investigation in order to ensure improvement efforts are focused in the proper areas. The following section includes both the graphical presentation of the benchmarking data as well as descriptions of the similarities and variations in mental health systems reflected by the data.

2.1.1 Penetration Rates

The percentage of covered persons receiving at least one type of mental health service during a specified time period is a global indicator of access. Penetration rates are one of the measures most frequently collected and reported.

Exhibit 1 demonstrates a range of state and county mental health system penetration rates, with the majority of systems reporting penetration rates for their Medicaid population. With the exception of Ohio, the penetration rates for reporting states and counties are higher than the penetration rate of 6.9% for Iowa's Mental Health Access Plan from March 1997 through February 1998. Four of these public mental health systems reported penetration rates between 9.3% and 10.5% for time periods from 1995 through 1998. This range of rates appears to represent an achievable rate of penetration for systems covering Medicaid eligibles.

2.1.2 Readmission Rates

Readmission rates, the percentage of people discharged who are readmitted to inpatient care within a specified time period, can provide valuable information on the appropriateness of discharge and level of care decisions. In some cases readmission rates also demonstrate the availability of community supports and less restrictive levels of care. Most inpatient psychiatric facilities and mental health care programs continually strive to reduce their readmission rates in

accordance with the rationale that lower readmission rates indicate appropriate level of care decisions and service availability.

Data was primarily received for readmission rates within 30 days of discharge from an inpatient psychiatric facility. As displayed in Exhibit 2, the 30 day readmission rate for Iowa's MHAP is 13.7% and the rate for Iowa's MHIs is 6.6%. MHAP's readmission rate falls well below the contractor's goal of less than 19% and within the range of rates reported for other state and county systems. The overall readmission rate for all four MHIs is quite low compared to MHAP as well as the other states and counties.

2.1.3 State Mental Health Agency Operated & Funded Beds per 100,000 Persons

The number of inpatient beds that are state mental health agency (SMHA) operated and funded per 100,000 state residents is shown in Exhibit 3. In the last decade, many states have struggled to reduce costly inpatient programs and increase community care. While some states have closed SMHA operated and funded psychiatric facilities, other states continue to operate facilities. Using state populations based on U.S. Census data, the number of SMHA beds per 100,000 persons was calculated in order to better represent the population differences that exist between states. Based on the number of setup and staffed beds on the last day of Fiscal Year 1995, the state of Iowa's rate was 19 SMHA beds per 100,000 persons. The data from NASMHPD displayed in Exhibit 3 indicates that Iowa's rate of SMHA beds falls in the low end of the range of other states with SMHA facilities.

2.1.4 Involuntary Admissions

Exhibit 4 displays data from Iowa and other systems on the percentage of total psychiatric admissions to an inpatient facility that are involuntary. As shown in the Exhibit, Iowa's MHAP represents the lowest rate of 20.5% while the overall rate for Iowa's MHI admissions represents the highest rate of 73.4%. This rate of 73.4% is higher than any other data collected. The rate of involuntary admissions for MHIs is broken down into separate rates for each of the four MHIs in Section 2.2.1.

2.1.5 Administrative Cost Standards

The amount of mental health expenditures a state or county has allocated for administrative costs provides data on the level of resources remaining for direct service expenditures. Most systems of care attempt to minimize the amount of administrative dollars expended in order to distribute as many resources as possible towards direct services for consumers. All the administrative cost percentages in Exhibit 5, with the exception of Ohio, represent standards, not actual expenditures. Iowa's standard that administrative costs should not exceed

8% of capitation payments is representative of the range of administrative cost percentages collected from state and county contract standards. As the notes on the exhibit explain, the administrative percentage formulas vary from system to system. However, the percentages still provide a view of the system's resource allocation. By providing comparisons, these administrative cost standards should assist counties collecting and reporting administrative percentages for the Incentive & Efficiency Pool.

2.1.6 Per Member Per Month Capitation Rates

A number of factors, such as historical utilization, local health care costs, and population characteristics, influence rate setting. Given the trends toward increased managed care and more specifically managed mental health care, setting capitation rates for Medicaid and expansion populations while allowing for efficiently managed resources and accessible care has become more and more important.

Exhibit 6 shows the capitation rates for Iowa's MHAP as well as other managed mental health care programs. The capitation rates are displayed according to category of assistance in order to allow for a more valuable comparison given the large differences in utilization and costs among different eligibility categories. With the exception of Oregon's exceptionally low rate for children and families, all of Iowa's capitation rates are lower than the rates from these selected states.

2.1.7 Telephone Access

Telephone access to plan representatives, both clinical and customer support personnel, helps ensure enrollees and providers are receiving access to necessary information and/or services. This administrative measure of access is most commonly reported in two forms: speed of answer and abandonment rate. As seen in Exhibits 7 and 8, the rates Iowa's MHAP reported for these measures are well below the national standards set by the National Committee on Quality Assurance (NCQA) and comparable to the rates reported by other systems. Although Iowa MHAP's abandonment rate is within the NCQA standard, lower rates from other systems demonstrate that there is room for improvement. On the other hand, MHAP's average speed of answer of 10 seconds for the year March 1997 – February 1998 is better than other reported rates.

2.2 Benchmarking within Iowa's Public Mental Health System

Comparing and analyzing Iowa's performance data not only with mental health systems outside of Iowa but also within Iowa's system of care can highlight significant variations or similarities in the mental health care being provided. This type of internal analysis will allow Iowa to address any inconsistencies in mental health care that may exist. The following section illustrates the utilization patterns

across Iowa with respect to inpatient care provided at the four state Mental Health Institutes.

2.2.1 Involuntary Admissions for Iowa's MHIs

The percentage of total admissions to Iowa's four MHIs that were involuntary admissions is displayed in Exhibit 9. As the Exhibit shows, the involuntary admission rates vary from facility to facility. Cherokee MHI has the lowest rate of involuntary admissions at 66.2% and Mt. Pleasant MHI has the highest rate at 78.6%. We recognize that a number of factors, such as the existence of specialized forensic units, can influence rates of involuntary admissions. However, these rates still seem to demonstrate regional differences in the use of involuntary admissions.

2.2.2 Average Length of Stay for Iowa's MHIs

The average length of stay in the Adult Psychiatric Units at the four MHIs appears in Exhibit 10. The average number of days ranges from a low of 32.3 days at Cherokee MHI to a high of 79.3 days at Independence MHI. Independence MHI's average length of stay of 79.3 days requires further investigation given that it is significantly higher than the average lengths of stay of all three other MHIs, which have a much lower range of 32.3 days to 45 days.

2.2.3 Mental Health Institute Days per 1,000 Persons by County

Utilization data was collected on the number of MHI inpatient days for each county for Fiscal Year 1997. Taking into account the differences in county populations, a rate of MHI inpatient days per 1,000 people was calculated based on estimated census data from 1996.¹ As Exhibit 11 shows, great variation in utilization of MHI inpatient services exists across the state of Iowa. A sample of counties was selected in order to illustrate the range of MHI days per 1,000 that occurs from county to county. The selected counties represent a range of county populations throughout the state and all have a population above 10,000. The rates by county range from a low in Humboldt County of 2.5 days per 1,000 to a high in Cherokee County of 317.3 days per 1,000. Although we realize a number of factors can influence utilization patterns, this data suggests that significant regional differences in MHI utilization do exist.

2.3 Performance Data and Benchmarking Summary

Tremendous opportunities exist for Iowa to capitalize on the recent performance data collection initiatives in Iowa and the benchmarking data contained in this

¹ At the time of our analysis, 1996 population estimates were the most recent available data.

report. The measures recently recommended in amendments to House File 2545 and the collection of corresponding data should encourage the expansion of the practice of benchmarking in Iowa's public mental health system. Performance data could be continually updated and maintained as part of an ongoing initiative with the goal of improving the mental health care provided to people in the state of Iowa.

3. Survey Findings

3.1 Survey Response

Surveys were mailed to a total of 133 stakeholders of the Iowa public mental health system, including 79 CPCs, 38 HSAAAs, and 16 Directors of Special Education at AEAs. The results reported hereafter reflect the views of those that completed the survey and should not be viewed as representing other interests. The overall response rate is summarized in the table below:

Respondent	Total Sent	Total Returned	Response Rate
CPC	79	44	55.6%
HSAA	38	17	44.7%
AEA Special Education Directors	16	9	56.3%
Totals	133	70	52.6%

3.2 Survey Section Analysis

The following pages include a section by section analysis of the results of the stakeholder survey. Since the detailed results for each question are included in Appendix 5, the analysis presented on the following pages presents highlights of each section in cases where the results of a particular question was notable or gave a strong indication about system performance or best practices. A "road map" has been included as the first page of Appendix 4 to explain the format of the individual question summaries. Each individual question summary includes:

- **Respondent type count and percentage of each response type** (e.g., strongly disagree, disagree, neutral, agree, strongly agree, , N/A) by respondent type.
- **Urban CPC respondent count (11 of 44 CPC areas responding) and percentage of each response type (greater than 30,000 population estimate in a single county or multi-county CPC area based on U.S. Census 1996 estimates); and**

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- **Rural CPC respondent count (33 of 44 CPC areas responding) and percentage of each response type (less than 30,000 population estimate in a single county or multi-county CPC area based on U.S. Census 1996 estimates).**

Instances of a notable difference between the results by respondent type or by rural/urban CPC area, have included in the section by section analysis. If there appears to be little variation from the grand total of all respondent types, these distinctions have not been included in the analysis. The distinction by respondent type is useful in indicating perceptions of the system as a whole, whereas the distinction by urban/rural CPC area should be interpreted carefully due to the respective sample sizes, with attention given to the actual number of responses as opposed to the percentages of responses.

3.2.1 State/County Relations

There appears to confusion over the roles of the state and counties in oversight and administration of the system of care.

- Over 70% of all CPCs responding disagreed or strongly disagreed that the current role of DHS in the oversight and management of the *statewide* public mental health system was appropriate, and roughly 70% disagreed or strongly disagreed that DHS oversight and management role of the *local* public mental health system was appropriate.
- However, a majority (52%) of the CPCs responding feel that their role in oversight and management of the *local* system is clearly defined, but results were mixed as to whether this role was appropriate.
- Many CPCs (40%) do not feel that they currently have an adequate and/or appropriate role in policy development and decision making regarding Iowa's public mental health system.
- County management plans are viewed as effective mechanisms for ensuring accountability by over 64% of the CPCs responding to the survey.
- A somewhat smaller majority (47%) of these same respondents agreed or strongly agreed that the local system accountability is enhanced if CPCs report performance data, and over 53% of CPC respondents agreed that statewide standards should be developed for tracking local system performance.

Implications

- There appears to be a need to more clearly define the roles and responsibilities of the state and that counties in the oversight and management of the both the local and statewide systems of care.
- The enactment of HF2545 and implementing rules requiring the collection and reporting of certain performance data appears to move in the right direction for ensuring accountability for local systems of care.
- It appears that CPCs are willing to submit plans and be measured, but feel a greater need to be involved in development of the performance standards by which they will be measured.

3.2.2 Community Empowerment Boards

Most of the respondent scores (roughly 35%) were in the neutral range on Community Empowerment Boards. As such, the results of this section do not give much information about respondents' perceptions of Community Empowerment Boards legislation. One Oversight Committee member observed that this may be due to concerns about the process by which information was disseminated regarding the Empowerment Boards. In addition, this response may be attributable to the fact that this legislation had just be enacted and there was little time for all communities to feel knowledgeable enough to respond to the questions.

3.2.3 Managed Care to Medicaid Recipients

In summary, it appears that many of the respondents have some negative reactions to the implementation of the MHAP program.

- Over 60% of the CPCs responding disagree or strongly disagree that MHAP has coordinated mental health services well with county managed services.
- Approximately 60% of all respondents feel that MHAP has resulted in substantial cost shifting to county systems of care. In urban areas, 9 out of 11 urban CPC areas responding agreed or strongly agreed that MHAP has resulted in substantial cost shifting to county systems of care, whereas roughly 36% of the urban CPCs responding disagreed or strongly disagreed that MHAP has resulted in substantial cost-shifting to county systems of care.
- Over 47% disagreed or strongly disagreed that MHAP has improved overall care for the persons it served, but a large number (37%) of

respondents remained neutral on the matter.

Implications

Although the responses appear to illustrate overall negative reaction to the implementation of the MHAP program, it is difficult to identify a particular reason other than the perception that there is a great deal of cost-shifting to county managed systems of care. Of course, many other factors could be influencing this perception, such as overall negative reaction to either managed care in general or perhaps objection to for-profit management of public mental health care.

3.2.4 Multiple County Collaboration

In the aggregate, the respondents show moderate interest in multiple county collaboration, with respondents feeling it is more practical for some administrative functions or services, and less practical for other functions/services. This section is best analyzed by assessing if there was consistency of response between respondents perception of opportunities for collaboration, and likelihood to take action to initiate multiple county collaboration for a particular administrative function/service. Results show that on average 30% of respondents perceived that there was opportunity, and practicality in multiple county collaboration--and even likelihood for action to initiate multiple county collaboration for the following administrative functions or services:

- Information systems;
- Joint service planning and/or purchasing , particularly for crisis and other intensive or high cost services;
- Centralized intake and enrollment;
- Utilization management;
- Transportation services to facilitate access to services;
- Rehabilitation, vocational, and community integration services; and
- Regional solutions to long term housing needs.

Implications

Across CPCs, over 30% of the respondents chose the single response of "multiple county collaboration" for the above categories, compared to an existing structure which does not expressly provide incentives for this sort of activity. This could be interpreted as a potential interest in further exploring these opportunities, and the opportunity for the state to pursue further interest in this area. Notably, there was

not much variation in the responses between urban and rural CPCs on these questions.

3.2.5 Legal Settlement

This section resulted in the most one-sided responses in the entire survey, illustrating strong feelings about the process of Legal Settlement.

- Over 83% of the respondents disagreed or strongly disagreed that the process of Legal Settlement was clear to consumers and family members.
- Over 52% of the respondents agreed or strongly agreed that Legal Settlement serves as a barrier to treatment.
- Over 61% of CPCs responding feel that the process of Legal Settlement is not an appropriate use of time, energy, and resources.
- Less than 30% of CPCs responding feel that the process of Legal Settlement is clear to providers.
- Over 67% of all respondents disagree or strongly disagree that Legal Settlement is an efficient process, with 45% all CPC respondents (both urban and rural areas) strongly disagreeing that Legal Settlement is an efficient process.

Implications

Simply stated, most respondents feel Legal Settlement is inefficient, difficult to understand, and serves as a barrier to treatment. Given these perceptions, it would be appropriate to look at alternatives means of administering the existing process of Legal Settlement or exploring more systemic changes that would obviate the need for the existing practice.

3.2.6 Eligibility

The results of the responses to questions of eligibility to show that respondents are in favor of establishing statewide standards for financial eligibility, and minimum service requirements for community based services (other than MHI care).

- 56% of the respondents favored statewide financial eligibility standards, with rural CPC respondents comprising approximately 46% of those in favor of such standards.
- Over 58% of all respondents favored statewide minimum set of community based services other than services at MHIs.

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Implications

The results to these two questions are considerable when viewed in the context of dissatisfaction with the process of Legal Settlement. Instituting statewide standards for eligibility and service responsibility may alleviate the need for county to county settlement if accompanied by a funding mechanism that allows both county contribution and equitable distribution of state funds. Since the financial implications of implementing such statewide standards would have a significant impact on the existing funding structure, these results must be examined carefully in light of the recent changes in the funding of county mental health services, including the recent implementation of incentive and risk pools, and incentive fund.

3.2.7 Mental Health Service to Children and Adolescents

3.2.7.1 System Issues

- Respondents generally feel that mental health services for children and adolescent are not well coordinated across services systems or funding streams.
- In spite of testimony to the contrary that was heard in interviews and focus groups in some parts of the state, over 54% of the respondents disagreed or strongly disagreed that the most efficient means of accessing mental health services for children and adolescents is through filing a CINA petition.
- Over 70% of the respondents feel that community based services are insufficiently available in the respondent county to meet the mental health needs of children and adolescents. This response was consistent among all respondents types and across urban and rural CPC areas.
- The perceptions of de-categorization are mixed, with HSAAs feeling that it has improved the responsiveness of the local service system to children's and adolescents' mental health needs, while CPCs and AEAs were for the most part neutral on the subject.

3.2.7.2 Services Issues

Overall, out of all survey respondents, the following services were identified by greater than 10% of respondents as **both** unavailable and very underutilized in the respondent area/county:

- Day Treatment

- Crisis Residential
- Volunteer Program; and
- Transportation.

Implications

The results of the questions pertaining to system issues show that there is a need for improvement in mental health services to children. This finding is consistent with focus group and interview results reported in the Task One report. In addition, the results argue for better service coordination for mental health services for children and adolescents across service systems and funding streams. The existing de-categorization efforts are not perceived widely as being the most effective mechanism for achieving improved service coordination. This indicates a need to investigate either improvement in de-categorization efforts or exploration of other system changes to improve the coordination of services.

Finally, regarding services to children and adolescents, the availability of a broader service array is desired among stakeholders. While the financial impact of expanding existing available services must be examined, there is clearly a perception that mental health services for children and adolescents must be improved in Iowa.

3.2.8 Mental Health Service to Adults

Greater than 10% of all respondents felt the following services were ***both*** unavailable and very underutilized in the respondent county/area:

- Assertive Community Treatment;
- Partial Hospitalization;
- Day Treatment;
- Wraparound;
- Diversion from the criminal justice system;
- Transportation;
- Dual diagnosis substance abuse/mental health; and
- Vocational.

Greater than 50% of all respondents felt that there was the right amount of both availability and utilization the following services:

- Residential;
- Medication Management;
- Individual and Group Counseling; and
- Case Management.

Implications

According to the respondents' perceptions, Iowa should consider enhancement of the service array available to adult consumers with mental health needs. In particular, respondents have identified a need for high intensity services that may serve as alternatives to inpatient care. The survey also confirms some of the feedback received through focus groups and interviews that access to services such as wraparound, and Assertive Community Treatment should be improved.

3.2.9 Special Populations/Issues

Out of the six questions asked in this section, the two most notable results were the following:

- 46% of all respondents feel that elderly person with mental health needs do not have sufficient access to services.
- Over 53% of the respondents feel that mental health services are not well coordinated with the criminal justice system.

Implications

The results of this question are consistent with the response to a question on a related topic--access and utilization of diversionary services from the criminal justice system. In both cases, respondents are not satisfied with the existing system.

3.2.10 Consumer and Family Involvement

- Over 65% agree or strongly agree that consumers agree involved in treatment planning, however only 38% of the respondents agree or strongly agree that families are appropriately involved in treatment planning.
- Respondents were mixed in their views about consumer and family involvement in planning, oversight and evaluation of the mental health system.

Implications

Responses indicate that consumer and family involvement in the public mental health system could be improved. In Iowa, as in many public mental health systems, consumer and family involvement varies from community to community. Based on turnout at focus groups and our assessment of levels of consumer and family involvement, TAC witnessed large and active consumer and family involvement in some parts of the state, with other parts of the state apparently not as active.

3.2.11 Special Education

- The state funded mental health services are seen as slightly more responsive than the than county funded services;
- Overall quality of mental health services is viewed as good by four out of the nine AEAs responding, however, most express difficulty in accessing mental health services, and feel that services are not well coordinated among service systems.

The results of this section indicate a need for improvements in coordination between school systems and the mental health services system.

4. General Findings/Observations

The survey results indicate the perceptions of CPCs, AEAs, and HSAAAs, and can be used to confirm the concerns of these stakeholders about the Iowa system of care, and identify strengths and areas of weaknesses that could become the focus for system improvement. It is through this comparison of the Iowa system of care to national best practices in the field that the stakeholders of the mental health system develop a more integrated vision for the future. The survey results will be used in conjunction with other evaluation activities, which taken together, will provide a basis for the development of final recommendations for improvement for the overall system of mental health care in Iowa. As the survey and performance data indicates, a number of areas including administrative and structural changes in the relationship between DHS and county systems of care, funding and settlement arrangements, improvements in service gaps for mental health services to special populations, adults, and children and adolescents are worthy of review and improvement. The final report will detail suggested changes in those and other areas of Iowa's public mental health system.

Appendix 1
Performance Data Request Form &
Example Request Letter

, 1998

Dear:

I am writing to request your participation in a project that will be analyzing state mental health system performance data. The Iowa Department of Human Services engaged the Technical Assistance Collaborative, in conjunction with Dougherty Management Associates, to undertake an evaluation of Iowa's public mental health service system. The purpose of the evaluation is to assess the performance of Iowa's mental health system in relation to current standards, benchmarks and best practices found in public mental health systems in the United States. As part of this evaluation, we are requesting your assistance in collecting current performance data.

The performance data and benchmarks being collected correspond to a key set of performance indicators that were carefully chosen after a review of many public and private sector performance measure initiatives specific to mental health delivery systems. We understand that in some cases the mental health delivery system you represent may not collect all of this information or all the information may not be publicly available; however, any information you provide will be very useful for this project. We expect to be able to share the results of this project with everyone who participates and it is our hope that these results can be helpful to you.

You will find a brief two-page form attached to this cover memo that includes all the mental health system measures for which we are collecting data. Please complete as much of the form as you are able to based on the available data from your state or county by filling in the specific measure and/or the data elements needed to calculate the measure. Measures based on a full year of data would be most helpful. However, if a full year of data is not available please submit measures from the most recent reporting period available such as quarterly or monthly periods. If there is a more appropriate person at your organization to handle this data request, please feel free to forward this information to him/her. Your assistance in helping us collect this important data is appreciated.

Please fax or mail the completed form by July 31, 1998 to:

Sara L. Nechasek
Dougherty Management Associates, Inc.
9 Meriam Street, Suite 4
Lexington, MA 02173
Fax: 781-863-1519

I will contact you the week of July 20, 1998 to follow up on this request and/or answer any questions you may have. If you have any questions or comments in the interim, please feel free to contact me by phone at 781-863-8003 or e-mail at doughmgmt@aol.com. Thank you again for your assistance.

Sincerely,

Sara L. Nechasek

Performance Data Request

Please provide the following information:

Data source: Contact person _____ Phone number _____ State or County and Agency _____

Covered population (please check all that apply): Medicaid ___ Non-Medicaid ___ Children/Adolescents ___ Adults ___

Type of mental health delivery system (please check system type): Fee-for-service ___ Managed care ___ Other (please specify) ___

Date range for reported data (please indicate dates): Beginning date _____ End date _____

Directions: Please complete this form by reporting as many mental health system measures as you can. If the calculated measure is not available, please report the data used to calculate the particular measure. Feel free to attach any pre-prepared reports that may have the same information rather than filling out this form. Please send the completed form to Sara Nechasek at Dougherty Management Associates at fax number 781-863-1519 or contact her with any questions you may have at 781-863-8003.

Indicator	Description of Measure	Reported Measure	Data Element 1	Reported Data 1	Data Element 2	Reported Data 2
Example: Average length of stay	Average length of stay for psychiatric inpatient days	20 day average length of stay	Total number of inpatient days	100,000 days	Total number of discharges or admissions	5,000 discharges
Utilization / Access Indicators						
1. Penetration Rate	Percentage of covered persons receiving at least one mental health service within specified time period		Number of covered lives		Unduplicated number of covered lives who have received at least one mental health service.	
2. Psychiatric Length of Stay	Average length of stay for psychiatric inpatient stays	State Hospital(s) = Non-state Hospital(s)=	Total number of inpatient days	State Hospital (s) = Non-state Hospital (s) =	Total number of discharges or admissions (please specify discharges or admissions)	State Hospital (s) = Non-state Hospital (s) =
3. Inpatient Utilization	Inpatient psychiatric discharges per 1,000 covered lives		Number of covered lives		Number of discharges	
4.	Inpatient psychiatric days per 1,000 covered lives		Number of covered lives		Number of inpatient days.	
5. Outpatient Utilization	Outpatient visits per 1,000 covered lives (including group, family, and individual visits)		Number of covered lives		Number of outpatient visits.	
6. Readmission Rates	Percentage of people discharged from an inpatient psychiatric setting who are readmitted within 30, 90 and 365 days.		Number of discharges		Number of readmissions within specified time period from discharge.	
7. Wait Times	Average length of time from initial contact to the first face-to-face meeting with a mental health professional.		Average length of time for urgent situations.		Average length of time for routine situations.	
Indicator	Description of Measure	Reported Measure	Data Element 1	Reported Data 1	Data Element 2	Reported Data 2

Performance Data Request

8. Telephonic Access	Abandonment rate: Percentage of calls that disconnect before reaching a live person		Total number of incoming calls (connected calls plus disconnected calls)		Number of calls that disconnect before a live person answers the phone.	
	Speed of Answer: Average number of seconds to reach a live person					
Financial Indicators						
1. Administrative Expenditures	Percentage of total expenditures that are administrative (non-service) expenses		Total mental health expenditures (service plus non-service)		Total administrative (non-service) expenses (please specify state and/or MCO administrative expenses)	
2. Per Capita Direct Expenditures	Amount of direct mental health service expenditures spent per enrollee		Total enrollee population		Total direct service mental health expenditures	
Additional Indicators						
1. Community Tenure	Non-institutionalized days per client discharged per year		Number of discharges		Number of non-institutionalized days	
2. Involuntary Admissions	Percentage of involuntary admissions		Total number of admissions (voluntary plus involuntary)		Number of involuntary admissions	
3. Complaints and Grievances	Number of complaints / grievances per 1,000 covered lives		Number of covered lives		Number of complaints and grievances received	
4. Criminal Justice System Involvement	Percentage of mental health service recipients who are involved in the justice system during one year		Number of recipients receiving at least one service		Number of service recipients involved in: family court, criminal court, court commitment, and/or juvenile justice.	
5. Service Denials	Percentage of consumer service requests that are denied by service type		Number of service requests		Number of service denials	
6.	Percentage of service denials that are overturned upon appeal by service type		Number of service denials		Number of overturned denials	
7. Geographic Availability	Maximum minutes or miles a client must travel from their home to a provider for outpatient and inpatient services. (Stratified by urban and rural areas)		Maximum number of minutes or miles from home to an outpatient provider	Rural: Urban:	Maximum number of minutes or miles from home to an inpatient provider	Rural: Urban:

Appendix 2

Stakeholder Survey

**Iowa MH System Evaluation
Directors of Special Education Survey**

Survey Respondent Information	
Name	
Title	
Organization	
Address	
City	
Zip	
Phone	
Fax	
Email	

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	A:1 State/County Relations	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
1	The current role(s) of DHS in the oversight and management of the statewide public mental health system is clearly defined.	1	2	3	4	5	N/A
2	The current role(s) of DHS in the oversight and management of the local public mental health system is appropriate.	1	2	3	4	5	N/A
3	The current role(s) of CPCs in the oversight and management of the local public mental health system are clearly defined.	1	2	3	4	5	N/A
4	The current role(s) of CPCs in the oversight and management of the statewide public mental health system are appropriate.	1	2	3	4	5	N/A
5	The CPCs have an adequate and appropriate role in policy development and decision making regarding Iowa's public mental health system.	1	2	3	4	5	N/A
6	Current County Management Plans are effective mechanisms to ensure accountable systems of care.	1	2	3	4	5	N/A
Note: DHS is developing rules as required by law to implement the incentive fund portion of HF 2545. These rules require reporting performance measurement data on equity of access, community based supports, consumer participation and administration.							
7	CPC accountability for the quality of a local system of care is enhanced by reporting the performance measurement data.	1	2	3	4	5	N/A
8	State wide minimum standards should be developed for tracking local system performance against each of the performance measures.	1	2	3	4	5	N/A
9	Quality of care is likely to improve through implementation of incentives to reward county system performance relative to statewide minimum performance standards.	1	2	3	4	5	N/A
10	The State County Management Committee (SCMC) <u>currently</u> functions as an effective forum for balancing both State and county objectives for Iowa's publicly funded mental health system of care.	1	2	3	4	5	N/A
11	The SCMC functions as an effective forum for balancing both State and county objectives in planning for the <u>future</u> of Iowa's publicly funded mental health system of care.	1	2	3	4	5	N/A
12	Quality of care will be enhanced by giving the SCMC responsibility for rewarding effective County performance through the incentive fund	1	2	3	4	5	N/A
Section	A:2 State/County Relations						
No.	Question						
13	What further technical assistance would be helpful to counties and CPCs? Please be as specific as possible.						

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	A.2 State/County Relations (continued)						
No.	Question						
14	Please indicate specific suggestions for improvement or provide examples of effective State/County relations.						
15	County Management Plans could be enhanced in the following ways, please specify:						
Section	A.3 Community Empowerment Boards	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
<i>Note: Recent legislation creates a state board and corresponding local community empowerment boards and areas to facilitate the delivery of services to children ages 0 to 5. The long-term goal of this legislature is to combine other related areas of family, health and education services under the preview of the local empowerment areas and block grant the funds to the local empowerment area instead of categorical funding.</i>							
16	Community Empowerment Areas/Boards will enhance and clarify state/county relations.	1	2	3	4	5	N/A
17	Community Empowerment Areas/Boards will be an improvement over the current de-categorization boards.	1	2	3	4	5	N/A
Section	B. Managed Care for MH Services To Medicaid Recipients	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
18	The statewide managed behavioral health care contract (MHAP) has coordinated mental health services well with county managed services.	1	2	3	4	5	N/A
19	The statewide managed behavioral health care contract (MHAP) provides an opportunity to increase accountability in the public system of care.	1	2	3	4	5	N/A
20	The statewide managed behavioral health care contract (MHAP) has resulted in substantial cost shifting to county systems of care.	1	2	3	4	5	N/A
21	The statewide managed behavioral health care contract (MHAP) has improved care overall for the persons it serves.	1	2	3	4	5	N/A
Section	C.1 Multiple County Collaboration	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
22	Administrative cost can be reduced through consolidation of administrative functions across multiple counties.	1	2	3	4	5	N/A
23	Local control is compromised through consolidation of administrative functions across multiple counties.	1	2	3	4	5	N/A

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	C.1 Multiple County Collaboration (continued)	Within my county	Through multi-county collaboration	Neither	Both	Not at all	N/A
No.	Question	1	2	3	4	5	N/A
24	Opportunities for multiple county collaboration exist in the following areas: <i>Please check all that apply. Please note the choices for response have changed.</i>						
	<i>governance</i>	1	2	3	4	5	N/A
	<i>information systems</i>	1	2	3	4	5	N/A
	<i>centralized intake and enrollment</i>	1	2	3	4	5	N/A
	<i>joint service planning and/or purchasing, particularly for crisis and other intensive or high cost services</i>	1	2	3	4	5	N/A
	<i>clinical protocols</i>	1	2	3	4	5	N/A
	<i>levels of care</i>	1	2	3	4	5	N/A
	<i>utilization management</i>	1	2	3	4	5	N/A
	<i>transportation systems to facilitate access to services</i>	1	2	3	4	5	N/A
	<i>rehabilitation, vocational, and community integration services</i>	1	2	3	4	5	N/A
	<i>regional solutions to long-term housing needs</i>	1	2	3	4	5	N/A
	<i>other, please specify</i>						
Section	C.1 Multiple County Collaboration (continued)	Within my county	Through multi-county collaboration	Neither	Both	Not at all	N/A
No.	Question	1	2	3	4	5	N/A
25	Multiple county collaboration is practical for Iowa's public mental health system in the following areas: <i>Please check all that apply. Please note the choices for response have changed.</i>						
	<i>governance</i>	1	2	3	4	5	N/A
	<i>information systems</i>	1	2	3	4	5	N/A
	<i>centralized intake and enrollment</i>	1	2	3	4	5	N/A
	<i>joint service planning and/or purchasing, particularly for crisis and other intensive or high cost services</i>	1	2	3	4	5	N/A
	<i>clinical protocols</i>	1	2	3	4	5	N/A
	<i>levels of care</i>	1	2	3	4	5	N/A
	<i>utilization management</i>	1	2	3	4	5	N/A
	<i>transportation systems to facilitate access to services</i>	1	2	3	4	5	N/A
	<i>rehabilitation, vocational, and community integration services</i>	1	2	3	4	5	N/A
	<i>regional solutions to long-term housing needs</i>	1	2	3	4	5	N/A
	<i>other, please specify</i>						

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	C.1 Multiple County Collaboration (continued)	Within my county	Through multi-county collaboration	Neither	Both	Not at all	N/A
No.	Question	1	2	3	4	5	N/A
26	I am likely to take action to create multi-county collaboration in the following areas: <i>Please check all that apply. Please note the choices for response have changed.</i>						
	<i>governance</i>	1	2	3	4	5	N/A
	<i>information systems</i>	1	2	3	4	5	N/A
	<i>centralized intake and enrollment</i>	1	2	3	4	5	N/A
	<i>joint service planning and/or purchasing, particularly for crisis and other intensive or high cost services</i>	1	2	3	4	5	N/A
	<i>clinical protocols</i>	1	2	3	4	5	N/A
	<i>levels of care</i>	1	2	3	4	5	N/A
	<i>utilization management</i>	1	2	3	4	5	N/A
	<i>transportation systems to facilitate access to services</i>	1	2	3	4	5	N/A
	<i>rehabilitation, vocational, and community integration services</i>	1	2	3	4	5	N/A
	<i>regional solutions to long-term housing needs</i>	1	2	3	4	5	N/A
	<i>other, please specify</i>						
Section	D: Legal Settlement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
27	The process of legal settlement is clear to consumers and family members.	1	2	3	4	5	N/A
28	Legal settlement serves as a barrier to treatment.	1	2	3	4	5	N/A
29	Legal settlement is an appropriate use of time, energy and resources.	1	2	3	4	5	N/A
30	The process of legal settlement is clear to providers.	1	2	3	4	5	N/A
31	Legislators are committed to resolving problems with legal settlement.	1	2	3	4	5	N/A
32	Seeking reimbursement from county of legal settlement is an efficient process.	1	2	3	4	5	N/A
33	The process of Legal Settlement could be changed in the following ways in order to improve the overall system in care in Iowa. (If you are opposed to changing the current process for legal settlement, please indicate.)						

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	E. Eligibility	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
34	Iowa should establish minimum statewide standards for determining financial eligibility for county based mental health services.	1	2	3	4	5	N/A
35	Iowa should establish a minimum set of community based services other than inpatient services at MHIs.	1	2	3	4	5	N/A
Section	F.1 Mental Health Services to Children and Adolescents	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
36	Mental health services to children and adolescents are well coordinated across funding sources and systems of care.	1	2	3	4	5	N/A
37	Mental health services to children are generally provided in the least restrictive setting appropriate for the child.	1	2	3	4	5	N/A
38	The most efficient means of accessing mental health services for children and adolescents involves filing a CINA petition.	1	2	3	4	5	N/A
39	Sufficient community based services are available in my county to meet the mental health needs of children and adolescents.	1	2	3	4	5	N/A
40	De-categorization has improved the responsiveness of local service systems to children's and adolescents' mental health needs.	1	2	3	4	5	N/A
41	De-categorization has improved inter-agency coordination for children's services.	1	2	3	4	5	N/A
Section	F.2 Mental Health Services to Children and Adolescents	Not available	Less than Appropriate	Just right	Excessive		N/A
No.	Question	1	2	3	4		N/A
42	The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: <i>(Please note responses have changed.)</i>						
	Prevention, early identification and intervention	1	2	3	4		N/A
	Assessment	1	2	3	4		N/A
	Outpatient counseling/psychotherapy (individual and group)	1	2	3	4		N/A
	Home-based services	1	2	3	4		N/A
	In-home respite care	1	2	3	4		N/A
	Day Treatment	1	2	3	4		N/A
	School based services	1	2	3	4		N/A
	Crisis/Emergency Services	1	2	3	4		N/A
	Therapeutic Foster Care	1	2	3	4		N/A
	Therapeutic Group Care	1	2	3	4		N/A
	Residential Treatment Services	1	2	3	4		N/A
	Crisis Residential Services	1	2	3	4		N/A
	Inpatient Hospitalization	1	2	3	4		N/A
	Case management	1	2	3	4		N/A
	Self-help, natural supports and support groups	1	2	3	4		N/A
	Advocacy	1	2	3	4		N/A
	Transportation	1	2	3	4		N/A
	Volunteer Program	1	2	3	4		N/A
	Legal Services	1	2	3	4		N/A

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name						
Section	F.3 Mental Health Services to Children and Adolescents	Very Underutilized	Less than Appropriate	Just right	Excessively Utilized	N/A
No.	Question	1	2	3	4	N/A
43	Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as:					
	<i>Prevention, early identification and intervention</i>	1	2	3	4	N/A
	<i>Assessment</i>	1	2	3	4	N/A
	<i>Inpatient Hospitalization</i>	1	2	3	4	N/A
	<i>Emergency Services</i>	1	2	3	4	N/A
	<i>Day Treatment</i>	1	2	3	4	N/A
	<i>Outpatient counseling/ psychotherapy (individual and group)</i>	1	2	3	4	N/A
	<i>Therapeutic Foster Care</i>	1	2	3	4	N/A
	<i>Therapeutic Group Care</i>	1	2	3	4	N/A
	<i>Residential Treatment Services</i>	1	2	3	4	N/A
	<i>Crisis Residential Services</i>	1	2	3	4	N/A
	<i>Home-based services</i>	1	2	3	4	N/A
	<i>In-home respite care</i>	1	2	3	4	N/A
	<i>Case management</i>	1	2	3	4	N/A
	<i>Self-help, natural supports and support groups</i>	1	2	3	4	N/A
	<i>Advocacy</i>	1	2	3	4	N/A
	<i>Transportation</i>	1	2	3	4	N/A
	<i>Volunteer Program</i>	1	2	3	4	N/A
	<i>Legal Services</i>	1	2	3	4	N/A

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name						
Section	G. Mental Health Service to Adults	Not available	Less than Appropriate	Just right	Excessive	N/A
No.	Question	1	2	3	4	N/A
44	The availability of/access to the following mental health services for adults in my county/area can best be characterized as:					
	Outreach/location of clients	1	2	3	4	N/A
	24-Hour Crisis Assessment	1	2	3	4	N/A
	Assertive Community Treatment	1	2	3	4	N/A
	Inpatient	1	2	3	4	N/A
	Residential Care	1	2	3	4	N/A
	Partial Hospitalization	1	2	3	4	N/A
	Day Treatment	1	2	3	4	N/A
	Medication Management	1	2	3	4	N/A
	Psycho-therapy	1	2	3	4	N/A
	Psycho-social services including psycho-social rehab	1	2	3	4	N/A
	Individual and Group Counseling	1	2	3	4	N/A
	Wraparound Services	1	2	3	4	N/A
	Case Management	1	2	3	4	N/A
	Community Support	1	2	3	4	N/A
	Diversion from criminal justice system	1	2	3	4	N/A
	Transportation	1	2	3	4	N/A
	Services for persons with SAMH dual diagnosis	1	2	3	4	N/A
	Vocational services	1	2	3	4	N/A
	Rehabilitative/supported housing	1	2	3	4	N/A
	Assistance/consultation and education	1	2	3	4	N/A
	Self-help, natural supports and support groups	1	2	3	4	N/A
	Advocacy	1	2	3	4	N/A
	Transportation	1	2	3	4	N/A
	Payee	1	2	3	4	N/A
	Volunteer Program	1	2	3	4	N/A
	Legal Services	1	2	3	4	N/A

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	G. Mental Health Services to Adults (continued)	Very Underutilized	Less than Appropriate	Just right	Excessively Utilized		N/A
No.	Question	1	2	3	4		N/A
45	Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as:						
	Outreach/location of clients	1	2	3	4		N/A
	24-Hour Crisis Assessment	1	2	3	4		N/A
	Assertive Community Treatment	1	2	3	4		N/A
	Inpatient	1	2	3	4		N/A
	Residential Care	1	2	3	4		N/A
	Partial Hospitalization	1	2	3	4		N/A
	Day Treatment	1	2	3	4		N/A
	Medication Management	1	2	3	4		N/A
	Psycho-therapy	1	2	3	4		N/A
	Psycho-social services including psycho-social rehab	1	2	3	4		N/A
	Individual and Group Counseling	1	2	3	4		N/A
	Wraparound Services	1	2	3	4		N/A
	Case Management	1	2	3	4		N/A
	Community Support	1	2	3	4		N/A
	Transportation	1	2	3	4		N/A
	Diversion from criminal justice system	1	2	3	4		N/A
	Services for persons with SA/MH dual diagnosis	1	2	3	4		N/A
	Vocational services	1	2	3	4		N/A
	Rehabilitative/supported housing	1	2	3	4		N/A
	Assistance/consultation and education	1	2	3	4		N/A
	Self-help, natural supports and support groups	1	2	3	4		N/A
	Advocacy	1	2	3	4		N/A
	Transportation	1	2	3	4		N/A
	Volunteer Program	1	2	3	4		N/A
	Payee	1	2	3	4		N/A
	Legal Services	1	2	3	4		N/A
Section	H. Special Populations/Issues	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
46	Elderly persons with a mental illness have access to services appropriate to their needs.	1	2	3	4	5	N/A
47	Mental health services are well coordinated with community law enforcement officials.	1	2	3	4	5	N/A
48	Parenting/family support services are available to parents with a mental illness taking care of their children	1	2	3	4	5	N/A
49	There is active outreach of mental health service system to homeless persons in this community.	1	2	3	4	5	N/A
50	Discharge plans for inpatient care result in active follow up in the community.	1	2	3	4	5	N/A
51	There are opportunities in my local service system to divert persons with mental illness away from the criminal justice system.	1	2	3	4	5	N/A

**Iowa MH System Evaluation
Directors of Special Education Survey**

Name							
Section	I. Consumer and Family Involvement	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
52	Consumers are involved in treatment planning	1	2	3	4	5	N/A
53	Families are actively involved in planning, oversight and evaluation of the local system of MH care.	1	2	3	4	5	N/A
54	Family members are appropriately involved in treatment planning.	1	2	3	4	5	N/A
55	Consumers are actively involved in planning, oversight and evaluation of the local system of MH care.	1	2	3	4	5	N/A
Section	J. Special Education Directors--Special Section	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	N/A
No.	Question	1	2	3	4	5	N/A
56	The county funded MH service system is responsive to the MH needs of school age and pre-school children.	1	2	3	4	5	N/A
57	The state funded MH service system is responsive to the MH needs of school age and pre-school children.	1	2	3	4	5	N/A
58	The overall quality of mental health services provided to school age and pre-school children is good in my AEA.	1	2	3	4	5	N/A
59	Care for multi-need (MH/MR/DD) school age and pre-school children in my AEA is well coordinated among Human Service Area Administrators, CPCs, and schools.	1	2	3	4	5	N/A
60	I have frequent contact with the CPCs in my AEA regarding school age and pre-school children with MH needs.	1	2	3	4	5	N/A
61	I have a difficult time accessing MH services for school age and pre-school children in my AEA.	1	2	3	4	5	N/A
62	There are adequate alternatives to less restrictive (non-inpatient/non-residential) treatment settings for school age and pre-school children with MH needs in my AEA.	1	2	3	4	5	N/A

Thank you for taking the time to complete the survey. Results will be analyzed and incorporated into the final report to be provided to DHS.

Please return the survey via mail or fax no later than July 20, 1998 to:

Tim Tomlinson
Technical Assistance Collaborative, Inc.
One Center Plaza, Suite 310
Boston, MA 02108
Fax: (617) 742-0509

Appendix 3
Stakeholder Survey Instructions



One Center Plaza, Suite 310 Boston, MA 02108
Tel: (617) 742-5657 Fax: (617) 742-0509

To: Directors of Special Education, Area Education Agencies
From: Martin D. Cohen, Executive Director
Date: July 1, 1998
Re: Survey Regarding Iowa Mental Health System

As you may be aware, in December of 1997, the Iowa Department of Human Services (DHS) engaged the Technical Assistance Collaborative, Inc. (TAC) to undertake an evaluation of Iowa's public mental health service system. The purpose of the evaluation is to assess the performance of Iowa's mental health system in relation to current standards, benchmarks and best practices found in public mental health systems in the United States. TAC has already conducted two rounds of interviews and focus groups with consumers, family members, providers, state and county officials, and other interested parties. These contacts with key stakeholders provide a wealth of valuable input and have been used to identify key issues facing Iowa's publicly funded system of mental health care.

We are now at our next level of analysis that includes a better understanding of the services offered to adults with mental illness by counties, and those offered to children and adolescents by regional human service agencies. This survey is an attempt to assess current capacity and the extent to which best practices are being implemented across Iowa.

The survey is being distributed to all Central Points of Coordination (which are responsible for oversight of single county or multi-county mental health services) and Local Human Services Area Administrators. Results will be compiled by TAC and reported as part of the final report provided to DHS. In addition, the survey has been slightly modified to address issues of particular importance to Directors of Special Education. **We are asking that you complete the entire survey, answering all questions to the best of your ability. We realize, however, that there may be certain terms or questions that are unfamiliar to you. Please pay particular attention to questions 36-42 and 56-62 as these relate directly to mental health services provided to children and adolescents.**

Please review the instructions, complete the survey and return via fax or mail no later than July 20, 1998 to:

Tim Tomlinson
Technical Assistance Collaborative, Inc.
One Center Plaza, Suite 310
Boston, MA 02108
Fax: (617) 742-0509

Your assistance in helping us by completing this survey is appreciated.

Evaluation of Iowa's Mental Health System

Survey Description

Introduction

In December of 1997, the Iowa Department of Human Services (DHS) engaged the Technical Assistance Collaborative, Inc. (TAC) to undertake an evaluation of Iowa's public mental health service system. The purpose of the evaluation is to assess the performance of Iowa's mental health system in relation to current standards, benchmarks and best practices found in public mental health systems in the United States. TAC has already conducted a number of interviews and focus groups with consumers, family members, providers, state and county officials, and other interested parties. These contacts with key stakeholders provide a wealth of valuable input and have been used to identify key issues facing Iowa's publicly funded system of mental health care.

We are now at our next level of analysis that includes a better understanding of the services offered to adults with mental illness by counties, and those offered to children and adolescents by regional human service agencies. This survey is an attempt to assess current capacity and to what extent best practices are being implemented across Iowa. Your assistance in helping us by completing this survey is appreciated.

Methodology

The survey is being distributed to all Central Points of Coordination (which are responsible for oversight of single county or multi-county mental health services) and Local Human Services Area Administrators. Results will be compiled by TAC and reported as part of the final report provided to DHS. In addition, the survey has been slightly modified to address issues of particular importance to Directors of Special Education. **We are asking that you complete the entire survey, answering all questions to the best of your ability. We realize, however, that there may be certain terms or questions that are unfamiliar to you. Please pay particular attention to questions 36-42 and 56-62 as these relate directly to mental health services provided to children and adolescents.** Results will be compiled by TAC and reported as part of the final report provided to DHS. This approach will allow us to sample more broadly the perceptions of stakeholders on these topical areas, building a more quantitative assessment of:

- a) the degree to which the identified best practice areas are perceived as essential components of a good system of care;
- b) the perceptions of how successfully Iowa's publicly funded mental health system compares to these best practices; and
- c) potential areas for improvement for the Iowa system of care.

This review of national best practices in the field can help the stakeholders of the mental health system develop a more integrated vision for the future. The survey results will be used in conjunction with other evaluation activities, which taken together, will provide a basis for the development of our recommendations for improvement for the overall system of mental health care in Iowa, including a number of best practices for review by the Oversight Committee.

Format

The survey is designed to be easy to complete and return. It will be necessary to request information needed to verify the identity of the respondent, however, all individual responses will remain confidential. Results will be presented in summary form only. In this way, respondents will be able to provide candid assessments and input.

Instructions

1. **Please complete the entire survey.** Some of the questions may seem more directed at CPCs, others at HSAAs, however, since it is important to get a complete picture reflective of many perspectives on Iowa's mental health system.
2. **Use the following as a guide to scoring.** Many of the questions request you to rate the extent to which you agree or disagree with a particular statement about Iowa's public mental health system by circling a response ranging from strongly disagree to strongly agree.
 - If you are unsure about your answer to a particular question, or do not have enough information to answer it, please circle the "N/A" response.
 - A "neutral" response should be used if you have enough information about the statement/question issue, but simply do not feel you disagree or agree with the statement (either strongly or not).
 - Other questions require narrative responses to open-ended questions.
 - Some of the possible response categories change through the survey, so please read the instructions provided in each section, noting format changes as you complete the survey.
3. **Please complete the cover sheet information, to identify you as a survey respondent;**
4. **Please place your name on the top of each page;**
5. **Please complete the entire survey and cover sheet and return (total of 10 pages) by July 20, 1998;**
6. **Complete only one survey per AEA; and**
7. **Return the completed survey to TAC in the enclosed reply envelope or fax to:**

Tim Tomlinson
Technical Assistance Collaborative, Inc.
One Center Plaza, Suite 310
Boston, MA 02108
Fax: (617) 742-0509

Appendix 4

Survey Question Summary “Road Map”

Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results
Question Summary Road Map

Utilization of Mental Health Services to Adults

No. 45m Section heading corresponding to original survey. See below for question 11
Question number corresponding to original survey. See below for question 11

		Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total
AEA	(blank)	Count		3	1		5	9
		Percentage	0.0%	33.3%	11.1%	0.0%	55.6%	100.0%
AEA Count				3	1		5	9
AEA Percentage			0.0%	33.3%	11.1%	0.0%	55.6%	100.0%
CPC	<30,000	Count		6	22	4		32
		Percentage	0.0%	18.8%	68.8%	12.5%	0.0%	100.0%
	>30,000	Count		3	8			11
		Percentage	0.0%	27.3%	72.7%	0.0%	0.0%	100.0%
CPC Count				9	30	4		43
CPC Percentage			0.0%	20.9%	69.8%	9.3%	0.0%	100.0%
HSAA	(blank)	Count	1	4	10		2	17
		Percentage	5.9%	23.5%	58.8%	0.0%	11.8%	100.0%
HSAA Count			1	4	10		2	17
HSAA Percentage			5.9%	23.5%	58.8%	0.0%	11.8%	100.0%
Total Count			1	16	41	4	7	69
Total Percentage			1.4%	23.2%	59.4%	5.8%	10.1%	100.0%

Population threshold of 30,000 was used to categorize a CPC area as either rural or urban. This criterion was applied only to CPCs and treats multi-county areas the same as single county areas. This criterion was not applied to AEA areas or HSAA areas, hence the results read "blank", since these were not categorized as either rural or urban.

Number of AEAs (3—in this example) that chose to respond to this question (# 45m) with a "2", indicating that three AEAs felt that "mental health case management for adults" was utilized less than appropriately in their respective counties/areas.

ORIGINAL SURVEY QUESTION

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)—Case Management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

The totals in the last two rows present summary totals by type of response (Strongly Disagree, Disagree, etc.—from key), including count and percentage for all respondents (AEA, CPC, and HSAA), for this question.

The key translates the numerical responses from above into the categories from which each respondent was required to choose an answer that best characterized his/her response. Note that the responses differ from question to question, so the reader must refer to the question number and select the corresponding response scale from the key in order to interpret the results.

Appendix 5
Survey Question Summaries
(171 pages)

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	1
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	2	1		3		8
		Percentage	0.0%	25.0%	25.0%	12.5%	0.0%	37.5%	0.0%	100.0%
AEA Count				2	2	1		3		8
AEA Percentage			0.0%	25.0%	25.0%	12.5%	0.0%	37.5%	0.0%	100.0%
CPC	<30,000	Count	6	18	6	2	1			33
		Percentage	18.2%	54.5%	18.2%	6.1%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count	3	4	1	3				11
		Percentage	27.3%	36.4%	9.1%	27.3%	0.0%	0.0%	0.0%	100.0%
CPC Count			9	22	7	5	1			44
CPC Percentage			20.5%	50.0%	15.9%	11.4%	2.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	2	6	6	3				17
		Percentage	11.8%	35.3%	35.3%	17.6%	0.0%	0.0%	0.0%	100.0%
HSAA Count			2	6	6	3				17
HSAA Percentage			11.8%	35.3%	35.3%	17.6%	0.0%	0.0%	0.0%	100.0%
Total Count			11	30	15	9	1	3		69
Total Percentage			15.9%	43.5%	21.7%	13.0%	1.4%	4.3%	0.0%	100.0%

Question

The current role(s) of DHS in the oversight and management of the statewide public mental health system is clearly defined.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	2
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	2	2	1		2		8
		Percentage	12.5%	25.0%	25.0%	12.5%	0.0%	25.0%	0.0%	100.0%
AEA Count			1	2	2	1		2		8
AEA Percentage			12.5%	25.0%	25.0%	12.5%	0.0%	25.0%	0.0%	100.0%
CPC	<30,000	Count	9	16	4	4				33
		Percentage	27.3%	48.5%	12.1%	12.1%	0.0%	0.0%	0.0%	100.0%
	>30,000	Count	4	2	4		1			11
		Percentage	36.4%	18.2%	36.4%	0.0%	9.1%	0.0%	0.0%	100.0%
CPC Count			13	18	8	4	1			44
CPC Percentage			29.5%	40.9%	18.2%	9.1%	2.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	5	6	5				17
		Percentage	5.9%	29.4%	35.3%	29.4%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	5	6	5				17
HSAA Percentage			5.9%	29.4%	35.3%	29.4%	0.0%	0.0%	0.0%	100.0%
Total Count			15	25	16	10	1	2		69
Total Percentage			21.7%	36.2%	23.2%	14.5%	1.4%	2.9%	0.0%	100.0%

Question

The current role(s) of DHS in the oversight and management of the local public mental health system is appropriate.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	3
-----	---

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1	1	2		3		8
		Percentage	12.5%	12.5%	12.5%	25.0%	0.0%	37.5%	0.0%	100.0%
AEA Count			1	1	1	2		3		8
AEA Percentage			12.5%	12.5%	12.5%	25.0%	0.0%	37.5%	0.0%	100.0%
CPC	<30,000	Count	1	4	5	17	6			33
		Percentage	3.0%	12.1%	15.2%	51.5%	18.2%	0.0%	0.0%	100.0%
	>30,000	Count	1		2	6	2			11
		Percentage	9.1%	0.0%	18.2%	54.5%	18.2%	0.0%	0.0%	100.0%
CPC Count			2	4	7	23	8			44
CPC Percentage			4.5%	9.1%	15.9%	52.3%	18.2%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		3	4	10				17
		Percentage	0.0%	17.6%	23.5%	58.8%	0.0%	0.0%	0.0%	100.0%
HSAA Count				3	4	10				17
HSAA Percentage			0.0%	17.6%	23.5%	58.8%	0.0%	0.0%	0.0%	100.0%
Total Count			3	8	12	35	8	3		69
Total Percentage			4.3%	11.6%	17.4%	50.7%	11.6%	4.3%	0.0%	100.0%

Question

The current role(s) of CPCs in the oversight and management of the local public mental health system are clearly defined.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	4
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2		2	1		3		8
		Percentage	25.0%	0.0%	25.0%	12.5%	0.0%	37.5%	0.0%	100.0%
AEA Count			2		2	1		3		8
AEA Percentage			25.0%	0.0%	25.0%	12.5%	0.0%	37.5%	0.0%	100.0%
CPC	<30,000	Count	5	12	7	8		1		33
		Percentage	15.2%	36.4%	21.2%	24.2%	0.0%	3.0%	0.0%	100.0%
	>30,000	Count	2	2	2	4	1			11
		Percentage	18.2%	18.2%	18.2%	36.4%	9.1%	0.0%	0.0%	100.0%
CPC Count			7	14	9	12	1	1		44
CPC Percentage			15.9%	31.8%	20.5%	27.3%	2.3%	2.3%	0.0%	100.0%
HSAA	(blank)	Count	1	4	7	2		3		17
		Percentage	5.9%	23.5%	41.2%	11.8%	0.0%	17.6%	0.0%	100.0%
HSAA Count			1	4	7	2		3		17
HSAA Percentage			5.9%	23.5%	41.2%	11.8%	0.0%	17.6%	0.0%	100.0%
Total Count			10	18	18	15	1	7		69
Total Percentage			14.5%	26.1%	26.1%	21.7%	1.4%	10.1%	0.0%	100.0%

Question

The current role(s) of CPCs in the oversight and management of the statewide public mental health system are appropriate.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	5
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count			4	1		3	8	
		Percentage	0.0%	0.0%	50.0%	12.5%	0.0%	37.5%	0.0%	100.0%
AEA Count					4	1		3	8	
AEA Percentage			0.0%	0.0%	50.0%	12.5%	0.0%	37.5%	0.0%	100.0%
CPC	<30,000	Count	5	16	5	5	2		33	
		Percentage	15.2%	48.5%	15.2%	15.2%	6.1%	0.0%	0.0%	100.0%
	>30,000	Count	2	2	4	3			11	
		Percentage	18.2%	18.2%	36.4%	27.3%	0.0%	0.0%	0.0%	100.0%
CPC Count			7	18	9	8	2		44	
CPC Percentage			15.9%	40.9%	20.5%	18.2%	4.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		3	9	3	1	1	17	
		Percentage	0.0%	17.6%	52.9%	17.6%	5.9%	5.9%	0.0%	100.0%
HSAA Count				3	9	3	1	1	17	
HSAA Percentage			0.0%	17.6%	52.9%	17.6%	5.9%	5.9%	0.0%	100.0%
Total Count			7	21	22	12	3	4	69	
Total Percentage			10.1%	30.4%	31.9%	17.4%	4.3%	5.8%	0.0%	100.0%

Question

The CPCs have an adequate and appropriate role in policy development and decision making regarding Iowa's public mental health system.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	6
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	2	2	1		2		8
		Percentage	12.5%	25.0%	25.0%	12.5%	0.0%	25.0%	0.0%	100.0%
AEA Count			1	2	2	1		2		8
AEA Percentage			12.5%	25.0%	25.0%	12.5%	0.0%	25.0%	0.0%	100.0%
CPC	<30,000	Count	1	8	2	21	1			33
		Percentage	3.0%	24.2%	6.1%	63.6%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count		1	3	4	3			11
		Percentage	0.0%	9.1%	27.3%	36.4%	27.3%	0.0%	0.0%	100.0%
CPC Count			1	9	5	25	4			44
CPC Percentage			2.3%	20.5%	11.4%	56.8%	9.1%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	1	8	7				17
		Percentage	5.9%	5.9%	47.1%	41.2%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	1	8	7				17
HSAA Percentage			5.9%	5.9%	47.1%	41.2%	0.0%	0.0%	0.0%	100.0%
Total Count			3	12	15	33	4	2		69
Total Percentage			4.3%	17.4%	21.7%	47.8%	5.8%	2.9%	0.0%	100.0%

Question

Current County Management Plans are effective mechanisms to ensure accountable systems of care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	7
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count			1	4		3	8	
		Percentage	0.0%	0.0%	12.5%	50.0%	0.0%	37.5%	100.0%	
AEA Count					1	4		3	8	
AEA Percentage			0.0%	0.0%	12.5%	50.0%	0.0%	37.5%	100.0%	
CPC	<30,000	Count	2	9	7	14	1		33	
		Percentage	6.1%	27.3%	21.2%	42.4%	3.0%	0.0%	100.0%	
	>30,000	Count	2		3	5	1		11	
		Percentage	18.2%	0.0%	27.3%	45.5%	9.1%	0.0%	100.0%	
CPC Count			4	9	10	19	2		44	
CPC Percentage			9.1%	20.5%	22.7%	43.2%	4.5%	0.0%	100.0%	
HSAA	(blank)	Count			4	11	1	1	17	
		Percentage	0.0%	0.0%	23.5%	64.7%	5.9%	5.9%	100.0%	
HSAA Count					4	11	1	1	17	
HSAA Percentage			0.0%	0.0%	23.5%	64.7%	5.9%	5.9%	100.0%	
Total Count			4	9	15	34	3	4	69	
Total Percentage			5.8%	13.0%	21.7%	49.3%	4.3%	5.8%	100.0%	

Question

CPC accountability for the quality of a local system of care is enhanced by reporting the performance measurement data.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	8
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count			1	4	1	2	8	
		Percentage	0.0%	0.0%	12.5%	50.0%	12.5%	25.0%	0.0%	100.0%
AEA Count					1	4	1	2	8	
AEA Percentage			0.0%	0.0%	12.5%	50.0%	12.5%	25.0%	0.0%	100.0%
CPC	<30,000	Count	3	11	1	14	4		33	
		Percentage	9.1%	33.3%	3.0%	42.4%	12.1%	0.0%	0.0%	100.0%
	>30,000	Count	2		3	4	2		11	
		Percentage	18.2%	0.0%	27.3%	36.4%	18.2%	0.0%	0.0%	100.0%
CPC Count			5	11	4	18	6		44	
CPC Percentage			11.4%	25.0%	9.1%	40.9%	13.6%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	2	3	9	2		17	
		Percentage	5.9%	11.8%	17.6%	52.9%	11.8%	0.0%	0.0%	100.0%
HSAA Count			1	2	3	9	2		17	
HSAA Percentage			5.9%	11.8%	17.6%	52.9%	11.8%	0.0%	0.0%	100.0%
Total Count			6	13	8	31	9	2	69	
Total Percentage			8.7%	18.8%	11.6%	44.9%	13.0%	2.9%	0.0%	100.0%

Question

State wide minimum standards should be developed for tracking local system performance against each of the performance measures.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	9
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	2	2	2		1		8
		Percentage	12.5%	25.0%	25.0%	25.0%	0.0%	12.5%	0.0%	100.0%
AEA Count			1	2	2	2		1		8
AEA Percentage			12.5%	25.0%	25.0%	25.0%	0.0%	12.5%	0.0%	100.0%
CPC	<30,000	Count	6	7	10	7	3			33
		Percentage	18.2%	21.2%	30.3%	21.2%	9.1%	0.0%	0.0%	100.0%
	>30,000	Count	2		5	4				11
		Percentage	18.2%	0.0%	45.5%	36.4%	0.0%	0.0%	0.0%	100.0%
CPC Count			8	7	15	11	3			44
CPC Percentage			18.2%	15.9%	34.1%	25.0%	6.8%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		3	3	10	1			17
		Percentage	0.0%	17.6%	17.6%	58.8%	5.9%	0.0%	0.0%	100.0%
HSAA Count				3	3	10	1			17
HSAA Percentage			0.0%	17.6%	17.6%	58.8%	5.9%	0.0%	0.0%	100.0%
Total Count			9	12	20	23	4	1		69
Total Percentage			13.0%	17.4%	29.0%	33.3%	5.8%	1.4%	0.0%	100.0%

Question

Quality of care is likely to improve through implementation of incentives to reward county system performance relative to statewide minimum performance standards.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	10
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1	3			3		8
		Percentage	12.5%	12.5%	37.5%	0.0%	0.0%	37.5%	0.0%	100.0%
AEA Count			1	1	3			3		8
AEA Percentage			12.5%	12.5%	37.5%	0.0%	0.0%	37.5%	0.0%	100.0%
CPC	<30,000	Count	6	15	4	5	2	1		33
		Percentage	18.2%	45.5%	12.1%	15.2%	6.1%	3.0%	0.0%	100.0%
	>30,000	Count	4	2	2	2	1			11
		Percentage	36.4%	18.2%	18.2%	18.2%	9.1%	0.0%	0.0%	100.0%
CPC Count			10	17	6	7	3	1		44
CPC Percentage			22.7%	38.6%	13.6%	15.9%	6.8%	2.3%	0.0%	100.0%
HSAA	(blank)	Count		1	8	4		4		17
		Percentage	0.0%	5.9%	47.1%	23.5%	0.0%	23.5%	0.0%	100.0%
HSAA Count				1	8	4		4		17
HSAA Percentage			0.0%	5.9%	47.1%	23.5%	0.0%	23.5%	0.0%	100.0%
Total Count			11	19	17	11	3	8		69
Total Percentage			15.9%	27.5%	24.6%	15.9%	4.3%	11.6%	0.0%	100.0%

Question

The State County Management Committee (SCMC) currently functions as an effective forum for balancing both State and county objectives for Iowa's publicly funded mental health system of care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	11
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count			2	1		5	8	
		Percentage	0.0%	0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
AEA Count					2	1		5	8	
AEA Percentage			0.0%	0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	4	12	9	6	1	1	33	
		Percentage	12.1%	36.4%	27.3%	18.2%	3.0%	3.0%	0.0%	100.0%
	>30,000	Count	4	3	2	1	1		11	
		Percentage	36.4%	27.3%	18.2%	9.1%	9.1%	0.0%	0.0%	100.0%
CPC Count			8	15	11	7	2	1	44	
CPC Percentage			18.2%	34.1%	25.0%	15.9%	4.5%	2.3%	0.0%	100.0%
HSAA	(blank)	Count		1	8	5		3	17	
		Percentage	0.0%	5.9%	47.1%	29.4%	0.0%	17.6%	0.0%	100.0%
HSAA Count				1	8	5		3	17	
HSAA Percentage			0.0%	5.9%	47.1%	29.4%	0.0%	17.6%	0.0%	100.0%
Total Count			8	16	21	13	2	9	69	
Total Percentage			11.6%	23.2%	30.4%	18.8%	2.9%	13.0%	0.0%	100.0%

Question

The SCMC functions as an effective forum for balancing both State and county objectives in planning for the future of Iowa's publicly funded mental health system of care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

State/County Relations

No.	12
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1		3	1		2		7
		Percentage	14.3%	0.0%	42.9%	14.3%	0.0%	28.6%	0.0%	100.0%
AEA Count			1		3	1		2		7
AEA Percentage			14.3%	0.0%	42.9%	14.3%	0.0%	28.6%	0.0%	100.0%
CPC	<30,000	Count	4	9	11	7				31
		Percentage	12.9%	29.0%	35.5%	22.6%	0.0%	0.0%	0.0%	100.0%
	>30,000	Count	2	2	3	4				11
		Percentage	18.2%	18.2%	27.3%	36.4%	0.0%	0.0%	0.0%	100.0%
CPC Count			6	11	14	11				42
CPC Percentage			14.3%	26.2%	33.3%	26.2%	0.0%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		3	6	5	1	2		17
		Percentage	0.0%	17.6%	35.3%	29.4%	5.9%	11.8%	0.0%	100.0%
HSAA Count				3	6	5	1	2		17
HSAA Percentage			0.0%	17.6%	35.3%	29.4%	5.9%	11.8%	0.0%	100.0%
Total Count			7	14	23	17	1	4		66
Total Percentage			10.6%	21.2%	34.8%	25.8%	1.5%	6.1%	0.0%	100.0%

Question

Quality of care will be enhanced by giving the SCMC responsibility for rewarding effective County performance through the incentive fund

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Community Empowerment Boards

No.	16
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	2	5		1		9
		Percentage	0.0%	11.1%	22.2%	55.6%	0.0%	11.1%	0.0%	100.0%
AEA Count				1	2	5		1		9
AEA Percentage			0.0%	11.1%	22.2%	55.6%	0.0%	11.1%	0.0%	100.0%
CPC	<30,000	Count	7	6	11	5	1	3		33
		Percentage	21.2%	18.2%	33.3%	15.2%	3.0%	9.1%	0.0%	100.0%
	>30,000	Count	1	1	6			3		11
		Percentage	9.1%	9.1%	54.5%	0.0%	0.0%	27.3%	0.0%	100.0%
CPC Count			8	7	17	5	1	6		44
CPC Percentage			18.2%	15.9%	38.6%	11.4%	2.3%	13.6%	0.0%	100.0%
HSAA	(blank)	Count	1	4	5	4	1	2		17
		Percentage	5.9%	23.5%	29.4%	23.5%	5.9%	11.8%	0.0%	100.0%
HSAA Count			1	4	5	4	1	2		17
HSAA Percentage			5.9%	23.5%	29.4%	23.5%	5.9%	11.8%	0.0%	100.0%
Total Count			9	12	24	14	2	9		70
Total Percentage			12.9%	17.1%	34.3%	20.0%	2.9%	12.9%	0.0%	100.0%

Question

Community Empowerment Areas/Boards will enhance and clarify state/county relations.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Community Empowerment Boards

No.	17
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		1	4	2	1	1	9	
		Percentage	0.0%	11.1%	44.4%	22.2%	11.1%	11.1%	0.0%	100.0%
AEA Count				1	4	2	1	1	9	
AEA Percentage			0.0%	11.1%	44.4%	22.2%	11.1%	11.1%	0.0%	100.0%
CPC	<30,000	Count	2	4	14	7	3	3	33	
		Percentage	6.1%	12.1%	42.4%	21.2%	9.1%	9.1%	0.0%	100.0%
	>30,000	Count			6	1	1	3	11	
		Percentage	0.0%	0.0%	54.5%	9.1%	9.1%	27.3%	0.0%	100.0%
CPC Count			2	4	20	8	4	6	44	
CPC Percentage			4.5%	9.1%	45.5%	18.2%	9.1%	13.6%	0.0%	100.0%
HSAA	(blank)	Count	3	7	1	5		1	17	
		Percentage	17.6%	41.2%	5.9%	29.4%	0.0%	5.9%	0.0%	100.0%
HSAA Count			3	7	1	5		1	17	
HSAA Percentage			17.6%	41.2%	5.9%	29.4%	0.0%	5.9%	0.0%	100.0%
Total Count			5	12	25	15	5	8	70	
Total Percentage			7.1%	17.1%	35.7%	21.4%	7.1%	11.4%	0.0%	100.0%

Question

Community Empowerment Areas/Boards will be an improvement over the current de-categorization boards.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Managed Care to Medicaid Recipients

No.	18
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	5			3		9
		Percentage	11.1%	55.6%	0.0%	0.0%	33.3%	0.0%	100.0%
AEA Count			1	5			3		9
AEA Percentage			11.1%	55.6%	0.0%	0.0%	33.3%	0.0%	100.0%
CPC	<30,000	Count	6	13	9	5			33
		Percentage	18.2%	39.4%	27.3%	15.2%	0.0%	0.0%	100.0%
	>30,000	Count	3	5	1	1	1		11
		Percentage	27.3%	45.5%	9.1%	9.1%	9.1%	0.0%	100.0%
CPC Count			9	18	10	6	1		44
CPC Percentage			20.5%	40.9%	22.7%	13.6%	2.3%	0.0%	100.0%
HSAA	(blank)	Count		9	7	1			17
		Percentage	0.0%	52.9%	41.2%	5.9%	0.0%	0.0%	100.0%
HSAA Count				9	7	1			17
HSAA Percentage			0.0%	52.9%	41.2%	5.9%	0.0%	0.0%	100.0%
Total Count			10	32	17	7	4		70
Total Percentage			14.3%	45.7%	24.3%	10.0%	5.7%	0.0%	100.0%

Question

The statewide managed behavioral health care contract (MHAP) has coordinated mental health services well with county managed services.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Managed Care to Medicaid Recipients

No.	19
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	3	1	1	2		9
		Percentage	22.2%	33.3%	11.1%	11.1%	22.2%	0.0%	100.0%
AEA Count			2	3	1	1	2		9
AEA Percentage			22.2%	33.3%	11.1%	11.1%	22.2%	0.0%	100.0%
CPC	<30,000	Count	5	8	10	9	1		33
		Percentage	15.2%	24.2%	30.3%	27.3%	3.0%	0.0%	100.0%
	>30,000	Count	2	3	3	2	1		11
		Percentage	18.2%	27.3%	27.3%	18.2%	9.1%	0.0%	100.0%
CPC Count			7	11	13	11	2		44
CPC Percentage			15.9%	25.0%	29.5%	25.0%	4.5%	0.0%	100.0%
HSAA	(blank)	Count		6	4	7			17
		Percentage	0.0%	35.3%	23.5%	41.2%	0.0%	0.0%	100.0%
HSAA Count				6	4	7			17
HSAA Percentage			0.0%	35.3%	23.5%	41.2%	0.0%	0.0%	100.0%
Total Count			9	20	18	19	4		70
Total Percentage			12.9%	28.6%	25.7%	27.1%	5.7%	0.0%	100.0%

Question

The statewide managed behavioral health care contract (MHAP) provides an opportunity to increase accountability in the public system of care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Managed Care to Medicaid Recipients

No. 20

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1		2	4		2	9	
		Percentage	11.1%	0.0%	22.2%	44.4%	0.0%	22.2%	0.0%	100.0%
AEA Count			1		2	4		2	9	
AEA Percentage			11.1%	0.0%	22.2%	44.4%	0.0%	22.2%	0.0%	100.0%
CPC	<30,000	Count		3	9	14	6	1	33	
		Percentage	0.0%	9.1%	27.3%	42.4%	18.2%	3.0%	0.0%	100.0%
	>30,000	Count	1			7	2	1	11	
		Percentage	9.1%	0.0%	0.0%	63.6%	18.2%	9.1%	0.0%	100.0%
CPC Count			1	3	9	21	8	2	44	
CPC Percentage			2.3%	6.8%	20.5%	47.7%	18.2%	4.5%	0.0%	100.0%
HSAA	(blank)	Count		2	6	8	1		17	
		Percentage	0.0%	11.8%	35.3%	47.1%	5.9%	0.0%	0.0%	100.0%
HSAA Count				2	6	8	1		17	
HSAA Percentage			0.0%	11.8%	35.3%	47.1%	5.9%	0.0%	0.0%	100.0%
Total Count			2	5	17	33	9	4	70	
Total Percentage			2.9%	7.1%	24.3%	47.1%	12.9%	5.7%	0.0%	100.0%

Question

The statewide managed behavioral health care contract (MHAP) has resulted in substantial cost shifting to county systems of care.

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Managed Care to Medicaid Recipients

No.	21
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	4	2	1			2	9	
		Percentage	44.4%	22.2%	11.1%	0.0%	0.0%	22.2%	100.0%	
AEA Count			4	2	1			2	9	
AEA Percentage			44.4%	22.2%	11.1%	0.0%	0.0%	22.2%	100.0%	
CPC	<30,000	Count	2	9	16	4	1	1	33	
		Percentage	6.1%	27.3%	48.5%	12.1%	3.0%	3.0%	100.0%	
	>30,000	Count	3	4	3			1	11	
		Percentage	27.3%	36.4%	27.3%	0.0%	0.0%	9.1%	100.0%	
CPC Count			5	13	19	4	1	2	44	
CPC Percentage			11.4%	29.5%	43.2%	9.1%	2.3%	4.5%	100.0%	
HSAA	(blank)	Count	2	8	6	1			17	
		Percentage	11.8%	47.1%	35.3%	5.9%	0.0%	0.0%	100.0%	
HSAA Count			2	8	6	1			17	
HSAA Percentage			11.8%	47.1%	35.3%	5.9%	0.0%	0.0%	100.0%	
Total Count			11	23	26	5	1	4	70	
Total Percentage			15.7%	32.9%	37.1%	7.1%	1.4%	5.7%	100.0%	

Question

The statewide managed behavioral health care contract (MHAP) has improved care overall for the persons it serves.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	22
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		1	1	4	1	2	9	
		Percentage	0.0%	11.1%	11.1%	44.4%	11.1%	22.2%	0.0%	100.0%
AEA Count				1	1	4	1	2	9	
AEA Percentage			0.0%	11.1%	11.1%	44.4%	11.1%	22.2%	0.0%	100.0%
CPC	<30,000	Count	4	8	7	11	2	1	33	
		Percentage	12.1%	24.2%	21.2%	33.3%	6.1%	3.0%	0.0%	100.0%
	>30,000	Count	1	4	2	3		1	11	
		Percentage	9.1%	36.4%	18.2%	27.3%	0.0%	9.1%	0.0%	100.0%
CPC Count			5	12	9	14	2	2	44	
CPC Percentage			11.4%	27.3%	20.5%	31.8%	4.5%	4.5%	0.0%	100.0%
HSAA	(blank)	Count	1	3	1	11	1		17	
		Percentage	5.9%	17.6%	5.9%	64.7%	5.9%	0.0%	0.0%	100.0%
HSAA Count			1	3	1	11	1		17	
HSAA Percentage			5.9%	17.6%	5.9%	64.7%	5.9%	0.0%	0.0%	100.0%
Total Count			6	16	11	29	4	4	70	
Total Percentage			8.6%	22.9%	15.7%	41.4%	5.7%	5.7%	0.0%	100.0%

Question

Administrative cost can be reduced through consolidation of administrative functions across multiple counties.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 23

			Response								
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	3	3	1		1		9	
		Percentage	11.1%	33.3%	33.3%	11.1%	0.0%	11.1%	0.0%	100.0%	
AEA Count			1	3	3	1		1		9	
AEA Percentage			11.1%	33.3%	33.3%	11.1%	0.0%	11.1%	0.0%	100.0%	
CPC	<30,000	Count	2	4	6	16	3	1		32	
		Percentage	6.3%	12.5%	18.8%	50.0%	9.4%	3.1%	0.0%	100.0%	
	>30,000	Count		5	3	2		1		11	
		Percentage	0.0%	45.5%	27.3%	18.2%	0.0%	9.1%	0.0%	100.0%	
CPC Count			2	9	9	18	3	2		43	
CPC Percentage			4.7%	20.9%	20.9%	41.9%	7.0%	4.7%	0.0%	100.0%	
HSAA	(blank)	Count	1	4	5	6	1			17	
		Percentage	5.9%	23.5%	29.4%	35.3%	5.9%	0.0%	0.0%	100.0%	
HSAA Count			1	4	5	6	1			17	
HSAA Percentage			5.9%	23.5%	29.4%	35.3%	5.9%	0.0%	0.0%	100.0%	
Total Count			4	16	17	25	4	3		69	
Total Percentage			5.8%	23.2%	24.6%	36.2%	5.8%	4.3%	0.0%	100.0%	

Question

Local control is compromised through consolidation of administrative functions across multiple counties.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	24a
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	2	2		1		4	9	
		Percentage	22.2%	22.2%	0.0%	11.1%	0.0%	44.4%	100.0%	
AEA Count			2	2		1		4	9	
AEA Percentage			22.2%	22.2%	0.0%	11.1%	0.0%	44.4%	100.0%	
CPC	<30,000	Count	10	5	7	3	3	2	30	
		Percentage	33.3%	16.7%	23.3%	10.0%	10.0%	6.7%	100.0%	
	>30,000	Count	2	3	4		1		10	
		Percentage	20.0%	30.0%	40.0%	0.0%	10.0%	0.0%	100.0%	
CPC Count			12	8	11	3	4	2	40	
CPC Percentage			30.0%	20.0%	27.5%	7.5%	10.0%	5.0%	100.0%	
HSAA	(blank)	Count	3	5		5	1	2	16	
		Percentage	18.8%	31.3%	0.0%	31.3%	6.3%	12.5%	100.0%	
HSAA Count			3	5		5	1	2	16	
HSAA Percentage			18.8%	31.3%	0.0%	31.3%	6.3%	12.5%	100.0%	
Total Count			17	15	11	9	5	8	65	
Total Percentage			26.2%	23.1%	16.9%	13.8%	7.7%	12.3%	100.0%	

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—governance

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	24b
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	3		1		3		9
		Percentage	22.2%	33.3%	0.0%	11.1%	0.0%	33.3%	0.0%	100.0%
AEA Count			2	3		1		3		9
AEA Percentage			22.2%	33.3%	0.0%	11.1%	0.0%	33.3%	0.0%	100.0%
CPC	<30,000	Count	5	14	2	6	2	1		30
		Percentage	16.7%	46.7%	6.7%	20.0%	6.7%	3.3%	0.0%	100.0%
	>30,000	Count		6	1	3				10
		Percentage	0.0%	60.0%	10.0%	30.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			5	20	3	9	2	1		40
CPC Percentage			12.5%	50.0%	7.5%	22.5%	5.0%	2.5%	0.0%	100.0%
HSAA	(blank)	Count	2	5	1	5	2	1		16
		Percentage	12.5%	31.3%	6.3%	31.3%	12.5%	6.3%	0.0%	100.0%
HSAA Count			2	5	1	5	2	1		16
HSAA Percentage			12.5%	31.3%	6.3%	31.3%	12.5%	6.3%	0.0%	100.0%
Total Count			9	28	4	15	4	5		65
Total Percentage			13.8%	43.1%	6.2%	23.1%	6.2%	7.7%	0.0%	100.0%

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)--Managed Care for MH Services To Medicaid Recipients

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	24c
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	2	2				5		
		Percentage	22.2%	22.2%	0.0%	0.0%	0.0%	55.6%	0.0%	
AEA Count			2	2				5	9	
AEA Percentage			22.2%	22.2%	0.0%	0.0%	0.0%	55.6%	100.0%	
CPC	<30,000	Count	9	7	3	6	4	1		
		Percentage	30.0%	23.3%	10.0%	20.0%	13.3%	3.3%	0.0%	
	>30,000	Count	1	5	2	2				
		Percentage	10.0%	50.0%	20.0%	20.0%	0.0%	0.0%	0.0%	
CPC Count			10	12	5	8	4	1	40	
CPC Percentage			25.0%	30.0%	12.5%	20.0%	10.0%	2.5%	100.0%	
HSAA	(blank)	Count	7	2	1	2	3	1		
		Percentage	43.8%	12.5%	6.3%	12.5%	18.8%	6.3%	0.0%	
HSAA Count			7	2	1	2	3	1	16	
HSAA Percentage			43.8%	12.5%	6.3%	12.5%	18.8%	6.3%	100.0%	
Total Count			19	16	6	10	7	7	65	
Total Percentage			29.2%	24.6%	9.2%	15.4%	10.8%	10.8%	100.0%	

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—centralized intake and enrollment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

**Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results**

Multiple County Collaboration

No. 24d

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	1		2		4		9
		Percentage	22.2%	11.1%	0.0%	22.2%	0.0%	44.4%	0.0%	100.0%
AEA Count			2	1		2		4		9
AEA Percentage			22.2%	11.1%	0.0%	22.2%	0.0%	44.4%	0.0%	100.0%
CPC	<30,000	Count	4	12	5	9	1	1		32
		Percentage	12.5%	37.5%	15.6%	28.1%	3.1%	3.1%	0.0%	100.0%
	>30,000	Count	2	5	1	2				10
		Percentage	20.0%	50.0%	10.0%	20.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			6	17	6	11	1	1		42
CPC Percentage			14.3%	40.5%	14.3%	26.2%	2.4%	2.4%	0.0%	100.0%
HSAA	(blank)	Count	3	5	1	4	1	2		16
		Percentage	18.8%	31.3%	6.3%	25.0%	6.3%	12.5%	0.0%	100.0%
HSAA Count			3	5	1	4	1	2		16
HSAA Percentage			18.8%	31.3%	6.3%	25.0%	6.3%	12.5%	0.0%	100.0%
Total Count			11	23	7	17	2	7		67
Total Percentage			16.4%	34.3%	10.4%	25.4%	3.0%	10.4%	0.0%	100.0%

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—Joint service planning and/or purchasing, particularly for crisis and other intensive or high cost services

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	24e
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	1		1		5		9
		Percentage	22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count			2	1		1		5		9
AEA Percentage			22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	3	10	3	10	1	3		30
		Percentage	10.0%	33.3%	10.0%	33.3%	3.3%	10.0%	0.0%	100.0%
	>30,000	Count	1	5	1	3				10
		Percentage	10.0%	50.0%	10.0%	30.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			4	15	4	13	1	3		40
CPC Percentage			10.0%	37.5%	10.0%	32.5%	2.5%	7.5%	0.0%	100.0%
HSAA	(blank)	Count	2	3	1	5	1	4		16
		Percentage	12.5%	18.8%	6.3%	31.3%	6.3%	25.0%	0.0%	100.0%
HSAA Count			2	3	1	5	1	4		16
HSAA Percentage			12.5%	18.8%	6.3%	31.3%	6.3%	25.0%	0.0%	100.0%
Total Count			8	19	5	19	2	12		65
Total Percentage			12.3%	29.2%	7.7%	29.2%	3.1%	18.5%	0.0%	100.0%

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—clinical protocols

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	24f
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			Response								
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total	
AEA	(blank)	Count	2	1		1		5		9	
		Percentage	22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	0.0%	100.0%	
AEA Count			2	1		1		5		9	
AEA Percentage			22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	0.0%	100.0%	
CPC	<30,000	Count	4	9	2	9	2	2		28	
		Percentage	14.3%	32.1%	7.1%	32.1%	7.1%	7.1%	0.0%	100.0%	
	>30,000	Count	1	6	1	2				10	
		Percentage	10.0%	60.0%	10.0%	20.0%	0.0%	0.0%	0.0%	100.0%	
CPC Count			5	15	3	11	2	2		38	
CPC Percentage			13.2%	39.5%	7.9%	28.9%	5.3%	5.3%	0.0%	100.0%	
HSAA	(blank)	Count	2	3	1	5	1	3		15	
		Percentage	13.3%	20.0%	6.7%	33.3%	6.7%	20.0%	0.0%	100.0%	
HSAA Count			2	3	1	5	1	3		15	
HSAA Percentage			13.3%	20.0%	6.7%	33.3%	6.7%	20.0%	0.0%	100.0%	
Total Count			9	19	4	17	3	10		62	
Total Percentage			14.5%	30.6%	6.5%	27.4%	4.8%	16.1%	0.0%	100.0%	

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)--levels of care

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 24g

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	2	1		1		5	9	
		Percentage	22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	100.0%	
AEA Count			2	1		1		5	9	
AEA Percentage			22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	100.0%	
CPC	<30,000	Count	10	7		7	3	2	29	
		Percentage	34.5%	24.1%	0.0%	24.1%	10.3%	6.9%	100.0%	
	>30,000	Count	2	7	1				10	
		Percentage	20.0%	70.0%	10.0%	0.0%	0.0%	0.0%	100.0%	
CPC Count			12	14	1	7	3	2	39	
CPC Percentage			30.8%	35.9%	2.6%	17.9%	7.7%	5.1%	100.0%	
HSAA	(blank)	Count	3	3	1	4	2	4	17	
		Percentage	17.6%	17.6%	5.9%	23.5%	11.8%	23.5%	100.0%	
HSAA Count			3	3	1	4	2	4	17	
HSAA Percentage			17.6%	17.6%	5.9%	23.5%	11.8%	23.5%	100.0%	
Total Count			17	18	2	12	5	11	65	
Total Percentage			26.2%	27.7%	3.1%	18.5%	7.7%	16.9%	100.0%	

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—utilization management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 24h

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	2	1		2		4	9	
		Percentage	22.2%	11.1%	0.0%	22.2%	0.0%	44.4%	0.0%	100.0%
AEA Count			2	1		2		4	9	
AEA Percentage			22.2%	11.1%	0.0%	22.2%	0.0%	44.4%	0.0%	100.0%
CPC	<30,000	Count	3	13	2	9	4	1	32	
		Percentage	9.4%	40.6%	6.3%	28.1%	12.5%	3.1%	0.0%	100.0%
	>30,000	Count	1	7		1	1		10	
		Percentage	10.0%	70.0%	0.0%	10.0%	10.0%	0.0%	0.0%	100.0%
CPC Count			4	20	2	10	5	1	42	
CPC Percentage			9.5%	47.6%	4.8%	23.8%	11.9%	2.4%	0.0%	100.0%
HSAA	(blank)	Count	3	4	1	5	1	3	17	
		Percentage	17.6%	23.5%	5.9%	29.4%	5.9%	17.6%	0.0%	100.0%
HSAA Count			3	4	1	5	1	3	17	
HSAA Percentage			17.6%	23.5%	5.9%	29.4%	5.9%	17.6%	0.0%	100.0%
Total Count			9	25	3	17	6	8	68	
Total Percentage			13.2%	36.8%	4.4%	25.0%	8.8%	11.8%	0.0%	100.0%

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—transportation systems to facilitate access to services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	24i
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	1	0.0%	2	0.0%	4	0.0%	9
		Percentage	22.2%	11.1%	0.0%	22.2%	0.0%	44.4%	0.0%	100.0%
AEA Count			2	1		2		4		9
AEA Percentage			22.2%	11.1%	0.0%	22.2%	0.0%	44.4%	0.0%	100.0%
CPC	<30,000	Count	8	11	3	6	2	2		32
		Percentage	25.0%	34.4%	9.4%	18.8%	6.3%	6.3%	0.0%	100.0%
	>30,000	Count	1	7		2				10
		Percentage	10.0%	70.0%	0.0%	20.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			9	18	3	8	2	2		42
CPC Percentage			21.4%	42.9%	7.1%	19.0%	4.8%	4.8%	0.0%	100.0%
HSAA	(blank)	Count	2	4		7	1	3		17
		Percentage	11.8%	23.5%	0.0%	41.2%	5.9%	17.6%	0.0%	100.0%
HSAA Count			2	4		7	1	3		17
HSAA Percentage			11.8%	23.5%	0.0%	41.2%	5.9%	17.6%	0.0%	100.0%
Total Count			13	23	3	17	3	9		68
Total Percentage			19.1%	33.8%	4.4%	25.0%	4.4%	13.2%	0.0%	100.0%

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)—rehabilitation, vocational, and community integration services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 24j

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	1		1		5		9
		Percentage	22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count			2	1		1		5		9
AEA Percentage			22.2%	11.1%	0.0%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	3	9	5	9	3	2		31
		Percentage	9.7%	29.0%	16.1%	29.0%	9.7%	6.5%	0.0%	100.0%
	>30,000	Count		6	1	2	1			10
		Percentage	0.0%	60.0%	10.0%	20.0%	10.0%	0.0%	0.0%	100.0%
CPC Count			3	15	6	11	4	2		41
CPC Percentage			7.3%	36.6%	14.6%	26.8%	9.8%	4.9%	0.0%	100.0%
HSAA	(blank)	Count	1	6	1	4	1	4		17
		Percentage	5.9%	35.3%	5.9%	23.5%	5.9%	23.5%	0.0%	100.0%
HSAA Count			1	6	1	4	1	4		17
HSAA Percentage			5.9%	35.3%	5.9%	23.5%	5.9%	23.5%	0.0%	100.0%
Total Count			6	22	7	16	5	11		67
Total Percentage			9.0%	32.8%	10.4%	23.9%	7.5%	16.4%	0.0%	100.0%

Question

Opportunities for multiple county collaboration exist in the following areas: Please check all that apply. (Multi-part question)--regional solutions to long-term housing needs

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	25a
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		3	1	3	9	
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
AEA Count			1	1		3	1	3	9	
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
CPC	<30,000	Count	9	7	4	5	4		29	
		Percentage	31.0%	24.1%	13.8%	17.2%	13.8%	0.0%	0.0%	100.0%
	>30,000	Count	1	3	3	1		1	9	
		Percentage	11.1%	33.3%	33.3%	11.1%	0.0%	11.1%	0.0%	100.0%
CPC Count			10	10	7	6	4	1	38	
CPC Percentage			26.3%	26.3%	18.4%	15.8%	10.5%	2.6%	0.0%	100.0%
HSAA	(blank)	Count	2	4	1	7	1	2	17	
		Percentage	11.8%	23.5%	5.9%	41.2%	5.9%	11.8%	0.0%	100.0%
HSAA Count			2	4	1	7	1	2	17	
HSAA Percentage			11.8%	23.5%	5.9%	41.2%	5.9%	11.8%	0.0%	100.0%
Total Count			13	15	8	16	6	6	64	
Total Percentage			20.3%	23.4%	12.5%	25.0%	9.4%	9.4%	0.0%	100.0%

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)—governance

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25b

			Response								
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	1		3	2	2		9	
		Percentage	11.1%	11.1%	0.0%	33.3%	22.2%	22.2%	0.0%	100.0%	
AEA Count			1	1		3	2	2		9	
AEA Percentage			11.1%	11.1%	0.0%	33.3%	22.2%	22.2%	0.0%	100.0%	
CPC	<30,000	Count	4	17	1	8	2			32	
		Percentage	12.5%	53.1%	3.1%	25.0%	6.3%	0.0%	0.0%	100.0%	
	>30,000	Count	1	5		3		1		10	
		Percentage	10.0%	50.0%	0.0%	30.0%	0.0%	10.0%	0.0%	100.0%	
CPC Count			5	22	1	11	2	1		42	
CPC Percentage			11.9%	52.4%	2.4%	26.2%	4.8%	2.4%	0.0%	100.0%	
HSAA	(blank)	Count	2	5		7	1	2		17	
		Percentage	11.8%	29.4%	0.0%	41.2%	5.9%	11.8%	0.0%	100.0%	
HSAA Count			2	5		7	1	2		17	
HSAA Percentage			11.8%	29.4%	0.0%	41.2%	5.9%	11.8%	0.0%	100.0%	
Total Count			8	28	1	21	5	5		68	
Total Percentage			11.8%	41.2%	1.5%	30.9%	7.4%	7.4%	0.0%	100.0%	

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)—information systems

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25c

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		3	1	3	9	
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	100.0%	
AEA Count			1	1		3	1	3	9	
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	100.0%	
CPC	<30,000	Count	9	6	4	9	3		31	
		Percentage	29.0%	19.4%	12.9%	29.0%	9.7%	0.0%	100.0%	
	>30,000	Count	2	3	2	2		1	10	
		Percentage	20.0%	30.0%	20.0%	20.0%	0.0%	10.0%	100.0%	
CPC Count			11	9	6	11	3	1	41	
CPC Percentage			26.8%	22.0%	14.6%	26.8%	7.3%	2.4%	100.0%	
HSAA	(blank)	Count	6	1	2	5	1	2	17	
		Percentage	35.3%	5.9%	11.8%	29.4%	5.9%	11.8%	100.0%	
HSAA Count			6	1	2	5	1	2	17	
HSAA Percentage			35.3%	5.9%	11.8%	29.4%	5.9%	11.8%	100.0%	
Total Count			18	11	8	19	5	6	67	
Total Percentage			26.9%	16.4%	11.9%	28.4%	7.5%	9.0%	100.0%	

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)--centralized intake and enrollment

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

**Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results**

Multiple County Collaboration

No. 25d

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		3	1	3	9	
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	100.0%	
AEA Count			1	1		3	1	3	9	
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	100.0%	
CPC	<30,000	Count	2	15	1	12		1	31	
		Percentage	6.5%	48.4%	3.2%	38.7%	0.0%	3.2%	100.0%	
	>30,000	Count	1	4		4		1	10	
		Percentage	10.0%	40.0%	0.0%	40.0%	0.0%	10.0%	100.0%	
CPC Count			3	19	1	16		2	41	
CPC Percentage			7.3%	46.3%	2.4%	39.0%	0.0%	4.9%	100.0%	
HSAA	(blank)	Count	3	4	1	6		3	17	
		Percentage	17.6%	23.5%	5.9%	35.3%	0.0%	17.6%	100.0%	
HSAA Count			3	4	1	6		3	17	
HSAA Percentage			17.6%	23.5%	5.9%	35.3%	0.0%	17.6%	100.0%	
Total Count			7	24	2	25	1	8	67	
Total Percentage			10.4%	35.8%	3.0%	37.3%	1.5%	11.9%	100.0%	

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)--joint service planning and/or purchasing, particularly for crisis and other intensive or high cost service

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

**Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results**

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Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25e

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1		3	1	3		9
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
AEA Count			1	1		3	1	3		9
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
CPC	<30,000	Count	2	14	2	10		2		30
		Percentage	6.7%	46.7%	6.7%	33.3%	0.0%	6.7%	0.0%	100.0%
	>30,000	Count	1	4		4		1		10
		Percentage	10.0%	40.0%	0.0%	40.0%	0.0%	10.0%	0.0%	100.0%
CPC Count			3	18	2	14		3		40
CPC Percentage			7.5%	45.0%	5.0%	35.0%	0.0%	7.5%	0.0%	100.0%
HSAA	(blank)	Count	3	3		6	1	4		17
		Percentage	17.6%	17.6%	0.0%	35.3%	5.9%	23.5%	0.0%	100.0%
HSAA Count			3	3		6	1	4		17
HSAA Percentage			17.6%	17.6%	0.0%	35.3%	5.9%	23.5%	0.0%	100.0%
Total Count			7	22	2	23	2	10		66
Total Percentage			10.6%	33.3%	3.0%	34.8%	3.0%	15.2%	0.0%	100.0%

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)—clinical protocols

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25f

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1		3	1	3		9
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
AEA Count			1	1		3	1	3		9
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
CPC	<30,000	Count	3	13	1	11		2		30
		Percentage	10.0%	43.3%	3.3%	36.7%	0.0%	6.7%	0.0%	100.0%
	>30,000	Count	1	4		4		1		10
		Percentage	10.0%	40.0%	0.0%	40.0%	0.0%	10.0%	0.0%	100.0%
CPC Count			4	17	1	15		3		40
CPC Percentage			10.0%	42.5%	2.5%	37.5%	0.0%	7.5%	0.0%	100.0%
HSAA	(blank)	Count	2	3		8	1	3		17
		Percentage	11.8%	17.6%	0.0%	47.1%	5.9%	17.6%	0.0%	100.0%
HSAA Count			2	3		8	1	3		17
HSAA Percentage			11.8%	17.6%	0.0%	47.1%	5.9%	17.6%	0.0%	100.0%
Total Count			7	21	1	26	2	9		66
Total Percentage			10.6%	31.8%	1.5%	39.4%	3.0%	13.6%	0.0%	100.0%

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)—levels of care

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25g

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1	3	1	3		9
		Percentage	11.1%	11.1%	33.3%	11.1%	33.3%	0.0%	100.0%
AEA Count			1	1	3	1	3		9
AEA Percentage			11.1%	11.1%	33.3%	11.1%	33.3%	0.0%	100.0%
CPC	<30,000	Count	8	12	8	2	1		31
		Percentage	25.8%	38.7%	25.8%	6.5%	3.2%	0.0%	100.0%
	>30,000	Count	2	5	2		1		10
		Percentage	20.0%	50.0%	20.0%	0.0%	10.0%	0.0%	100.0%
CPC Count			10	17	10	2	2		41
CPC Percentage			24.4%	41.5%	24.4%	4.9%	4.9%	0.0%	100.0%
HSAA	(blank)	Count	3	3	6	1	4		17
		Percentage	17.6%	17.6%	35.3%	5.9%	23.5%	0.0%	100.0%
HSAA Count			3	3	6	1	4		17
HSAA Percentage			17.6%	17.6%	35.3%	5.9%	23.5%	0.0%	100.0%
Total Count			14	21	19	4	9		67
Total Percentage			20.9%	31.3%	28.4%	6.0%	13.4%	0.0%	100.0%

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)--utilization management

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25h

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total
AEA	(blank)	Count	1	1		3	1	3	9
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	100.0%
AEA Count			1	1		3	1	3	9
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	100.0%
CPC	<30,000	Count	2	15	1	12			30
		Percentage	6.7%	50.0%	3.3%	40.0%	0.0%	0.0%	100.0%
	>30,000	Count	1	5		2	1	1	10
		Percentage	10.0%	50.0%	0.0%	20.0%	10.0%	10.0%	100.0%
CPC Count			3	20	1	14	1	1	40
CPC Percentage			7.5%	50.0%	2.5%	35.0%	2.5%	2.5%	100.0%
HSAA	(blank)	Count	2	4	1	6	1	3	17
		Percentage	11.8%	23.5%	5.9%	35.3%	5.9%	17.6%	100.0%
HSAA Count			2	4	1	6	1	3	17
HSAA Percentage			11.8%	23.5%	5.9%	35.3%	5.9%	17.6%	100.0%
Total Count			6	25	2	23	3	7	66
Total Percentage			9.1%	37.9%	3.0%	34.8%	4.5%	10.6%	100.0%

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)—transportation systems to facilitate access to services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25i

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		3	1	3	9	
		Percentage	11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
AEA Count			1	1		3	1	3	9	
AEA Percentage			11.1%	11.1%	0.0%	33.3%	11.1%	33.3%	0.0%	100.0%
CPC	<30,000	Count	3	14	2	10			29	
		Percentage	10.3%	48.3%	6.9%	34.5%	0.0%	0.0%	0.0%	100.0%
	>30,000	Count		7		2		1	10	
		Percentage	0.0%	70.0%	0.0%	20.0%	0.0%	10.0%	0.0%	100.0%
CPC Count			3	21	2	12		1	39	
CPC Percentage			7.7%	53.8%	5.1%	30.8%	0.0%	2.6%	0.0%	100.0%
HSAA	(blank)	Count	1	4	1	7	1	3	17	
		Percentage	5.9%	23.5%	5.9%	41.2%	5.9%	17.6%	0.0%	100.0%
HSAA Count			1	4	1	7	1	3	17	
HSAA Percentage			5.9%	23.5%	5.9%	41.2%	5.9%	17.6%	0.0%	100.0%
Total Count			5	26	3	22	2	7	65	
Total Percentage			7.7%	40.0%	4.6%	33.8%	3.1%	10.8%	0.0%	100.0%

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)—rehabilitation, vocational, and community integration services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 25j

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		2	1	4	9	
		Percentage	11.1%	11.1%	0.0%	22.2%	11.1%	44.4%	100.0%	
AEA Count			1	1		2	1	4	9	
AEA Percentage			11.1%	11.1%	0.0%	22.2%	11.1%	44.4%	100.0%	
CPC	<30,000	Count	3	13	3	9	2	1	31	
		Percentage	9.7%	41.9%	9.7%	29.0%	6.5%	3.2%	100.0%	
	>30,000	Count		6		2	1	1	10	
		Percentage	0.0%	60.0%	0.0%	20.0%	10.0%	10.0%	100.0%	
CPC Count			3	19	3	11	3	2	41	
CPC Percentage			7.3%	46.3%	7.3%	26.8%	7.3%	4.9%	100.0%	
HSAA	(blank)	Count		6	2	5		4	17	
		Percentage	0.0%	35.3%	11.8%	29.4%	0.0%	23.5%	100.0%	
HSAA Count				6	2	5		4	17	
HSAA Percentage			0.0%	35.3%	11.8%	29.4%	0.0%	23.5%	100.0%	
Total Count			4	26	5	18	4	10	67	
Total Percentage			6.0%	38.8%	7.5%	26.9%	6.0%	14.9%	100.0%	

Question

Multiple county collaboration is practical for Iowa's public mental health system in the following areas: Please check all that apply. (Multi-part question)--regional solutions to long-term housing needs

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26a
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		2		3	7	
		Percentage	14.3%	14.3%	0.0%	28.6%	0.0%	42.9%	100.0%	
AEA Count			1	1		2		3	7	
AEA Percentage			14.3%	14.3%	0.0%	28.6%	0.0%	42.9%	100.0%	
CPC	<30,000	Count	4	4	3	4	9	1	25	
		Percentage	16.0%	16.0%	12.0%	16.0%	36.0%	4.0%	100.0%	
	>30,000	Count	1	4	4		1		10	
		Percentage	10.0%	40.0%	40.0%	0.0%	10.0%	0.0%	100.0%	
CPC Count			5	8	7	4	10	1	35	
CPC Percentage			14.3%	22.9%	20.0%	11.4%	28.6%	2.9%	100.0%	
HSAA	(blank)	Count	2	5	1	4	1	3	16	
		Percentage	12.5%	31.3%	6.3%	25.0%	6.3%	18.8%	100.0%	
HSAA Count			2	5	1	4	1	3	16	
HSAA Percentage			12.5%	31.3%	6.3%	25.0%	6.3%	18.8%	100.0%	
Total Count			8	14	8	10	11	7	58	
Total Percentage			13.8%	24.1%	13.8%	17.2%	19.0%	12.1%	100.0%	

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)--governance

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26b
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	3		2		1		7
		Percentage	14.3%	42.9%	0.0%	28.6%	0.0%	14.3%	0.0%	100.0%
AEA Count			1	3		2		1		7
AEA Percentage			14.3%	42.9%	0.0%	28.6%	0.0%	14.3%	0.0%	100.0%
CPC	<30,000	Count	4	12	1	5	4	1		27
		Percentage	14.8%	44.4%	3.7%	18.5%	14.8%	3.7%	0.0%	100.0%
	>30,000	Count	1	5	3	1	1			11
		Percentage	9.1%	45.5%	27.3%	9.1%	9.1%	0.0%	0.0%	100.0%
CPC Count			5	17	4	6	5	1		38
CPC Percentage			13.2%	44.7%	10.5%	15.8%	13.2%	2.6%	0.0%	100.0%
HSAA	(blank)	Count	2	4	2	3	2	3		16
		Percentage	12.5%	25.0%	12.5%	18.8%	12.5%	18.8%	0.0%	100.0%
HSAA Count			2	4	2	3	2	3		16
HSAA Percentage			12.5%	25.0%	12.5%	18.8%	12.5%	18.8%	0.0%	100.0%
Total Count			8	24	6	11	7	5		61
Total Percentage			13.1%	39.3%	9.8%	18.0%	11.5%	8.2%	0.0%	100.0%

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)--information systems

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26c
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	1		2		3	7	
		Percentage	14.3%	14.3%	0.0%	28.6%	0.0%	42.9%	0.0%	100.0%
AEA Count			1	1		2		3	7	
AEA Percentage			14.3%	14.3%	0.0%	28.6%	0.0%	42.9%	0.0%	100.0%
CPC	<30,000	Count	10	5	2	3	6	1	27	
		Percentage	37.0%	18.5%	7.4%	11.1%	22.2%	3.7%	0.0%	100.0%
	>30,000	Count	2	5	3		1		11	
		Percentage	18.2%	45.5%	27.3%	0.0%	9.1%	0.0%	0.0%	100.0%
CPC Count			12	10	5	3	7	1	38	
CPC Percentage			31.6%	26.3%	13.2%	7.9%	18.4%	2.6%	0.0%	100.0%
HSAA	(blank)	Count	3	4	3	1	2	3	16	
		Percentage	18.8%	25.0%	18.8%	6.3%	12.5%	18.8%	0.0%	100.0%
HSAA Count			3	4	3	1	2	3	16	
HSAA Percentage			18.8%	25.0%	18.8%	6.3%	12.5%	18.8%	0.0%	100.0%
Total Count			16	15	8	6	9	7	61	
Total Percentage			26.2%	24.6%	13.1%	9.8%	14.8%	11.5%	0.0%	100.0%

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)--centralized intake and enrollment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26d
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	2		2		2	7	
		Percentage	14.3%	28.6%	0.0%	28.6%	0.0%	28.6%	100.0%	
AEA Count			1	2		2		2	7	
AEA Percentage			14.3%	28.6%	0.0%	28.6%	0.0%	28.6%	100.0%	
CPC	<30,000	Count	3	11	1	10	2	1	28	
		Percentage	10.7%	39.3%	3.6%	35.7%	7.1%	3.6%	100.0%	
	>30,000	Count	1	7	2	1			11	
		Percentage	9.1%	63.6%	18.2%	9.1%	0.0%	0.0%	100.0%	
CPC Count			4	18	3	11	2	1	39	
CPC Percentage			10.3%	46.2%	7.7%	28.2%	5.1%	2.6%	100.0%	
HSAA	(blank)	Count	1	7	1	2	1	4	16	
		Percentage	6.3%	43.8%	6.3%	12.5%	6.3%	25.0%	100.0%	
HSAA Count			1	7	1	2	1	4	16	
HSAA Percentage			6.3%	43.8%	6.3%	12.5%	6.3%	25.0%	100.0%	
Total Count			6	27	4	15	3	7	62	
Total Percentage			9.7%	43.5%	6.5%	24.2%	4.8%	11.3%	100.0%	

Question

joint service planning and/or purchasing, particularly for crisis and other intensive or high cost services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26e
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1			1		5	7	
		Percentage	14.3%	0.0%	0.0%	14.3%	0.0%	71.4% 0.0%	100.0%	
AEA Count			1			1		5	7	
AEA Percentage			14.3%	0.0%	0.0%	14.3%	0.0%	71.4% 0.0%	100.0%	
CPC	<30,000	Count	5	11	2	4	3	2	27	
		Percentage	18.5%	40.7%	7.4%	14.8%	11.1%	7.4% 0.0%	100.0%	
	>30,000	Count	2	5	3		1		11	
		Percentage	18.2%	45.5%	27.3%	0.0%	9.1%	0.0% 0.0%	100.0%	
CPC Count			7	16	5	4	4	2	38	
CPC Percentage			18.4%	42.1%	13.2%	10.5%	10.5%	5.3% 0.0%	100.0%	
HSAA	(blank)	Count	1	2	4	2	2	5	16	
		Percentage	6.3%	12.5%	25.0%	12.5%	12.5%	31.3% 0.0%	100.0%	
HSAA Count			1	2	4	2	2	5	16	
HSAA Percentage			6.3%	12.5%	25.0%	12.5%	12.5%	31.3% 0.0%	100.0%	
Total Count			9	18	9	7	6	12	61	
Total Percentage			14.8%	29.5%	14.8%	11.5%	9.8%	19.7% 0.0%	100.0%	

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)--clinical protocols

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26f
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1			1		5	7	
		Percentage	14.3%	0.0%	0.0%	14.3%	0.0%	71.4%	100.0%	
AEA Count			1			1		5	7	
AEA Percentage			14.3%	0.0%	0.0%	14.3%	0.0%	71.4%	100.0%	
CPC	<30,000	Count	6	8	2	5	3	2	26	
		Percentage	23.1%	30.8%	7.7%	19.2%	11.5%	7.7%	100.0%	
	>30,000	Count	1	6	3	1			11	
		Percentage	9.1%	54.5%	27.3%	9.1%	0.0%	0.0%	100.0%	
CPC Count			7	14	5	6	3	2	37	
CPC Percentage			18.9%	37.8%	13.5%	16.2%	8.1%	5.4%	100.0%	
HSAA	(blank)	Count	2	2	4	2	2	4	16	
		Percentage	12.5%	12.5%	25.0%	12.5%	12.5%	25.0%	100.0%	
HSAA Count			2	2	4	2	2	4	16	
HSAA Percentage			12.5%	12.5%	25.0%	12.5%	12.5%	25.0%	100.0%	
Total Count			10	16	9	9	5	11	60	
Total Percentage			16.7%	26.7%	15.0%	15.0%	8.3%	18.3%	100.0%	

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)—levels of care

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26g
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1		1		4		7
		Percentage	14.3%	14.3%	0.0%	14.3%	0.0%	57.1%	0.0%	100.0%
AEA Count			1	1		1		4		7
AEA Percentage			14.3%	14.3%	0.0%	14.3%	0.0%	57.1%	0.0%	100.0%
CPC	<30,000	Count	4	9	1	7	4	2		27
		Percentage	14.8%	33.3%	3.7%	25.9%	14.8%	7.4%	0.0%	100.0%
	>30,000	Count	1	6	3		1			11
		Percentage	9.1%	54.5%	27.3%	0.0%	9.1%	0.0%	0.0%	100.0%
CPC Count			5	15	4	7	5	2		38
CPC Percentage			13.2%	39.5%	10.5%	18.4%	13.2%	5.3%	0.0%	100.0%
HSAA	(blank)	Count	1	5	1	3	2	4		16
		Percentage	6.3%	31.3%	6.3%	18.8%	12.5%	25.0%	0.0%	100.0%
HSAA Count			1	5	1	3	2	4		16
HSAA Percentage			6.3%	31.3%	6.3%	18.8%	12.5%	25.0%	0.0%	100.0%
Total Count			7	21	5	11	7	10		61
Total Percentage			11.5%	34.4%	8.2%	18.0%	11.5%	16.4%	0.0%	100.0%

Question

utilization management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26h
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1			1	1	4		
		Percentage	14.3%	0.0%	0.0%	14.3%	14.3%	57.1%	0.0%	
AEA Count			1			1	1	4		
AEA Percentage			14.3%	0.0%	0.0%	14.3%	14.3%	57.1%	0.0%	
CPC	<30,000	Count	5	11	1	7	3	1		
		Percentage	17.9%	39.3%	3.6%	25.0%	10.7%	3.6%	0.0%	
	>30,000	Count	1	6	3	1				
		Percentage	9.1%	54.5%	27.3%	9.1%	0.0%	0.0%	0.0%	
CPC Count			6	17	4	8	3	1		
CPC Percentage			15.4%	43.6%	10.3%	20.5%	7.7%	2.6%	0.0%	
HSAA	(blank)	Count	1	4	3	3	1	4		
		Percentage	6.3%	25.0%	18.8%	18.8%	6.3%	25.0%	0.0%	
HSAA Count			1	4	3	3	1	4		
HSAA Percentage			6.3%	25.0%	18.8%	18.8%	6.3%	25.0%	0.0%	
Total Count			8	21	7	12	5	9		
Total Percentage			12.9%	33.9%	11.3%	19.4%	8.1%	14.5%	0.0%	

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)--transportation systems to facilitate access to services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No.	26i
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	2		2		2	7	
		Percentage	14.3%	28.6%	0.0%	28.6%	0.0%	28.6%	100.0%	
AEA Count			1	2		2		2	7	
AEA Percentage			14.3%	28.6%	0.0%	28.6%	0.0%	28.6%	100.0%	
CPC	<30,000	Count	5	8	2	6	5	1	27	
		Percentage	18.5%	29.6%	7.4%	22.2%	18.5%	3.7%	100.0%	
	>30,000	Count	1	7	2	1			11	
		Percentage	9.1%	63.6%	18.2%	9.1%	0.0%	0.0%	100.0%	
CPC Count			6	15	4	7	5	1	38	
CPC Percentage			15.8%	39.5%	10.5%	18.4%	13.2%	2.6%	100.0%	
HSAA	(blank)	Count		4	3	3	2	4	16	
		Percentage	0.0%	25.0%	18.8%	18.8%	12.5%	25.0%	100.0%	
HSAA Count				4	3	3	2	4	16	
HSAA Percentage			0.0%	25.0%	18.8%	18.8%	12.5%	25.0%	100.0%	
Total Count			7	21	7	12	7	7	61	
Total Percentage			11.5%	34.4%	11.5%	19.7%	11.5%	11.5%	100.0%	

Question

rehabilitation, vocational, and community integration services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Multiple County Collaboration

No. 26j

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count	1			1	1	4	7	
		Percentage	14.3%	0.0%	0.0%	14.3%	14.3%	57.1%	0.0%	100.0%
AEA Count			1			1	1	4	7	
AEA Percentage			14.3%	0.0%	0.0%	14.3%	14.3%	57.1%	0.0%	100.0%
CPC	<30,000	Count	1	9	2	8	5	2	27	
		Percentage	3.7%	33.3%	7.4%	29.6%	18.5%	7.4%	0.0%	100.0%
	>30,000	Count	1	6	3	1			11	
		Percentage	9.1%	54.5%	27.3%	9.1%	0.0%	0.0%	0.0%	100.0%
CPC Count			2	15	5	9	5	2	38	
CPC Percentage			5.3%	39.5%	13.2%	23.7%	13.2%	5.3%	0.0%	100.0%
HSAA	(blank)	Count		5	3	2	1	5	16	
		Percentage	0.0%	31.3%	18.8%	12.5%	6.3%	31.3%	0.0%	100.0%
HSAA Count				5	3	2	1	5	16	
HSAA Percentage			0.0%	31.3%	18.8%	12.5%	6.3%	31.3%	0.0%	100.0%
Total Count			3	20	8	12	7	11	61	
Total Percentage			4.9%	32.8%	13.1%	19.7%	11.5%	18.0%	0.0%	100.0%

Question

I am likely to take action to create multi-county collaboration in the following areas: Please check all that apply. (Multi-part question)--regional solutions to long-term housing needs

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Legal Settlement

No.	27
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1		4		8
		Percentage	0.0%	37.5%	12.5%	0.0%	50.0%	0.0%	100.0%
AEA Count				3	1		4		8
AEA Percentage			0.0%	37.5%	12.5%	0.0%	50.0%	0.0%	100.0%
CPC	<30,000	Count	18	12	1	2			33
		Percentage	54.5%	36.4%	3.0%	6.1%	0.0%	0.0%	100.0%
	>30,000	Count	6	4	1				11
		Percentage	54.5%	36.4%	9.1%	0.0%	0.0%	0.0%	100.0%
CPC Count			24	16	2	2			44
CPC Percentage			54.5%	36.4%	4.5%	4.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	7	7		2			16
		Percentage	43.8%	43.8%	0.0%	12.5%	0.0%	0.0%	100.0%
HSAA Count			7	7		2			16
HSAA Percentage			43.8%	43.8%	0.0%	12.5%	0.0%	0.0%	100.0%
Total Count			31	26	3	4	4		68
Total Percentage			45.6%	38.2%	4.4%	5.9%	5.9%	0.0%	100.0%

Question

The process of legal settlement is clear to consumers and family members.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Legal Settlement

No.	28
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		1			1	5		7
		Percentage	0.0%	14.3%	0.0%	0.0%	14.3%	71.4%	0.0%	100.0%
AEA Count				1			1	5		7
AEA Percentage			0.0%	14.3%	0.0%	0.0%	14.3%	71.4%	0.0%	100.0%
CPC	<30,000	Count	2	9	8	10	4			33
		Percentage	6.1%	27.3%	24.2%	30.3%	12.1%	0.0%	0.0%	100.0%
	>30,000	Count	2	2	1	5	1			11
		Percentage	18.2%	18.2%	9.1%	45.5%	9.1%	0.0%	0.0%	100.0%
CPC Count			4	11	9	15	5			44
CPC Percentage			9.1%	25.0%	20.5%	34.1%	11.4%	0.0%	0.0%	100.0%
HSAA	(blank)	Count			2	14				16
		Percentage	0.0%	0.0%	12.5%	87.5%	0.0%	0.0%	0.0%	100.0%
HSAA Count					2	14				16
HSAA Percentage			0.0%	0.0%	12.5%	87.5%	0.0%	0.0%	0.0%	100.0%
Total Count			4	12	11	29	6	5		67
Total Percentage			6.0%	17.9%	16.4%	43.3%	9.0%	7.5%	0.0%	100.0%

Question

Legal settlement serves as a barrier to treatment.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Legal Settlement

No.	29
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		1				6		7
		Percentage	0.0%	14.3%	0.0%	0.0%	0.0%	85.7%	0.0%	100.0%
AEA Count				1				6		7
AEA Percentage			0.0%	14.3%	0.0%	0.0%	0.0%	85.7%	0.0%	100.0%
CPC	<30,000	Count	8	11	2	12				33
		Percentage	24.2%	33.3%	6.1%	36.4%	0.0%	0.0%	0.0%	100.0%
	>30,000	Count	4	4	1	1	1			11
		Percentage	36.4%	36.4%	9.1%	9.1%	9.1%	0.0%	0.0%	100.0%
CPC Count			12	15	3	13	1			44
CPC Percentage			27.3%	34.1%	6.8%	29.5%	2.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	4	5	4	3				16
		Percentage	25.0%	31.3%	25.0%	18.8%	0.0%	0.0%	0.0%	100.0%
HSAA Count			4	5	4	3				16
HSAA Percentage			25.0%	31.3%	25.0%	18.8%	0.0%	0.0%	0.0%	100.0%
Total Count			16	21	7	16	1	6		67
Total Percentage			23.9%	31.3%	10.4%	23.9%	1.5%	9.0%	0.0%	100.0%

Question

Legal settlement is an appropriate use of time, energy and resources.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSA/AEA Survey Results

Legal Settlement

No.	30
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	1		5		7
		Percentage	0.0%	14.3%	14.3%	0.0%	71.4%	0.0%	100.0%
AEA Count				1	1		5		7
AEA Percentage			0.0%	14.3%	14.3%	0.0%	71.4%	0.0%	100.0%
CPC	<30,000	Count	8	13	2	10			33
		Percentage	24.2%	39.4%	6.1%	30.3%	0.0%	0.0%	100.0%
	>30,000	Count	2	4	2	3			11
		Percentage	18.2%	36.4%	18.2%	27.3%	0.0%	0.0%	100.0%
CPC Count			10	17	4	13			44
CPC Percentage			22.7%	38.6%	9.1%	29.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	2	10	1	3			16
		Percentage	12.5%	62.5%	6.3%	18.8%	0.0%	0.0%	100.0%
HSAA Count			2	10	1	3			16
HSAA Percentage			12.5%	62.5%	6.3%	18.8%	0.0%	0.0%	100.0%
Total Count			12	28	6	16	5		67
Total Percentage			17.9%	41.8%	9.0%	23.9%	7.5%	0.0%	100.0%

Question

The process of legal settlement is clear to providers.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Legal Settlement

No.	31
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count			2			5	7	
		Percentage	0.0%	0.0%	28.6%	0.0%	0.0%	71.4%	0.0%	100.0%
AEA Count					2			5	7	
AEA Percentage			0.0%	0.0%	28.6%	0.0%	0.0%	71.4%	0.0%	100.0%
CPC	<30,000	Count	6	10	13	3	1		33	
		Percentage	18.2%	30.3%	39.4%	9.1%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count	2	2	4	3			11	
		Percentage	18.2%	18.2%	36.4%	27.3%	0.0%	0.0%	0.0%	100.0%
CPC Count			8	12	17	6	1		44	
CPC Percentage			18.2%	27.3%	38.6%	13.6%	2.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	4	4	6			1	15	
		Percentage	26.7%	26.7%	40.0%	0.0%	0.0%	6.7%	0.0%	100.0%
HSAA Count			4	4	6			1	15	
HSAA Percentage			26.7%	26.7%	40.0%	0.0%	0.0%	6.7%	0.0%	100.0%
Total Count			12	16	25	6	1	6	66	
Total Percentage			18.2%	24.2%	37.9%	9.1%	1.5%	9.1%	0.0%	100.0%

Question

Legislators are committed to resolving problems with legal settlement.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Legal Settlement

No.	32
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	1			5		7
		Percentage	0.0%	14.3%	14.3%	0.0%	0.0%	71.4%	0.0%	100.0%
AEA Count				1	1			5		7
AEA Percentage			0.0%	14.3%	14.3%	0.0%	0.0%	71.4%	0.0%	100.0%
CPC	<30,000	Count	16	8	7	1	1			33
		Percentage	48.5%	24.2%	21.2%	3.0%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count	4	4	1	1	1			11
		Percentage	36.4%	36.4%	9.1%	9.1%	9.1%	0.0%	0.0%	100.0%
CPC Count			20	12	8	2	2			44
CPC Percentage			45.5%	27.3%	18.2%	4.5%	4.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	6	7	2	1				16
		Percentage	37.5%	43.8%	12.5%	6.3%	0.0%	0.0%	0.0%	100.0%
HSAA Count			6	7	2	1				16
HSAA Percentage			37.5%	43.8%	12.5%	6.3%	0.0%	0.0%	0.0%	100.0%
Total Count			26	20	11	3	2	5		67
Total Percentage			38.8%	29.9%	16.4%	4.5%	3.0%	7.5%	0.0%	100.0%

Question

Seeking reimbursement from county of legal settlement is an efficient process.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Eligibility

No.	34
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	(blank)	Grand Total
AEA	(blank)	Count		1	2	4	2		9
		Percentage	0.0%	11.1%	22.2%	44.4%	22.2%	0.0%	100.0%
AEA Count				1	2	4	2		9
AEA Percentage			0.0%	11.1%	22.2%	44.4%	22.2%	0.0%	100.0%
CPC	<30,000	Count	6	6	2	16	2		32
		Percentage	18.8%	18.8%	6.3%	50.0%	6.3%	0.0%	100.0%
	>30,000	Count	1	3	1	2	3		10
		Percentage	10.0%	30.0%	10.0%	20.0%	30.0%	0.0%	100.0%
CPC Count			7	9	3	18	5		42
CPC Percentage			16.7%	21.4%	7.1%	42.9%	11.9%	0.0%	100.0%
HSAA	(blank)	Count	1	2	4	9	1		17
		Percentage	5.9%	11.8%	23.5%	52.9%	5.9%	0.0%	100.0%
HSAA Count			1	2	4	9	1		17
HSAA Percentage			5.9%	11.8%	23.5%	52.9%	5.9%	0.0%	100.0%
Total Count			8	12	9	31	8		68
Total Percentage			11.8%	17.6%	13.2%	45.6%	11.8%	0.0%	100.0%

Question

Iowa should establish minimum statewide standards for determining financial eligibility for county based mental health services.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Eligibility

No.	35
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	(blank)	Grand Total	
AEA	(blank)	Count				5	4		9	
		Percentage	0.0%	0.0%	0.0%	55.6%	44.4%	0.0%	100.0%	
AEA Count						5	4		9	
AEA Percentage			0.0%	0.0%	0.0%	55.6%	44.4%	0.0%	100.0%	
CPC	<30,000	Count	9	4	5	12	3		33	
		Percentage	27.3%	12.1%	15.2%	36.4%	9.1%	0.0%	100.0%	
	>30,000	Count		1	1	4	3		9	
		Percentage	0.0%	11.1%	11.1%	44.4%	33.3%	0.0%	100.0%	
CPC Count			9	5	6	16	6		42	
CPC Percentage			21.4%	11.9%	14.3%	38.1%	14.3%	0.0%	100.0%	
HSAA	(blank)	Count	1	3	4	6	3		17	
		Percentage	5.9%	17.6%	23.5%	35.3%	17.6%	0.0%	100.0%	
HSAA Count			1	3	4	6	3		17	
HSAA Percentage			5.9%	17.6%	23.5%	35.3%	17.6%	0.0%	100.0%	
Total Count			10	8	10	27	13		68	
Total Percentage			14.7%	11.8%	14.7%	39.7%	19.1%	0.0%	100.0%	

Question

Iowa should establish a minimum set of community based services other than inpatient services at MHIs.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation

CPC/HSAA/AEA Survey Results

Mental Health Services to Children and Adolescents

No.	36
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count	3	3	2	1			9	
		Percentage	33.3%	33.3%	22.2%	11.1%	0.0%	0.0%	100.0%	
AEA Count			3	3	2	1			9	
AEA Percentage			33.3%	33.3%	22.2%	11.1%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	12	14	3		3		32	
		Percentage	37.5%	43.8%	9.4%	0.0%	9.4%	0.0%	100.0%	
	>30,000	Count	5	2	2	2			11	
		Percentage	45.5%	18.2%	18.2%	18.2%	0.0%	0.0%	100.0%	
CPC Count			17	16	5	2	3		43	
CPC Percentage			39.5%	37.2%	11.6%	4.7%	7.0%	0.0%	100.0%	
HSAA	(blank)	Count	5	9	2	1			17	
		Percentage	29.4%	52.9%	11.8%	5.9%	0.0%	0.0%	100.0%	
HSAA Count			5	9	2	1			17	
HSAA Percentage			29.4%	52.9%	11.8%	5.9%	0.0%	0.0%	100.0%	
Total Count			25	28	9	4	3		69	
Total Percentage			36.2%	40.6%	13.0%	5.8%	4.3%	0.0%	100.0%	

Question

Mental health services to children and adolescents are well coordinated across funding sources and systems of care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Mental Health Services to Children and Adolescents

No. 37

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	2	5			9
		Percentage	0.0%	22.2%	22.2%	55.6%	0.0%	0.0%	100.0%
AEA Count				2	2	5			9
AEA Percentage			0.0%	22.2%	22.2%	55.6%	0.0%	0.0%	100.0%
CPC	<30,000	Count	10	9	6	3	4		32
		Percentage	31.3%	28.1%	18.8%	9.4%	12.5%	0.0%	100.0%
	>30,000	Count	2	3	3	3			11
		Percentage	18.2%	27.3%	27.3%	27.3%	0.0%	0.0%	100.0%
CPC Count			12	12	9	6	4		43
CPC Percentage			27.9%	27.9%	20.9%	14.0%	9.3%	0.0%	100.0%
HSAA	(blank)	Count		5	4	8			17
		Percentage	0.0%	29.4%	23.5%	47.1%	0.0%	0.0%	100.0%
HSAA Count				5	4	8			17
HSAA Percentage			0.0%	29.4%	23.5%	47.1%	0.0%	0.0%	100.0%
Total Count			12	19	15	19	4		69
Total Percentage			17.4%	27.5%	21.7%	27.5%	5.8%	0.0%	100.0%

Question

Mental health services to children are generally provided in the least restrictive setting appropriate for the child.

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Mental Health Services to Children and Adolescents

No.	38
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	3	3	2	1				9
		Percentage	33.3%	33.3%	22.2%	11.1%	0.0%	0.0%	0.0%	100.0%
AEA Count			3	3	2	1				9
AEA Percentage			33.3%	33.3%	22.2%	11.1%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	4	6	14	1	1	6		32
		Percentage	12.5%	18.8%	43.8%	3.1%	3.1%	18.8%	0.0%	100.0%
	>30,000	Count	4	4		2		1		11
		Percentage	36.4%	36.4%	0.0%	18.2%	0.0%	9.1%	0.0%	100.0%
CPC Count			8	10	14	3	1	7		43
CPC Percentage			18.6%	23.3%	32.6%	7.0%	2.3%	16.3%	0.0%	100.0%
HSAA	(blank)	Count	4	10	1	2				17
		Percentage	23.5%	58.8%	5.9%	11.8%	0.0%	0.0%	0.0%	100.0%
HSAA Count			4	10	1	2				17
HSAA Percentage			23.5%	58.8%	5.9%	11.8%	0.0%	0.0%	0.0%	100.0%
Total Count			15	23	17	6	1	7		69
Total Percentage			21.7%	33.3%	24.6%	8.7%	1.4%	10.1%	0.0%	100.0%

Question

The most efficient means of accessing mental health services for children and adolescents involves filing a CINA petition.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Mental Health Services to Children and Adolescents

No. **39**

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	4	4	1					9
		Percentage	44.4%	44.4%	11.1%	0.0%	0.0%	0.0%	0.0%	100.0%
AEA Count			4	4	1					9
AEA Percentage			44.4%	44.4%	11.1%	0.0%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	9	14	4	2		3		32
		Percentage	28.1%	43.8%	12.5%	6.3%	0.0%	9.4%	0.0%	100.0%
	>30,000	Count	5	4		1	1			11
		Percentage	45.5%	36.4%	0.0%	9.1%	9.1%	0.0%	0.0%	100.0%
CPC Count			14	18	4	3	1	3		43
CPC Percentage			32.6%	41.9%	9.3%	7.0%	2.3%	7.0%	0.0%	100.0%
HSAA	(blank)	Count	4	8	3	2				17
		Percentage	23.5%	47.1%	17.6%	11.8%	0.0%	0.0%	0.0%	100.0%
HSAA Count			4	8	3	2				17
HSAA Percentage			23.5%	47.1%	17.6%	11.8%	0.0%	0.0%	0.0%	100.0%
Total Count			22	30	8	5	1	3		69
Total Percentage			31.9%	43.5%	11.6%	7.2%	1.4%	4.3%	0.0%	100.0%

Question

Sufficient community based services are available in my county to meet the mental health needs of children and adolescents.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Mental Health Services to Children and Adolescents

No. 40

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		4	1	3	1			9
		Percentage	0.0%	44.4%	11.1%	33.3%	11.1%	0.0%	0.0%	100.0%
AEA Count				4	1	3	1			9
AEA Percentage			0.0%	44.4%	11.1%	33.3%	11.1%	0.0%	0.0%	100.0%
CPC	<30,000	Count	7	7	10	5		3		32
		Percentage	21.9%	21.9%	31.3%	15.6%	0.0%	9.4%	0.0%	100.0%
	>30,000	Count	2	3	4	1		1		11
		Percentage	18.2%	27.3%	36.4%	9.1%	0.0%	9.1%	0.0%	100.0%
CPC Count			9	10	14	6		4		43
CPC Percentage			20.9%	23.3%	32.6%	14.0%	0.0%	9.3%	0.0%	100.0%
HSAA	(blank)	Count		1	4	9	3			17
		Percentage	0.0%	5.9%	23.5%	52.9%	17.6%	0.0%	0.0%	100.0%
HSAA Count				1	4	9	3			17
HSAA Percentage			0.0%	5.9%	23.5%	52.9%	17.6%	0.0%	0.0%	100.0%
Total Count			9	15	19	18	4	4		69
Total Percentage			13.0%	21.7%	27.5%	26.1%	5.8%	5.8%	0.0%	100.0%

Question

De-categorization has improved the responsiveness of local service systems to children's and adolescents' mental health needs.

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Mental Health Services to Children and Adolescents

No. 41

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		3	2	3	1		9	
		Percentage	0.0%	33.3%	22.2%	33.3%	11.1%	0.0% 0.0%	100.0%	
AEA Count				3	2	3	1		9	
AEA Percentage			0.0%	33.3%	22.2%	33.3%	11.1%	0.0% 0.0%	100.0%	
CPC	<30,000	Count	6	8	8	7		3	32	
		Percentage	18.8%	25.0%	25.0%	21.9%	0.0%	9.4%	100.0%	
	>30,000	Count	2	4	1	3		1	11	
		Percentage	18.2%	36.4%	9.1%	27.3%	0.0%	9.1%	100.0%	
CPC Count			8	12	9	10		4	43	
CPC Percentage			18.6%	27.9%	20.9%	23.3%	0.0%	9.3%	100.0%	
HSAA	(blank)	Count			2	8	7		17	
		Percentage	0.0%	0.0%	11.8%	47.1%	41.2%	0.0% 0.0%	100.0%	
HSAA Count					2	8	7		17	
HSAA Percentage			0.0%	0.0%	11.8%	47.1%	41.2%	0.0% 0.0%	100.0%	
Total Count			8	15	13	21	8	4	69	
Total Percentage			11.6%	21.7%	18.8%	30.4%	11.6%	5.8%	100.0%	

Question

De-categorization has improved inter-agency coordination for children's services.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42a

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	6	2				9	
		Percentage	11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%	
AEA Count			1	6	2				9	
AEA Percentage			11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	2	15	7	1	6		31	
		Percentage	6.5%	48.4%	22.6%	3.2%	19.4%	0.0%	100.0%	
	>30,000	Count		5	5		1		11	
		Percentage	0.0%	45.5%	45.5%	0.0%	9.1%	0.0%	100.0%	
CPC Count			2	20	12	1	7		42	
CPC Percentage			4.8%	47.6%	28.6%	2.4%	16.7%	0.0%	100.0%	
HSAA	(blank)	Count	1	12	4				17	
		Percentage	5.9%	70.6%	23.5%	0.0%	0.0%	0.0%	100.0%	
HSAA Count			1	12	4				17	
HSAA Percentage			5.9%	70.6%	23.5%	0.0%	0.0%	0.0%	100.0%	
Total Count			4	38	18	1	7		68	
Total Percentage			5.9%	55.9%	26.5%	1.5%	10.3%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Prevention, early identification and intervention

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42b

			Response						
Type of Survey	30,000 Pop. Threshold	Data	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count	4	5				9	
		Percentage	44.4%	55.6%	0.0%	0.0%	0.0%	100.0%	
AEA Count			4	5				9	
AEA Percentage			44.4%	55.6%	0.0%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	17	7	2	5		31	
		Percentage	54.8%	22.6%	6.5%	16.1%	0.0%	100.0%	
	>30,000	Count	6	3		2		11	
		Percentage	54.5%	27.3%	0.0%	18.2%	0.0%	100.0%	
CPC Count			23	10	2	7		42	
CPC Percentage			54.8%	23.8%	4.8%	16.7%	0.0%	100.0%	
HSAA	(blank)	Count	11	5	1			17	
		Percentage	64.7%	29.4%	5.9%	0.0%	0.0%	100.0%	
HSAA Count			11	5	1			17	
HSAA Percentage			64.7%	29.4%	5.9%	0.0%	0.0%	100.0%	
Total Count			38	20	3	7		68	
Total Percentage			55.9%	29.4%	4.4%	10.3%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Assessment

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42c

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total	
AEA	(blank)	Count		7	1		1	9	
		Percentage	0.0%	77.8%	11.1%	0.0%	11.1%	100.0%	
AEA Count				7	1		1	9	
AEA Percentage			0.0%	77.8%	11.1%	0.0%	11.1%	100.0%	
CPC	<30,000	Count	1	10	13	2	4	30	
		Percentage	3.3%	33.3%	43.3%	6.7%	13.3%	100.0%	
	>30,000	Count	1	3	7			11	
		Percentage	9.1%	27.3%	63.6%	0.0%	0.0%	100.0%	
CPC Count			2	13	20	2	4	41	
CPC Percentage			4.9%	31.7%	48.8%	4.9%	9.8%	100.0%	
HSAA	(blank)	Count	1	9	6	1		17	
		Percentage	5.9%	52.9%	35.3%	5.9%	0.0%	100.0%	
HSAA Count			1	9	6	1		17	
HSAA Percentage			5.9%	52.9%	35.3%	5.9%	0.0%	100.0%	
Total Count			3	29	27	3	5	67	
Total Percentage			4.5%	43.3%	40.3%	4.5%	7.5%	100.0%	

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Outpatient counseling/psychotherapy (individual and group)

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42d

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	6	2				9
		Percentage	11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
AEA Count			1	6	2				9
AEA Percentage			11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	2	13	9	1	5		30
		Percentage	6.7%	43.3%	30.0%	3.3%	16.7%	0.0%	100.0%
	>30,000	Count	1	7	1		2		11
		Percentage	9.1%	63.6%	9.1%	0.0%	18.2%	0.0%	100.0%
CPC Count			3	20	10	1	7		41
CPC Percentage			7.3%	48.8%	24.4%	2.4%	17.1%	0.0%	100.0%
HSAA	(blank)	Count		4	11	1			16
		Percentage	0.0%	25.0%	68.8%	6.3%	0.0%	0.0%	100.0%
HSAA Count				4	11	1			16
HSAA Percentage			0.0%	25.0%	68.8%	6.3%	0.0%	0.0%	100.0%
Total Count			4	30	23	2	7		66
Total Percentage			6.1%	45.5%	34.8%	3.0%	10.6%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Home-based services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42e

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	4	3		1	9	
		Percentage	11.1%	44.4%	33.3%	0.0%	11.1%	0.0%	100.0%
AEA Count			1	4	3		1	9	
AEA Percentage			11.1%	44.4%	33.3%	0.0%	11.1%	0.0%	100.0%
CPC	<30,000	Count	4	13	5		8	30	
		Percentage	13.3%	43.3%	16.7%	0.0%	26.7%	0.0%	100.0%
	>30,000	Count		7	1		3	11	
		Percentage	0.0%	63.6%	9.1%	0.0%	27.3%	0.0%	100.0%
CPC Count			4	20	6		11	41	
CPC Percentage			9.8%	48.8%	14.6%	0.0%	26.8%	0.0%	100.0%
HSAA	(blank)	Count	3	13		1		17	
		Percentage	17.6%	76.5%	0.0%	5.9%	0.0%	0.0%	100.0%
HSAA Count			3	13		1		17	
HSAA Percentage			17.6%	76.5%	0.0%	5.9%	0.0%	0.0%	100.0%
Total Count			8	37	9	1	12	67	
Total Percentage			11.9%	55.2%	13.4%	1.5%	17.9%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--In-home respite care

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42f
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		7	2				9
		Percentage	0.0%	77.8%	22.2%	0.0%	0.0%	0.0%	100.0%
AEA Count				7	2				9
AEA Percentage			0.0%	77.8%	22.2%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	8	9	8	1	5		31
		Percentage	25.8%	29.0%	25.8%	3.2%	16.1%	0.0%	100.0%
	>30,000	Count	1	4	5		1		11
		Percentage	9.1%	36.4%	45.5%	0.0%	9.1%	0.0%	100.0%
CPC Count			9	13	13	1	6		42
CPC Percentage			21.4%	31.0%	31.0%	2.4%	14.3%	0.0%	100.0%
HSAA	(blank)	Count	3	7	6	1			17
		Percentage	17.6%	41.2%	35.3%	5.9%	0.0%	0.0%	100.0%
HSAA Count			3	7	6	1			17
HSAA Percentage			17.6%	41.2%	35.3%	5.9%	0.0%	0.0%	100.0%
Total Count			12	27	21	2	6		68
Total Percentage			17.6%	39.7%	30.9%	2.9%	8.8%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Day Treatment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42g

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		8	1				9
		Percentage	0.0%	88.9%	11.1%	0.0%	0.0%	0.0%	100.0%
AEA Count				8	1				9
AEA Percentage			0.0%	88.9%	11.1%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	4	14	5	1	7		31
		Percentage	12.9%	45.2%	16.1%	3.2%	22.6%	0.0%	100.0%
	>30,000	Count	1	6	3		1		11
		Percentage	9.1%	54.5%	27.3%	0.0%	9.1%	0.0%	100.0%
CPC Count			5	20	8	1	8		42
CPC Percentage			11.9%	47.6%	19.0%	2.4%	19.0%	0.0%	100.0%
HSAA	(blank)	Count	1	9	7				17
		Percentage	5.9%	52.9%	41.2%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	9	7				17
HSAA Percentage			5.9%	52.9%	41.2%	0.0%	0.0%	0.0%	100.0%
Total Count			6	37	16	1	8		68
Total Percentage			8.8%	54.4%	23.5%	1.5%	11.8%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--School based services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42h
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count		5	4				9	
		Percentage	0.0%	55.6%	44.4%	0.0%	0.0%	0.0%	100.0%	
AEA Count				5	4				9	
AEA Percentage			0.0%	55.6%	44.4%	0.0%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	4	13	8	1	4		30	
		Percentage	13.3%	43.3%	26.7%	3.3%	13.3%	0.0%	100.0%	
	>30,000	Count		5	4		2		11	
		Percentage	0.0%	45.5%	36.4%	0.0%	18.2%	0.0%	100.0%	
CPC Count			4	18	12	1	6		41	
CPC Percentage			9.8%	43.9%	29.3%	2.4%	14.6%	0.0%	100.0%	
HSAA	(blank)	Count	1	11	5				17	
		Percentage	5.9%	64.7%	29.4%	0.0%	0.0%	0.0%	100.0%	
HSAA Count			1	11	5				17	
HSAA Percentage			5.9%	64.7%	29.4%	0.0%	0.0%	0.0%	100.0%	
Total Count			5	34	21	1	6		67	
Total Percentage			7.5%	50.7%	31.3%	1.5%	9.0%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Crisis/Emergency Services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42i
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		6	2		1		9
		Percentage	0.0%	66.7%	22.2%	0.0%	11.1%	0.0%	100.0%
AEA Count				6	2		1		9
AEA Percentage			0.0%	66.7%	22.2%	0.0%	11.1%	0.0%	100.0%
CPC	<30,000	Count		20	1	1	7		29
		Percentage	0.0%	69.0%	3.4%	3.4%	24.1%	0.0%	100.0%
	>30,000	Count	1	5	2		3		11
		Percentage	9.1%	45.5%	18.2%	0.0%	27.3%	0.0%	100.0%
CPC Count			1	25	3	1	10		40
CPC Percentage			2.5%	62.5%	7.5%	2.5%	25.0%	0.0%	100.0%
HSAA	(blank)	Count	2	10	4	1			17
		Percentage	11.8%	58.8%	23.5%	5.9%	0.0%	0.0%	100.0%
HSAA Count			2	10	4	1			17
HSAA Percentage			11.8%	58.8%	23.5%	5.9%	0.0%	0.0%	100.0%
Total Count			3	41	9	2	11		66
Total Percentage			4.5%	62.1%	13.6%	3.0%	16.7%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Therapeutic Foster Care

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42j

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	5	2		1		9
		Percentage	11.1%	55.6%	22.2%	0.0%	11.1%	0.0%	100.0%
AEA Count			1	5	2		1		9
AEA Percentage			11.1%	55.6%	22.2%	0.0%	11.1%	0.0%	100.0%
CPC	<30,000	Count	2	16	3	1	7		29
		Percentage	6.9%	55.2%	10.3%	3.4%	24.1%	0.0%	100.0%
	>30,000	Count		6	2		3		11
		Percentage	0.0%	54.5%	18.2%	0.0%	27.3%	0.0%	100.0%
CPC Count			2	22	5	1	10		40
CPC Percentage			5.0%	55.0%	12.5%	2.5%	25.0%	0.0%	100.0%
HSAA	(blank)	Count	4	4	8	1			17
		Percentage	23.5%	23.5%	47.1%	5.9%	0.0%	0.0%	100.0%
HSAA Count			4	4	8	1			17
HSAA Percentage			23.5%	23.5%	47.1%	5.9%	0.0%	0.0%	100.0%
Total Count			7	31	15	2	11		66
Total Percentage			10.6%	47.0%	22.7%	3.0%	16.7%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Therapeutic Group Care

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42k
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		7	2				9
		Percentage	0.0%	77.8%	22.2%	0.0%	0.0%	0.0%	100.0%
AEA Count				7	2				9
AEA Percentage			0.0%	77.8%	22.2%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	6	12	6	1	5		30
		Percentage	20.0%	40.0%	20.0%	3.3%	16.7%	0.0%	100.0%
	>30,000	Count	1	7	1		2		11
		Percentage	9.1%	63.6%	9.1%	0.0%	18.2%	0.0%	100.0%
CPC Count			7	19	7	1	7		41
CPC Percentage			17.1%	46.3%	17.1%	2.4%	17.1%	0.0%	100.0%
HSAA	(blank)	Count	4	2	10	1			17
		Percentage	23.5%	11.8%	58.8%	5.9%	0.0%	0.0%	100.0%
HSAA Count			4	2	10	1			17
HSAA Percentage			23.5%	11.8%	58.8%	5.9%	0.0%	0.0%	100.0%
Total Count			11	28	19	2	7		67
Total Percentage			16.4%	41.8%	28.4%	3.0%	10.4%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Residential Treatment Services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 421

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	6	1	1		9	
		Percentage	11.1%	66.7%	11.1%	11.1%	0.0%	100.0%	
AEA Count			1	6	1	1		9	
AEA Percentage			11.1%	66.7%	11.1%	11.1%	0.0%	100.0%	
CPC	<30,000	Count	7	15	2	7		31	
		Percentage	22.6%	48.4%	6.5%	22.6%	0.0%	100.0%	
	>30,000	Count	1	6	2	2		11	
		Percentage	9.1%	54.5%	18.2%	18.2%	0.0%	100.0%	
CPC Count			8	21	4	9		42	
CPC Percentage			19.0%	50.0%	9.5%	21.4%	0.0%	100.0%	
HSAA	(blank)	Count	6	7	4			17	
		Percentage	35.3%	41.2%	23.5%	0.0%	0.0%	100.0%	
HSAA Count			6	7	4			17	
HSAA Percentage			35.3%	41.2%	23.5%	0.0%	0.0%	100.0%	
Total Count			15	34	9	10		68	
Total Percentage			22.1%	50.0%	13.2%	14.7%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Crisis Residential Services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42m
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		6	3				9
		Percentage	0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
AEA Count				6	3				9
AEA Percentage			0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	1	14	9	2	5		31
		Percentage	3.2%	45.2%	29.0%	6.5%	16.1%	0.0%	100.0%
	>30,000	Count	1	3	3	2	2		11
		Percentage	9.1%	27.3%	27.3%	18.2%	18.2%	0.0%	100.0%
CPC Count			2	17	12	4	7		42
CPC Percentage			4.8%	40.5%	28.6%	9.5%	16.7%	0.0%	100.0%
HSAA	(blank)	Count	3	6	7	1			17
		Percentage	17.6%	35.3%	41.2%	5.9%	0.0%	0.0%	100.0%
HSAA Count			3	6	7	1			17
HSAA Percentage			17.6%	35.3%	41.2%	5.9%	0.0%	0.0%	100.0%
Total Count			5	29	22	5	7		68
Total Percentage			7.4%	42.6%	32.4%	7.4%	10.3%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Inpatient Hospitalization

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42n
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	6	2				9
		Percentage	11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
AEA Count			1	6	2				9
AEA Percentage			11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	3	12	10	1	5		31
		Percentage	9.7%	38.7%	32.3%	3.2%	16.1%	0.0%	100.0%
	>30,000	Count	2	5	3		1		11
		Percentage	18.2%	45.5%	27.3%	0.0%	9.1%	0.0%	100.0%
CPC Count			5	17	13	1	6		42
CPC Percentage			11.9%	40.5%	31.0%	2.4%	14.3%	0.0%	100.0%
HSAA	(blank)	Count	2	7	7	1			17
		Percentage	11.8%	41.2%	41.2%	5.9%	0.0%	0.0%	100.0%
HSAA Count			2	7	7	1			17
HSAA Percentage			11.8%	41.2%	41.2%	5.9%	0.0%	0.0%	100.0%
Total Count			8	30	22	2	6		68
Total Percentage			11.8%	44.1%	32.4%	2.9%	8.8%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Case management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	420
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	4	4			9
		Percentage	11.1%	44.4%	44.4%	0.0%	0.0%	100.0%
AEA Count			1	4	4			9
AEA Percentage			11.1%	44.4%	44.4%	0.0%	0.0%	100.0%
CPC	<30,000	Count	3	21	2	5		31
		Percentage	9.7%	67.7%	6.5%	16.1%	0.0%	100.0%
	>30,000	Count		7	2	2		11
		Percentage	0.0%	63.6%	18.2%	18.2%	0.0%	100.0%
CPC Count			3	28	4	7		42
CPC Percentage			7.1%	66.7%	9.5%	16.7%	0.0%	100.0%
HSAA	(blank)	Count	3	9	5			17
		Percentage	17.6%	52.9%	29.4%	0.0%	0.0%	100.0%
HSAA Count			3	9	5			17
HSAA Percentage			17.6%	52.9%	29.4%	0.0%	0.0%	100.0%
Total Count			7	41	13	7		68
Total Percentage			10.3%	60.3%	19.1%	10.3%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Case management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42p

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		4	5			9	
		Percentage	0.0%	44.4%	55.6%	0.0%	0.0%	100.0%	
AEA Count				4	5			9	
AEA Percentage			0.0%	44.4%	55.6%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	2	15	8	5		30	
		Percentage	6.7%	50.0%	26.7%	16.7%	0.0%	100.0%	
	>30,000	Count		4	4	3		11	
		Percentage	0.0%	36.4%	36.4%	27.3%	0.0%	100.0%	
CPC Count			2	19	12	8		41	
CPC Percentage			4.9%	46.3%	29.3%	19.5%	0.0%	100.0%	
HSAA	(blank)	Count	3	12	1	1		17	
		Percentage	17.6%	70.6%	5.9%	5.9%	0.0%	100.0%	
HSAA Count			3	12	1	1		17	
HSAA Percentage			17.6%	70.6%	5.9%	5.9%	0.0%	100.0%	
Total Count			5	35	18	9		67	
Total Percentage			7.5%	52.2%	26.9%	13.4%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Advocacy

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42q

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		5	2	2		9
		Percentage	0.0%	55.6%	22.2%	22.2%	0.0%	100.0%
AEA Count				5	2	2		9
AEA Percentage			0.0%	55.6%	22.2%	22.2%	0.0%	100.0%
CPC	<30,000	Count	6	15	5	5		31
		Percentage	19.4%	48.4%	16.1%	16.1%	0.0%	100.0%
	>30,000	Count	1	8	1	1		11
		Percentage	9.1%	72.7%	9.1%	9.1%	0.0%	100.0%
CPC Count			7	23	6	6		42
CPC Percentage			16.7%	54.8%	14.3%	14.3%	0.0%	100.0%
HSAA	(blank)	Count	1	14	2			17
		Percentage	5.9%	82.4%	11.8%	0.0%	0.0%	100.0%
HSAA Count			1	14	2			17
HSAA Percentage			5.9%	82.4%	11.8%	0.0%	0.0%	100.0%
Total Count			8	42	10	8		68
Total Percentage			11.8%	61.8%	14.7%	11.8%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Transportation

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No. 42r

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		7		2		9
		Percentage	0.0%	77.8%	0.0%	22.2%	0.0%	100.0%
AEA Count				7		2		9
AEA Percentage			0.0%	77.8%	0.0%	22.2%	0.0%	100.0%
CPC	<30,000	Count	6	13	6	6		31
		Percentage	19.4%	41.9%	19.4%	19.4%	0.0%	100.0%
	>30,000	Count	1	7		3		11
		Percentage	9.1%	63.6%	0.0%	27.3%	0.0%	100.0%
CPC Count			7	20	6	9		42
CPC Percentage			16.7%	47.6%	14.3%	21.4%	0.0%	100.0%
HSAA	(blank)	Count	4	10	3			17
		Percentage	23.5%	58.8%	17.6%	0.0%	0.0%	100.0%
HSAA Count			4	10	3			17
HSAA Percentage			23.5%	58.8%	17.6%	0.0%	0.0%	100.0%
Total Count			11	37	9	11		68
Total Percentage			16.2%	54.4%	13.2%	16.2%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Volunteer Program

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of Mental Health Services to Children and Adolescents

No.	42s
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	5			7
		Percentage	0.0%	28.6%	71.4%	0.0%	0.0%	100.0%
AEA Count				2	5			7
AEA Percentage			0.0%	28.6%	71.4%	0.0%	0.0%	100.0%
CPC	<30,000	Count	4	14	6	6		30
		Percentage	13.3%	46.7%	20.0%	20.0%	0.0%	100.0%
	>30,000	Count		7	2	2		11
		Percentage	0.0%	63.6%	18.2%	18.2%	0.0%	100.0%
CPC Count			4	21	8	8		41
CPC Percentage			9.8%	51.2%	19.5%	19.5%	0.0%	100.0%
HSAA	(blank)	Count	3	6	6			15
		Percentage	20.0%	40.0%	40.0%	0.0%	0.0%	100.0%
HSAA Count			3	6	6			15
HSAA Percentage			20.0%	40.0%	40.0%	0.0%	0.0%	100.0%
Total Count			7	29	19	8		63
Total Percentage			11.1%	46.0%	30.2%	12.7%	0.0%	100.0%

Question

The availability of/access to the following mental health services for children and adolescents in my county/area can best be characterized as: (Multi-part question)--Legal Services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation **CPC/HSAA/AEA Survey Results**

Utilization of Mental Health Services to Children and Adolescents

No. **43a**

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	4	2			8
		Percentage	25.0%	50.0%	25.0%	0.0%	0.0%	100.0%
AEA Count			2	4	2			8
AEA Percentage			25.0%	50.0%	25.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	8	12	1	8		29
		Percentage	27.6%	41.4%	3.4%	27.6%	0.0%	100.0%
	>30,000	Count	2	2	4	2		10
		Percentage	20.0%	20.0%	40.0%	20.0%	0.0%	100.0%
CPC Count			10	14	5	10		39
CPC Percentage			25.6%	35.9%	12.8%	25.6%	0.0%	100.0%
HSAA	(blank)	Count	1	14	1	1		17
		Percentage	5.9%	82.4%	5.9%	5.9%	0.0%	100.0%
HSAA Count			1	14	1	1		17
HSAA Percentage			5.9%	82.4%	5.9%	5.9%	0.0%	100.0%
Total Count			13	32	8	11		64
Total Percentage			20.3%	50.0%	12.5%	17.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Prevention, early identification and intervention

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43b

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	3	5			9	
		Percentage	11.1%	33.3%	55.6%	0.0%	0.0%	100.0%	
AEA Count			1	3	5			9	
AEA Percentage			11.1%	33.3%	55.6%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	4	13	5	7		29	
		Percentage	13.8%	44.8%	17.2%	24.1%	0.0%	100.0%	
	>30,000	Count	1	4	4	2		11	
		Percentage	9.1%	36.4%	36.4%	18.2%	0.0%	100.0%	
CPC Count			5	17	9	9		40	
CPC Percentage			12.5%	42.5%	22.5%	22.5%	0.0%	100.0%	
HSAA	(blank)	Count	1	10	5	1		17	
		Percentage	5.9%	58.8%	29.4%	5.9%	0.0%	100.0%	
HSAA Count			1	10	5	1		17	
HSAA Percentage			5.9%	58.8%	29.4%	5.9%	0.0%	100.0%	
Total Count			7	30	19	10		66	
Total Percentage			10.6%	45.5%	28.8%	15.2%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Assessment

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43c

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		6	3				9
		Percentage	0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
AEA Count				6	3				9
AEA Percentage			0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	2	7	4	10	6		29
		Percentage	6.9%	24.1%	13.8%	34.5%	20.7%	0.0%	100.0%
	>30,000	Count		2	2	5	2		11
		Percentage	0.0%	18.2%	18.2%	45.5%	18.2%	0.0%	100.0%
CPC Count			2	9	6	15	8		40
CPC Percentage			5.0%	22.5%	15.0%	37.5%	20.0%	0.0%	100.0%
HSAA	(blank)	Count		3	9	3	2		17
		Percentage	0.0%	17.6%	52.9%	17.6%	11.8%	0.0%	100.0%
HSAA Count				3	9	3	2		17
HSAA Percentage			0.0%	17.6%	52.9%	17.6%	11.8%	0.0%	100.0%
Total Count			2	18	18	18	10		66
Total Percentage			3.0%	27.3%	27.3%	27.3%	15.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Inpatient

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43d

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	6	2				9
		Percentage	11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
AEA Count			1	6	2				9
AEA Percentage			11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	5	9	6	2	7		29
		Percentage	17.2%	31.0%	20.7%	6.9%	24.1%	0.0%	100.0%
	>30,000	Count		6	2	1	2		11
		Percentage	0.0%	54.5%	18.2%	9.1%	18.2%	0.0%	100.0%
CPC Count			5	15	8	3	9		40
CPC Percentage			12.5%	37.5%	20.0%	7.5%	22.5%	0.0%	100.0%
HSAA	(blank)	Count		10	6		1		17
		Percentage	0.0%	58.8%	35.3%	0.0%	5.9%	0.0%	100.0%
HSAA Count				10	6		1		17
HSAA Percentage			0.0%	58.8%	35.3%	0.0%	5.9%	0.0%	100.0%
Total Count			6	31	16	3	10		66
Total Percentage			9.1%	47.0%	24.2%	4.5%	15.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Emergency Services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43e

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	6	2			9	
			Percentage	11.1%	66.7%	22.2%	0.0%	0.0%	100.0%
AEA Count			1	6	2			9	
AEA Percentage			11.1%	66.7%	22.2%	0.0%	0.0%	100.0%	
CPC	<30,000	Count	6	7	4	12		29	
		Percentage	20.7%	24.1%	13.8%	41.4%	0.0%	100.0%	
	>30,000	Count		5	3	3		11	
		Percentage	0.0%	45.5%	27.3%	27.3%	0.0%	100.0%	
CPC Count			6	12	7	15		40	
CPC Percentage			15.0%	30.0%	17.5%	37.5%	0.0%	100.0%	
HSAA	(blank)	Count	1	4	9	3		17	
			Percentage	5.9%	23.5%	52.9%	17.6%	0.0%	100.0%
HSAA Count			1	4	9	3		17	
HSAA Percentage			5.9%	23.5%	52.9%	17.6%	0.0%	100.0%	
Total Count			8	22	18	18		66	
Total Percentage			12.1%	33.3%	27.3%	27.3%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)—Day Treatment

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

**Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results**

Utilization of Mental Health Services to Children and Adolescents

No. **43f**

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	6	1		1		9	
		Percentage	11.1%	66.7%	11.1%	0.0%	11.1%	0.0%	100.0%	
AEA Count			1	6	1		1	9		
AEA Percentage			11.1%	66.7%	11.1%	0.0%	11.1%	0.0%	100.0%	
CPC	<30,000	Count	3	9	10	1	7		30	
		Percentage	10.0%	30.0%	33.3%	3.3%	23.3%	0.0%	100.0%	
	>30,000	Count		5	4		1		10	
		Percentage	0.0%	50.0%	40.0%	0.0%	10.0%	0.0%	100.0%	
		CPC Count			3	14	14	1	8	40
		CPC Percentage			7.5%	35.0%	35.0%	2.5%	20.0%	0.0%
HSAA	(blank)	Count	2	9	5		1		17	
		Percentage	11.8%	52.9%	29.4%	0.0%	5.9%	0.0%	100.0%	
HSAA Count			2	9	5		1	17		
HSAA Percentage			11.8%	52.9%	29.4%	0.0%	5.9%	0.0%	100.0%	
Total Count			6	29	20	1	10		66	
Total Percentage			9.1%	43.9%	30.3%	1.5%	15.2%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)—Outpatient counseling/ psychotherapy (individual and group)

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. **43g**

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	4	3		1		9
		Percentage	11.1%	44.4%	33.3%	0.0%	11.1%	0.0%	100.0%
AEA Count			1	4	3		1		9
AEA Percentage			11.1%	44.4%	33.3%	0.0%	11.1%	0.0%	100.0%
CPC	<30,000	Count	5	9	3	1	12		30
		Percentage	16.7%	30.0%	10.0%	3.3%	40.0%	0.0%	100.0%
	>30,000	Count	2	4	1		3		10
		Percentage	20.0%	40.0%	10.0%	0.0%	30.0%	0.0%	100.0%
CPC Count			7	13	4	1	15		40
CPC Percentage			17.5%	32.5%	10.0%	2.5%	37.5%	0.0%	100.0%
HSAA	(blank)	Count		8	7		2		17
		Percentage	0.0%	47.1%	41.2%	0.0%	11.8%	0.0%	100.0%
HSAA Count				8	7		2		17
HSAA Percentage			0.0%	47.1%	41.2%	0.0%	11.8%	0.0%	100.0%
Total Count			8	25	14	1	18		66
Total Percentage			12.1%	37.9%	21.2%	1.5%	27.3%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Therapeutic Foster Care

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43h

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	3	3		2		9
		Percentage	11.1%	33.3%	33.3%	0.0%	22.2%	0.0%	100.0%
AEA Count			1	3	3		2		9
AEA Percentage			11.1%	33.3%	33.3%	0.0%	22.2%	0.0%	100.0%
CPC	<30,000	Count	4	9	3	1	13		30
		Percentage	13.3%	30.0%	10.0%	3.3%	43.3%	0.0%	100.0%
	>30,000	Count	1	5	1		3		10
		Percentage	10.0%	50.0%	10.0%	0.0%	30.0%	0.0%	100.0%
CPC Count			5	14	4	1	16		40
CPC Percentage			12.5%	35.0%	10.0%	2.5%	40.0%	0.0%	100.0%
HSAA	(blank)	Count		3	10	2	2		17
		Percentage	0.0%	17.6%	58.8%	11.8%	11.8%	0.0%	100.0%
HSAA Count				3	10	2	2		17
HSAA Percentage			0.0%	17.6%	58.8%	11.8%	11.8%	0.0%	100.0%
Total Count			6	20	17	3	20		66
Total Percentage			9.1%	30.3%	25.8%	4.5%	30.3%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Therapeutic Group Care

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation **CPC/HSAA/AEA Survey Results**

Utilization of Mental Health Services to Children and Adolescents

No. 43i

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	6	2				9
		Percentage	11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
AEA Count			1	6	2				9
AEA Percentage			11.1%	66.7%	22.2%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	4	9	5	1	11		30
		Percentage	13.3%	30.0%	16.7%	3.3%	36.7%	0.0%	100.0%
	>30,000	Count	1	5		1	3		10
		Percentage	10.0%	50.0%	0.0%	10.0%	30.0%	0.0%	100.0%
CPC Count			5	14	5	2	14		40
CPC Percentage			12.5%	35.0%	12.5%	5.0%	35.0%	0.0%	100.0%
HSAA	(blank)	Count		3	9	3	2		17
		Percentage	0.0%	17.6%	52.9%	17.6%	11.8%	0.0%	100.0%
HSAA Count				3	9	3	2		17
HSAA Percentage			0.0%	17.6%	52.9%	17.6%	11.8%	0.0%	100.0%
Total Count			6	23	16	5	16		66
Total Percentage			9.1%	34.8%	24.2%	7.6%	24.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Residential Treatment Services

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. **43j**

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	7	1				9
		Percentage	11.1%	77.8%	11.1%	0.0%	0.0%	0.0%	100.0%
AEA Count			1	7	1				9
AEA Percentage			11.1%	77.8%	11.1%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	5	10	3	2	10		30
		Percentage	16.7%	33.3%	10.0%	6.7%	33.3%	0.0%	100.0%
	>30,000	Count	1	5	1		3		10
		Percentage	10.0%	50.0%	10.0%	0.0%	30.0%	0.0%	100.0%
CPC Count			6	15	4	2	13		40
CPC Percentage			15.0%	37.5%	10.0%	5.0%	32.5%	0.0%	100.0%
HSAA	(blank)	Count	2	9	4		2		17
		Percentage	11.8%	52.9%	23.5%	0.0%	11.8%	0.0%	100.0%
HSAA Count			2	9	4		2		17
HSAA Percentage			11.8%	52.9%	23.5%	0.0%	11.8%	0.0%	100.0%
Total Count			9	31	9	2	15		66
Total Percentage			13.6%	47.0%	13.6%	3.0%	22.7%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)—Crisis Residential Services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43k

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		8	1			9
		Percentage	0.0%	88.9%	11.1%	0.0%	0.0%	100.0%
AEA Count				8	1			9
AEA Percentage			0.0%	88.9%	11.1%	0.0%	0.0%	100.0%
CPC	<30,000	Count	5	11	6	8		30
		Percentage	16.7%	36.7%	20.0%	26.7%	0.0%	100.0%
	>30,000	Count	1	5	2	2		10
		Percentage	10.0%	50.0%	20.0%	20.0%	0.0%	100.0%
CPC Count			6	16	8	10		40
CPC Percentage			15.0%	40.0%	20.0%	25.0%	0.0%	100.0%
HSAA	(blank)	Count		4	11	2		17
		Percentage	0.0%	23.5%	64.7%	11.8%	0.0%	100.0%
HSAA Count				4	11	2		17
HSAA Percentage			0.0%	23.5%	64.7%	11.8%	0.0%	100.0%
Total Count			6	28	20	12		66
Total Percentage			9.1%	42.4%	30.3%	18.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)—Home-based services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 431

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		5	3	1		9	
		Percentage	0.0%	55.6%	33.3%	11.1%	0.0%	100.0%	
AEA Count				5	3	1		9	
AEA Percentage			0.0%	55.6%	33.3%	11.1%	0.0%	100.0%	
CPC	<30,000	Count	5	9	6	10		30	
		Percentage	16.7%	30.0%	20.0%	33.3%	0.0%	100.0%	
	>30,000	Count	1	5	1	3		10	
		Percentage	10.0%	50.0%	10.0%	30.0%	0.0%	100.0%	
CPC Count			6	14	7	13		40	
CPC Percentage			15.0%	35.0%	17.5%	32.5%	0.0%	100.0%	
HSAA	(blank)	Count	2	9	4	2		17	
		Percentage	11.8%	52.9%	23.5%	11.8%	0.0%	100.0%	
HSAA Count			2	9	4	2		17	
HSAA Percentage			11.8%	52.9%	23.5%	11.8%	0.0%	100.0%	
Total Count			8	28	14	16		66	
Total Percentage			12.1%	42.4%	21.2%	24.2%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--In-home respite care

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

**Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results**

Utilization of Mental Health Services to Children and Adolescents

No. 43m

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		6	3				9
		Percentage	0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
AEA Count				6	3				9
AEA Percentage			0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
CPC	<30,000	Count	5	6	9		9		29
		Percentage	17.2%	20.7%	31.0%	0.0%	31.0%	0.0%	100.0%
	>30,000	Count	2	3	2		3		10
		Percentage	20.0%	30.0%	20.0%	0.0%	30.0%	0.0%	100.0%
CPC Count			7	9	11		12		39
CPC Percentage			17.9%	23.1%	28.2%	0.0%	30.8%	0.0%	100.0%
HSAA	(blank)	Count	1	4	10	1	1		17
		Percentage	5.9%	23.5%	58.8%	5.9%	5.9%	0.0%	100.0%
HSAA Count			1	4	10	1	1		17
HSAA Percentage			5.9%	23.5%	58.8%	5.9%	5.9%	0.0%	100.0%
Total Count			8	19	24	1	13		65
Total Percentage			12.3%	29.2%	36.9%	1.5%	20.0%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Case management

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

**Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results**

Utilization of Mental Health Services to Children and Adolescents

No. 43n

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A (blank)	Grand Total	
AEA	(blank)	Count		5	3	1	9	
		Percentage	0.0%	55.6%	33.3%	11.1%	100.0%	
AEA Count				5	3	1	9	
AEA Percentage			0.0%	55.6%	33.3%	11.1%	100.0%	
CPC	<30,000	Count	8	11	1	10	30	
		Percentage	26.7%	36.7%	3.3%	33.3%	100.0%	
	>30,000	Count	2	4	1	3	10	
		Percentage	20.0%	40.0%	10.0%	30.0%	100.0%	
CPC Count			10	15	2	13	40	
CPC Percentage			25.0%	37.5%	5.0%	32.5%	100.0%	
HSAA	(blank)	Count	2	12	1	2	17	
		Percentage	11.8%	70.6%	5.9%	11.8%	100.0%	
HSAA Count			2	12	1	2	17	
HSAA Percentage			11.8%	70.6%	5.9%	11.8%	100.0%	
Total Count			12	32	6	16	66	
Total Percentage			18.2%	48.5%	9.1%	24.2%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Self-help, natural supports and support groups

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. **430**

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	4	2	1	1	9	
		Percentage	11.1%	44.4%	22.2%	11.1%	11.1%	100.0%	
AEA Count			1	4	2	1	1	9	
AEA Percentage			11.1%	44.4%	22.2%	11.1%	11.1%	100.0%	
CPC	<30,000	Count	5	11	4		10	30	
		Percentage	16.7%	36.7%	13.3%	0.0%	33.3%	100.0%	
	>30,000	Count	1	4	2		3	10	
		Percentage	10.0%	40.0%	20.0%	0.0%	30.0%	100.0%	
CPC Count			6	15	6		13	40	
CPC Percentage			15.0%	37.5%	15.0%	0.0%	32.5%	100.0%	
HSAA	(blank)	Count	2	10	4		1	17	
		Percentage	11.8%	58.8%	23.5%	0.0%	5.9%	100.0%	
HSAA Count			2	10	4		1	17	
HSAA Percentage			11.8%	58.8%	23.5%	0.0%	5.9%	100.0%	
Total Count			9	29	12	1	15	66	
Total Percentage			13.6%	43.9%	18.2%	1.5%	22.7%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Advocacy

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43p

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	4	3	1		9
		Percentage	11.1%	44.4%	33.3%	11.1%	0.0%	100.0%
AEA Count			1	4	3	1		9
AEA Percentage			11.1%	44.4%	33.3%	11.1%	0.0%	100.0%
CPC	<30,000	Count	6	11	3	10		30
		Percentage	20.0%	36.7%	10.0%	33.3%	0.0%	100.0%
	>30,000	Count	2	5		3		10
		Percentage	20.0%	50.0%	0.0%	30.0%	0.0%	100.0%
CPC Count			8	16	3	13		40
CPC Percentage			20.0%	40.0%	7.5%	32.5%	0.0%	100.0%
HSAA	(blank)	Count	2	12		3		17
		Percentage	11.8%	70.6%	0.0%	17.6%	0.0%	100.0%
HSAA Count			2	12		3		17
HSAA Percentage			11.8%	70.6%	0.0%	17.6%	0.0%	100.0%
Total Count			11	32	6	17		66
Total Percentage			16.7%	48.5%	9.1%	25.8%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)—Transportation

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No. 43q

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	4	2	2		9	
		Percentage	11.1%	44.4%	22.2%	22.2%	0.0%	100.0%	
AEA Count			1	4	2	2		9	
AEA Percentage			11.1%	44.4%	22.2%	22.2%	0.0%	100.0%	
CPC	<30,000	Count	7	9	3	11		30	
		Percentage	23.3%	30.0%	10.0%	36.7%	0.0%	100.0%	
	>30,000	Count	2	4	1	3		10	
		Percentage	20.0%	40.0%	10.0%	30.0%	0.0%	100.0%	
CPC Count			9	13	4	14		40	
CPC Percentage			22.5%	32.5%	10.0%	35.0%	0.0%	100.0%	
HSAA	(blank)	Count	3	9	3	2		17	
		Percentage	17.6%	52.9%	17.6%	11.8%	0.0%	100.0%	
HSAA Count			3	9	3	2		17	
HSAA Percentage			17.6%	52.9%	17.6%	11.8%	0.0%	100.0%	
Total Count			13	26	9	18		66	
Total Percentage			19.7%	39.4%	13.6%	27.3%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Volunteer Program

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Children and Adolescents

No.	43r
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	4	2	1	1		9
		Percentage	11.1%	44.4%	22.2%	11.1%	11.1%	0.0%	100.0%
AEA Count			1	4	2	1	1		9
AEA Percentage			11.1%	44.4%	22.2%	11.1%	11.1%	0.0%	100.0%
CPC	<30,000	Count	3	9	7		10		29
		Percentage	10.3%	31.0%	24.1%	0.0%	34.5%	0.0%	100.0%
	>30,000	Count		5	3		2		10
		Percentage	0.0%	50.0%	30.0%	0.0%	20.0%	0.0%	100.0%
CPC Count			3	14	10		12		39
CPC Percentage			7.7%	35.9%	25.6%	0.0%	30.8%	0.0%	100.0%
HSAA	(blank)	Count	2	5	8		2		17
		Percentage	11.8%	29.4%	47.1%	0.0%	11.8%	0.0%	100.0%
HSAA Count			2	5	8		2		17
HSAA Percentage			11.8%	29.4%	47.1%	0.0%	11.8%	0.0%	100.0%
Total Count			6	23	20	1	15		65
Total Percentage			9.2%	35.4%	30.8%	1.5%	23.1%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to children and adolescents in my county/area can best be characterized as: (Multi-part question)--Legal Services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44a

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		3		5		8	
		Percentage	0.0%	37.5%	0.0%	62.5%	0.0%	100.0%	
AEA Count				3		5		8	
AEA Percentage			0.0%	37.5%	0.0%	62.5%	0.0%	100.0%	
CPC	<30,000	Count		15	14	3		32	
		Percentage	0.0%	46.9%	43.8%	9.4%	0.0%	100.0%	
	>30,000	Count		4	5			9	
		Percentage	0.0%	44.4%	55.6%	0.0%	0.0%	100.0%	
CPC Count				19	19	3		41	
CPC Percentage			0.0%	46.3%	46.3%	7.3%	0.0%	100.0%	
HSAA	(blank)	Count	2	9	6			17	
		Percentage	11.8%	52.9%	35.3%	0.0%	0.0%	100.0%	
HSAA Count			2	9	6			17	
HSAA Percentage			11.8%	52.9%	35.3%	0.0%	0.0%	100.0%	
Total Count			2	31	25	8		66	
Total Percentage			3.0%	47.0%	37.9%	12.1%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Outreach/location of clients

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44b
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		3		5		8
		Percentage	0.0%	37.5%	0.0%	62.5%	0.0%	100.0%
AEA Count				3		5		8
AEA Percentage			0.0%	37.5%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	4	15	14			33
		Percentage	12.1%	45.5%	42.4%	0.0%	0.0%	100.0%
	>30,000	Count		3	6			9
		Percentage	0.0%	33.3%	66.7%	0.0%	0.0%	100.0%
CPC Count			4	18	20			42
CPC Percentage			9.5%	42.9%	47.6%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	2	10	4	1		17
		Percentage	11.8%	58.8%	23.5%	5.9%	0.0%	100.0%
HSAA Count			2	10	4	1		17
HSAA Percentage			11.8%	58.8%	23.5%	5.9%	0.0%	100.0%
Total Count			6	31	24	6		67
Total Percentage			9.0%	46.3%	35.8%	9.0%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--24-Hour Crisis Assessment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44c
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		2			6		8
		Percentage	0.0%	25.0%	0.0%	0.0%	75.0%	0.0%	100.0%
AEA Count				2			6		8
AEA Percentage			0.0%	25.0%	0.0%	0.0%	75.0%	0.0%	100.0%
CPC	<30,000	Count	13	7	10	1	2		33
		Percentage	39.4%	21.2%	30.3%	3.0%	6.1%	0.0%	100.0%
	>30,000	Count		6	3				9
		Percentage	0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%
CPC Count			13	13	13	1	2		42
CPC Percentage			31.0%	31.0%	31.0%	2.4%	4.8%	0.0%	100.0%
HSAA	(blank)	Count	3	10	4				17
		Percentage	17.6%	58.8%	23.5%	0.0%	0.0%	0.0%	100.0%
HSAA Count			3	10	4				17
HSAA Percentage			17.6%	58.8%	23.5%	0.0%	0.0%	0.0%	100.0%
Total Count			16	25	17	1	8		67
Total Percentage			23.9%	37.3%	25.4%	1.5%	11.9%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Assertive Community Treatment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44d

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	2		5		8
		Percentage	0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				1	2		5		8
AEA Percentage			0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	3	4	18	7			32
		Percentage	9.4%	12.5%	56.3%	21.9%	0.0%	0.0%	100.0%
	>30,000	Count	1	2	5	1			9
		Percentage	11.1%	22.2%	55.6%	11.1%	0.0%	0.0%	100.0%
CPC Count			4	6	23	8			41
CPC Percentage			9.8%	14.6%	56.1%	19.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	2	4	8	3			17
		Percentage	11.8%	23.5%	47.1%	17.6%	0.0%	0.0%	100.0%
HSAA Count			2	4	8	3			17
HSAA Percentage			11.8%	23.5%	47.1%	17.6%	0.0%	0.0%	100.0%
Total Count			6	11	33	11	5		66
Total Percentage			9.1%	16.7%	50.0%	16.7%	7.6%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Inpatient

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44e

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count			3		5		8
		Percentage	0.0%	0.0%	37.5%	0.0%	62.5%	0.0%	100.0%
AEA Count					3		5		8
AEA Percentage			0.0%	0.0%	37.5%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	1	7	20	5			33
		Percentage	3.0%	21.2%	60.6%	15.2%	0.0%	0.0%	100.0%
	>30,000	Count		2	7				9
		Percentage	0.0%	22.2%	77.8%	0.0%	0.0%	0.0%	100.0%
CPC Count			1	9	27	5			42
CPC Percentage			2.4%	21.4%	64.3%	11.9%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	3	4	9	1			17
		Percentage	17.6%	23.5%	52.9%	5.9%	0.0%	0.0%	100.0%
HSAA Count			3	4	9	1			17
HSAA Percentage			17.6%	23.5%	52.9%	5.9%	0.0%	0.0%	100.0%
Total Count			4	13	39	6	5		67
Total Percentage			6.0%	19.4%	58.2%	9.0%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Residential Care

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation

CPC/HSA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44f
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count			4		4		8
		Percentage	0.0%	0.0%	50.0%	0.0%	50.0%	0.0%	100.0%
AEA Count					4		4		8
AEA Percentage			0.0%	0.0%	50.0%	0.0%	50.0%	0.0%	100.0%
CPC	<30,000	Count	9	10	13		1		33
		Percentage	27.3%	30.3%	39.4%	0.0%	3.0%	0.0%	100.0%
	>30,000	Count	2	2	5				9
		Percentage	22.2%	22.2%	55.6%	0.0%	0.0%	0.0%	100.0%
CPC Count			11	12	18		1		42
CPC Percentage			26.2%	28.6%	42.9%	0.0%	2.4%	0.0%	100.0%
HSAA	(blank)	Count	3	6	7	1			17
		Percentage	17.6%	35.3%	41.2%	5.9%	0.0%	0.0%	100.0%
HSAA Count			3	6	7	1			17
HSAA Percentage			17.6%	35.3%	41.2%	5.9%	0.0%	0.0%	100.0%
Total Count			14	18	29	1	5		67
Total Percentage			20.9%	26.9%	43.3%	1.5%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Partial Hospitalization

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44g
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	2		5		8
		Percentage	0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				1	2		5		8
AEA Percentage			0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	9	10	11	3			33
		Percentage	27.3%	30.3%	33.3%	9.1%	0.0%	0.0%	100.0%
	>30,000	Count	2	1	6				9
		Percentage	22.2%	11.1%	66.7%	0.0%	0.0%	0.0%	100.0%
CPC Count			11	11	17	3			42
CPC Percentage			26.2%	26.2%	40.5%	7.1%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	4	7	6				17
		Percentage	23.5%	41.2%	35.3%	0.0%	0.0%	0.0%	100.0%
HSAA Count			4	7	6				17
HSAA Percentage			23.5%	41.2%	35.3%	0.0%	0.0%	0.0%	100.0%
Total Count			15	19	25	3	5		67
Total Percentage			22.4%	28.4%	37.3%	4.5%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Day Treatment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44h
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	2		4		8
		Percentage	0.0%	25.0%	25.0%	0.0%	50.0%	0.0%	100.0%
AEA Count				2	2		4		8
AEA Percentage			0.0%	25.0%	25.0%	0.0%	50.0%	0.0%	100.0%
CPC	<30,000	Count	3	6	22	1	1		33
		Percentage	9.1%	18.2%	66.7%	3.0%	3.0%	0.0%	100.0%
	>30,000	Count		3	6				9
		Percentage	0.0%	33.3%	66.7%	0.0%	0.0%	0.0%	100.0%
CPC Count			3	9	28	1	1		42
CPC Percentage			7.1%	21.4%	66.7%	2.4%	2.4%	0.0%	100.0%
HSAA	(blank)	Count	1	8	8				17
		Percentage	5.9%	47.1%	47.1%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	8	8				17
HSAA Percentage			5.9%	47.1%	47.1%	0.0%	0.0%	0.0%	100.0%
Total Count			4	19	38	1	5		67
Total Percentage			6.0%	28.4%	56.7%	1.5%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Medication Management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44i
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	2		5		8
		Percentage	0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				1	2		5		8
AEA Percentage			0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count		7	25				32
		Percentage	0.0%	21.9%	78.1%	0.0%	0.0%	0.0%	100.0%
	>30,000	Count		2	6	1			9
		Percentage	0.0%	22.2%	66.7%	11.1%	0.0%	0.0%	100.0%
CPC Count				9	31	1			41
CPC Percentage			0.0%	22.0%	75.6%	2.4%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	7	9				17
		Percentage	5.9%	41.2%	52.9%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	7	9				17
HSAA Percentage			5.9%	41.2%	52.9%	0.0%	0.0%	0.0%	100.0%
Total Count			1	17	42	1	5		66
Total Percentage			1.5%	25.8%	63.6%	1.5%	7.6%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)—Psycho-therapy

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44j
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total	
AEA	(blank)	Count		2	1		5	8	
		Percentage	0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
AEA Count				2	1		5	8	
AEA Percentage			0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	6	8	18	1		33	
		Percentage	18.2%	24.2%	54.5%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count		3	6			9	
		Percentage	0.0%	33.3%	66.7%	0.0%	0.0%	0.0%	100.0%
CPC Count			6	11	24	1		42	
CPC Percentage			14.3%	26.2%	57.1%	2.4%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	9	7			17	
		Percentage	5.9%	52.9%	41.2%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	9	7			17	
HSAA Percentage			5.9%	52.9%	41.2%	0.0%	0.0%	0.0%	100.0%
Total Count			7	22	32	1	5	67	
Total Percentage			10.4%	32.8%	47.8%	1.5%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Psycho-social services including psycho-social rehab

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44k
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	2		5		8
		Percentage	0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				1	2		5		8
AEA Percentage			0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	2	5	25	1			33
		Percentage	6.1%	15.2%	75.8%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count			9				9
		Percentage	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			2	5	34	1			42
CPC Percentage			4.8%	11.9%	81.0%	2.4%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		8	9				17
		Percentage	0.0%	47.1%	52.9%	0.0%	0.0%	0.0%	100.0%
HSAA Count				8	9				17
HSAA Percentage			0.0%	47.1%	52.9%	0.0%	0.0%	0.0%	100.0%
Total Count			2	14	45	1	5		67
Total Percentage			3.0%	20.9%	67.2%	1.5%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Individual and Group Counseling

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	441
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		2	1	5		8	
		Percentage	0.0%	25.0%	12.5%	62.5%	0.0%	100.0%	
AEA Count				2	1	5		8	
AEA Percentage			0.0%	25.0%	12.5%	62.5%	0.0%	100.0%	
CPC	<30,000	Count	9	11	9	4		33	
		Percentage	27.3%	33.3%	27.3%	12.1%	0.0%	100.0%	
	>30,000	Count	2	4	2	1		9	
		Percentage	22.2%	44.4%	22.2%	11.1%	0.0%	100.0%	
CPC Count			11	15	11	5		42	
CPC Percentage			26.2%	35.7%	26.2%	11.9%	0.0%	100.0%	
HSAA	(blank)	Count	9	7	1			17	
		Percentage	52.9%	41.2%	5.9%	0.0%	0.0%	100.0%	
HSAA Count			9	7	1			17	
HSAA Percentage			52.9%	41.2%	5.9%	0.0%	0.0%	100.0%	
Total Count			20	24	13	10		67	
Total Percentage			29.9%	35.8%	19.4%	14.9%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Wraparound Services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44m
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3			5		8
		Percentage	0.0%	37.5%	0.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				3			5		8
AEA Percentage			0.0%	37.5%	0.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	1	6	25	1			33
		Percentage	3.0%	18.2%	75.8%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count		2	7				9
		Percentage	0.0%	22.2%	77.8%	0.0%	0.0%	0.0%	100.0%
CPC Count			1	8	32	1			42
CPC Percentage			2.4%	19.0%	76.2%	2.4%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		6	11				17
		Percentage	0.0%	35.3%	64.7%	0.0%	0.0%	0.0%	100.0%
HSAA Count				6	11				17
HSAA Percentage			0.0%	35.3%	64.7%	0.0%	0.0%	0.0%	100.0%
Total Count			1	17	43	1	5		67
Total Percentage			1.5%	25.4%	64.2%	1.5%	7.5%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Case Management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44n
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3			5		8
		Percentage	0.0%	37.5%	0.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				3			5		8
AEA Percentage			0.0%	37.5%	0.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	3	13	13	3			32
		Percentage	9.4%	40.6%	40.6%	9.4%	0.0%	0.0%	100.0%
	>30,000	Count	1	2	5	1			9
		Percentage	11.1%	22.2%	55.6%	11.1%	0.0%	0.0%	100.0%
CPC Count			4	15	18	4			41
CPC Percentage			9.8%	36.6%	43.9%	9.8%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		10	7				17
		Percentage	0.0%	58.8%	41.2%	0.0%	0.0%	0.0%	100.0%
HSAA Count				10	7				17
HSAA Percentage			0.0%	58.8%	41.2%	0.0%	0.0%	0.0%	100.0%
Total Count			4	28	25	4	5		66
Total Percentage			6.1%	42.4%	37.9%	6.1%	7.6%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Community Support

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 440

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	1		5		8
		Percentage	0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
AEA Count				2	1		5		8
AEA Percentage			0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	7	17	6	1	2		33
		Percentage	21.2%	51.5%	18.2%	3.0%	6.1%	0.0%	100.0%
	>30,000	Count	1	3	3		1		8
		Percentage	12.5%	37.5%	37.5%	0.0%	12.5%	0.0%	100.0%
CPC Count			8	20	9	1	3		41
CPC Percentage			19.5%	48.8%	22.0%	2.4%	7.3%	0.0%	100.0%
HSAA	(blank)	Count	4	8	2	2	1		17
		Percentage	23.5%	47.1%	11.8%	11.8%	5.9%	0.0%	100.0%
HSAA Count			4	8	2	2	1		17
HSAA Percentage			23.5%	47.1%	11.8%	11.8%	5.9%	0.0%	100.0%
Total Count			12	30	12	3	9		66
Total Percentage			18.2%	45.5%	18.2%	4.5%	13.6%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)—Diversion from criminal justice system

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44p

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		4		4		8
		Percentage	0.0%	50.0%	0.0%	50.0%	0.0%	100.0%
AEA Count				4		4		8
AEA Percentage			0.0%	50.0%	0.0%	50.0%	0.0%	100.0%
CPC	<30,000	Count	6	21	6			33
		Percentage	18.2%	63.6%	18.2%	0.0%	0.0%	100.0%
	>30,000	Count		8	1			9
		Percentage	0.0%	88.9%	11.1%	0.0%	0.0%	100.0%
CPC Count			6	29	7			42
CPC Percentage			14.3%	69.0%	16.7%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	3	13	1			17
		Percentage	17.6%	76.5%	5.9%	0.0%	0.0%	100.0%
HSAA Count			3	13	1			17
HSAA Percentage			17.6%	76.5%	5.9%	0.0%	0.0%	100.0%
Total Count			9	46	8	4		67
Total Percentage			13.4%	68.7%	11.9%	6.0%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Transportation

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44q

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	1	5		8
		Percentage	0.0%	25.0%	12.5%	62.5%	0.0%	100.0%
AEA Count				2	1	5		8
AEA Percentage			0.0%	25.0%	12.5%	62.5%	0.0%	100.0%
CPC	<30,000	Count	9	22	2			33
		Percentage	27.3%	66.7%	6.1%	0.0%	0.0%	100.0%
	>30,000	Count	2	5	2			9
		Percentage	22.2%	55.6%	22.2%	0.0%	0.0%	100.0%
CPC Count			11	27	4			42
CPC Percentage			26.2%	64.3%	9.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	2	11	3	1		17
		Percentage	11.8%	64.7%	17.6%	5.9%	0.0%	100.0%
HSAA Count			2	11	3	1		17
HSAA Percentage			11.8%	64.7%	17.6%	5.9%	0.0%	100.0%
Total Count			13	40	8	6		67
Total Percentage			19.4%	59.7%	11.9%	9.0%	0.0%	100.0%

Question

Services for persons with SA/MH dual diagnosis

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44r
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	3		4		8
		Percentage	0.0%	12.5%	37.5%	0.0%	50.0%	0.0%	100.0%
AEA Count				1	3		4		8
AEA Percentage			0.0%	12.5%	37.5%	0.0%	50.0%	0.0%	100.0%
CPC	<30,000	Count	2	10	20	1			33
		Percentage	6.1%	30.3%	60.6%	3.0%	0.0%	0.0%	100.0%
	>30,000	Count		5	4				9
		Percentage	0.0%	55.6%	44.4%	0.0%	0.0%	0.0%	100.0%
CPC Count			2	15	24	1			42
CPC Percentage			4.8%	35.7%	57.1%	2.4%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	8	7	1			17
		Percentage	5.9%	47.1%	41.2%	5.9%	0.0%	0.0%	100.0%
HSAA Count			1	8	7	1			17
HSAA Percentage			5.9%	47.1%	41.2%	5.9%	0.0%	0.0%	100.0%
Total Count			3	24	34	2	4		67
Total Percentage			4.5%	35.8%	50.7%	3.0%	6.0%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Vocational services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44s
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count			3		5		8	
		Percentage	0.0%	0.0%	37.5%	0.0%	62.5%	0.0%	100.0%	
AEA Count					3		5		8	
AEA Percentage			0.0%	0.0%	37.5%	0.0%	62.5%	0.0%	100.0%	
CPC	<30,000	Count	4	16	12	1			33	
		Percentage	12.1%	48.5%	36.4%	3.0%	0.0%	0.0%	100.0%	
	>30,000	Count		6	3				9	
		Percentage	0.0%	66.7%	33.3%	0.0%	0.0%	0.0%	100.0%	
CPC Count			4	22	15	1			42	
CPC Percentage			9.5%	52.4%	35.7%	2.4%	0.0%	0.0%	100.0%	
HSAA	(blank)	Count	1	10	5		1		17	
		Percentage	5.9%	58.8%	29.4%	0.0%	5.9%	0.0%	100.0%	
HSAA Count			1	10	5		1		17	
HSAA Percentage			5.9%	58.8%	29.4%	0.0%	5.9%	0.0%	100.0%	
Total Count			5	32	23	1	6		67	
Total Percentage			7.5%	47.8%	34.3%	1.5%	9.0%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Rehabilitative/supported housing

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44t
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		2	1	5		8	
		Percentage	0.0%	25.0%	12.5%	62.5%	0.0%	100.0%	
AEA Count				2	1	5		8	
AEA Percentage			0.0%	25.0%	12.5%	62.5%	0.0%	100.0%	
CPC	<30,000	Count	2	12	17			31	
		Percentage	6.5%	38.7%	54.8%	0.0%	0.0%	100.0%	
	>30,000	Count		3	5			8	
		Percentage	0.0%	37.5%	62.5%	0.0%	0.0%	100.0%	
CPC Count			2	15	22			39	
CPC Percentage			5.1%	38.5%	56.4%	0.0%	0.0%	100.0%	
HSAA	(blank)	Count	2	11	4			17	
		Percentage	11.8%	64.7%	23.5%	0.0%	0.0%	100.0%	
HSAA Count			2	11	4			17	
HSAA Percentage			11.8%	64.7%	23.5%	0.0%	0.0%	100.0%	
Total Count			4	28	27	5		64	
Total Percentage			6.3%	43.8%	42.2%	7.8%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)—Assistance/consultation and education

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44u
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	1		5		8
		Percentage	0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
AEA Count				2	1		5		8
AEA Percentage			0.0%	25.0%	12.5%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count		26	4	1			31
		Percentage	0.0%	83.9%	12.9%	3.2%	0.0%	0.0%	100.0%
	>30,000	Count		7	1				8
		Percentage	0.0%	87.5%	12.5%	0.0%	0.0%	0.0%	100.0%
CPC Count				33	5	1			39
CPC Percentage			0.0%	84.6%	12.8%	2.6%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	3	10	4				17
		Percentage	17.6%	58.8%	23.5%	0.0%	0.0%	0.0%	100.0%
HSAA Count			3	10	4				17
HSAA Percentage			17.6%	58.8%	23.5%	0.0%	0.0%	0.0%	100.0%
Total Count			3	45	10	1	5		64
Total Percentage			4.7%	70.3%	15.6%	1.6%	7.8%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)—Self-help, natural supports and support groups

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44v

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count			2		6		8	
		Percentage	0.0%	0.0%	25.0%	0.0%	75.0%	0.0%	100.0%	
AEA Count					2		6		8	
AEA Percentage			0.0%	0.0%	25.0%	0.0%	75.0%	0.0%	100.0%	
CPC	<30,000	Count	2	13	14	1			30	
		Percentage	6.7%	43.3%	46.7%	3.3%	0.0%	0.0%	100.0%	
	>30,000	Count		1	7				8	
		Percentage	0.0%	12.5%	87.5%	0.0%	0.0%	0.0%	100.0%	
CPC Count			2	14	21	1			38	
CPC Percentage			5.3%	36.8%	55.3%	2.6%	0.0%	0.0%	100.0%	
HSAA	(blank)	Count		13	3		1		17	
		Percentage	0.0%	76.5%	17.6%	0.0%	5.9%	0.0%	100.0%	
HSAA Count				13	3		1		17	
HSAA Percentage			0.0%	76.5%	17.6%	0.0%	5.9%	0.0%	100.0%	
Total Count			2	27	26	1	7		63	
Total Percentage			3.2%	42.9%	41.3%	1.6%	11.1%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Advocacy

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44w
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		3	1	4		8	
		Percentage	0.0%	37.5%	12.5%	50.0%	0.0%	100.0%	
AEA Count				3	1	4		8	
AEA Percentage			0.0%	37.5%	12.5%	50.0%	0.0%	100.0%	
CPC	<30,000	Count	4	21	4	1		30	
		Percentage	13.3%	70.0%	13.3%	3.3%	0.0%	100.0%	
	>30,000	Count		6	2			8	
		Percentage	0.0%	75.0%	25.0%	0.0%	0.0%	100.0%	
CPC Count			4	27	6	1		38	
CPC Percentage			10.5%	71.1%	15.8%	2.6%	0.0%	100.0%	
HSAA	(blank)	Count	2	13		1		16	
		Percentage	12.5%	81.3%	0.0%	6.3%	0.0%	100.0%	
HSAA Count			2	13		1		16	
HSAA Percentage			12.5%	81.3%	0.0%	6.3%	0.0%	100.0%	
Total Count			6	43	7	6		62	
Total Percentage			9.7%	69.4%	11.3%	9.7%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Transportation

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44x
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count		2			6		8	
		Percentage	0.0%	25.0%	0.0%	0.0%	75.0%	0.0%	100.0%	
AEA Count				2			6		8	
AEA Percentage			0.0%	25.0%	0.0%	0.0%	75.0%	0.0%	100.0%	
CPC	<30,000	Count	4	17	9		1		31	
		Percentage	12.9%	54.8%	29.0%	0.0%	3.2%	0.0%	100.0%	
	>30,000	Count		5	3				8	
		Percentage	0.0%	62.5%	37.5%	0.0%	0.0%	0.0%	100.0%	
CPC Count			4	22	12		1		39	
CPC Percentage			10.3%	56.4%	30.8%	0.0%	2.6%	0.0%	100.0%	
HSAA	(blank)	Count	2	11	2	1	1		17	
		Percentage	11.8%	64.7%	11.8%	5.9%	5.9%	0.0%	100.0%	
HSAA Count			2	11	2	1	1		17	
HSAA Percentage			11.8%	64.7%	11.8%	5.9%	5.9%	0.0%	100.0%	
Total Count			6	35	14	1	8		64	
Total Percentage			9.4%	54.7%	21.9%	1.6%	12.5%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Payee

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No.	44y
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		2		6		8	
		Percentage	0.0%	25.0%	0.0%	75.0%	0.0%	100.0%	
AEA Count				2		6		8	
AEA Percentage			0.0%	25.0%	0.0%	75.0%	0.0%	100.0%	
CPC	<30,000	Count	7	17	4	3		31	
		Percentage	22.6%	54.8%	12.9%	9.7%	0.0%	100.0%	
	>30,000	Count		4	3	1		8	
		Percentage	0.0%	50.0%	37.5%	12.5%	0.0%	100.0%	
CPC Count			7	21	7	4		39	
CPC Percentage			17.9%	53.8%	17.9%	10.3%	0.0%	100.0%	
HSAA	(blank)	Count	4	10	3			17	
		Percentage	23.5%	58.8%	17.6%	0.0%	0.0%	100.0%	
HSAA Count			4	10	3			17	
HSAA Percentage			23.5%	58.8%	17.6%	0.0%	0.0%	100.0%	
Total Count			11	33	10	10		64	
Total Percentage			17.2%	51.6%	15.6%	15.6%	0.0%	100.0%	

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Volunteer Program

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Availability of/access to Mental Health Services to Adults

No. 44z

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	2		5		8
		Percentage	0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
AEA Count				1	2		5		8
AEA Percentage			0.0%	12.5%	25.0%	0.0%	62.5%	0.0%	100.0%
CPC	<30,000	Count	2	17	10		2		31
		Percentage	6.5%	54.8%	32.3%	0.0%	6.5%	0.0%	100.0%
	>30,000	Count		3	3	1	1		8
		Percentage	0.0%	37.5%	37.5%	12.5%	12.5%	0.0%	100.0%
CPC Count			2	20	13	1	3		39
CPC Percentage			5.1%	51.3%	33.3%	2.6%	7.7%	0.0%	100.0%
HSAA	(blank)	Count	2	9	5		1		17
		Percentage	11.8%	52.9%	29.4%	0.0%	5.9%	0.0%	100.0%
HSAA Count			2	9	5		1		17
HSAA Percentage			11.8%	52.9%	29.4%	0.0%	5.9%	0.0%	100.0%
Total Count			4	30	20	1	9		64
Total Percentage			6.3%	46.9%	31.3%	1.6%	14.1%	0.0%	100.0%

Question

The availability of/access to the following mental health services for adults in my county/area can best be characterized as: (Multi-part question)--Legal Services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45a

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total	
AEA	(blank)	Count		4		4		8	
		Percentage	0.0%	50.0%	0.0%	50.0%	0.0%	100.0%	
AEA Count				4		4		8	
AEA Percentage			0.0%	50.0%	0.0%	50.0%	0.0%	100.0%	
CPC	<30,000	Count	2	17	10	3		32	
		Percentage	6.3%	53.1%	31.3%	9.4%	0.0%	100.0%	
	>30,000	Count		5	5	1		11	
		Percentage	0.0%	45.5%	45.5%	9.1%	0.0%	100.0%	
CPC Count			2	22	15	4		43	
CPC Percentage			4.7%	51.2%	34.9%	9.3%	0.0%	100.0%	
HSAA	(blank)	Count	3	6	4	4		17	
		Percentage	17.6%	35.3%	23.5%	23.5%	0.0%	100.0%	
HSAA Count			3	6	4	4		17	
HSAA Percentage			17.6%	35.3%	23.5%	23.5%	0.0%	100.0%	
Total Count			5	32	19	12		68	
Total Percentage			7.4%	47.1%	27.9%	17.6%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)—Outreach/location of clients

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45b
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total	
AEA	(blank)	Count		4			5	9	
		Percentage	0.0%	44.4%	0.0%	0.0%	55.6%	100.0%	
AEA Count				4			5	9	
AEA Percentage			0.0%	44.4%	0.0%	0.0%	55.6%	100.0%	
CPC	<30,000	Count	8	12	11	1		32	
		Percentage	25.0%	37.5%	34.4%	3.1%	0.0%	100.0%	
	>30,000	Count		4	7			11	
		Percentage	0.0%	36.4%	63.6%	0.0%	0.0%	100.0%	
CPC Count			8	16	18	1		43	
CPC Percentage			18.6%	37.2%	41.9%	2.3%	0.0%	100.0%	
HSAA	(blank)	Count	2	9	3		3	17	
		Percentage	11.8%	52.9%	17.6%	0.0%	17.6%	100.0%	
HSAA Count			2	9	3		3	17	
HSAA Percentage			11.8%	52.9%	17.6%	0.0%	17.6%	100.0%	
Total Count			10	29	21	1	8	69	
Total Percentage			14.5%	42.0%	30.4%	1.4%	11.6%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--24-Hour Crisis Assessment

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45c

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3			6		9
		Percentage	0.0%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%
AEA Count				3			6		9
AEA Percentage			0.0%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%
CPC	<30,000	Count	7	8	7	1	9		32
		Percentage	21.9%	25.0%	21.9%	3.1%	28.1%	0.0%	100.0%
	>30,000	Count	1	5	4		1		11
		Percentage	9.1%	45.5%	36.4%	0.0%	9.1%	0.0%	100.0%
CPC Count			8	13	11	1	10		43
CPC Percentage			18.6%	30.2%	25.6%	2.3%	23.3%	0.0%	100.0%
HSAA	(blank)	Count	2	9	3		3		17
		Percentage	11.8%	52.9%	17.6%	0.0%	17.6%	0.0%	100.0%
HSAA Count			2	9	3		3		17
HSAA Percentage			11.8%	52.9%	17.6%	0.0%	17.6%	0.0%	100.0%
Total Count			10	25	14	1	19		69
Total Percentage			14.5%	36.2%	20.3%	1.4%	27.5%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Assertive Community Treatment

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45d
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	3	1		5		9
		Percentage	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count			3	1		5		9
AEA Percentage			33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	4	13	14	1		32
		Percentage	12.5%	40.6%	43.8%	3.1%	0.0%	100.0%
	>30,000	Count		5	6			11
		Percentage	0.0%	45.5%	54.5%	0.0%	0.0%	100.0%
CPC Count			4	18	20	1		43
CPC Percentage			9.3%	41.9%	46.5%	2.3%	0.0%	100.0%
HSAA	(blank)	Count	5	7	2	3		17
		Percentage	29.4%	41.2%	11.8%	17.6%	0.0%	100.0%
HSAA Count			5	7	2	3		17
HSAA Percentage			29.4%	41.2%	11.8%	17.6%	0.0%	100.0%
Total Count			12	26	22	9		69
Total Percentage			17.4%	37.7%	31.9%	13.0%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Inpatient

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45e
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	3		5		9
		Percentage	0.0%	11.1%	33.3%	0.0%	55.6%	0.0%	100.0%
AEA Count				1	3		5		9
AEA Percentage			0.0%	11.1%	33.3%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	1	6	18	7			32
		Percentage	3.1%	18.8%	56.3%	21.9%	0.0%	0.0%	100.0%
	>30,000	Count		2	7	2			11
		Percentage	0.0%	18.2%	63.6%	18.2%	0.0%	0.0%	100.0%
CPC Count			1	8	25	9			43
CPC Percentage			2.3%	18.6%	58.1%	20.9%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		5	7	2	3		17
		Percentage	0.0%	29.4%	41.2%	11.8%	17.6%	0.0%	100.0%
HSAA Count				5	7	2	3		17
HSAA Percentage			0.0%	29.4%	41.2%	11.8%	17.6%	0.0%	100.0%
Total Count			1	14	35	11	8		69
Total Percentage			1.4%	20.3%	50.7%	15.9%	11.6%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Residential Care

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45f

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	3		5		9
		Percentage	0.0%	11.1%	33.3%	0.0%	55.6%	0.0%	100.0%
AEA Count				1	3		5		9
AEA Percentage			0.0%	11.1%	33.3%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	8	10	8		4		30
		Percentage	26.7%	33.3%	26.7%	0.0%	13.3%	0.0%	100.0%
	>30,000	Count	1	5	4		1		11
		Percentage	9.1%	45.5%	36.4%	0.0%	9.1%	0.0%	100.0%
CPC Count			9	15	12		5		41
CPC Percentage			22.0%	36.6%	29.3%	0.0%	12.2%	0.0%	100.0%
HSAA	(blank)	Count		8	5	1	3		17
		Percentage	0.0%	47.1%	29.4%	5.9%	17.6%	0.0%	100.0%
HSAA Count				8	5	1	3		17
HSAA Percentage			0.0%	47.1%	29.4%	5.9%	17.6%	0.0%	100.0%
Total Count			9	24	20	1	13		67
Total Percentage			13.4%	35.8%	29.9%	1.5%	19.4%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Partial Hospitalization

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45g

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	2		4		9
		Percentage	0.0%	33.3%	22.2%	0.0%	44.4%	0.0%	100.0%
AEA Count				3	2		4		9
AEA Percentage			0.0%	33.3%	22.2%	0.0%	44.4%	0.0%	100.0%
CPC	<30,000	Count	6	13	9	2	2		32
		Percentage	18.8%	40.6%	28.1%	6.3%	6.3%	0.0%	100.0%
	>30,000	Count		4	4	1	2		11
		Percentage	0.0%	36.4%	36.4%	9.1%	18.2%	0.0%	100.0%
CPC Count			6	17	13	3	4		43
CPC Percentage			14.0%	39.5%	30.2%	7.0%	9.3%	0.0%	100.0%
HSAA	(blank)	Count	2	9	3		3		17
		Percentage	11.8%	52.9%	17.6%	0.0%	17.6%	0.0%	100.0%
HSAA Count			2	9	3		3		17
HSAA Percentage			11.8%	52.9%	17.6%	0.0%	17.6%	0.0%	100.0%
Total Count			8	29	18	3	11		69
Total Percentage			11.6%	42.0%	26.1%	4.3%	15.9%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)—Day Treatment

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45h
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	2	5		9
		Percentage	0.0%	22.2%	22.2%	55.6%	0.0%	100.0%
AEA Count				2	2	5		9
AEA Percentage			0.0%	22.2%	22.2%	55.6%	0.0%	100.0%
CPC	<30,000	Count	3	6	21	1		31
		Percentage	9.7%	19.4%	67.7%	3.2%	0.0%	100.0%
	>30,000	Count		3	8			11
		Percentage	0.0%	27.3%	72.7%	0.0%	0.0%	100.0%
CPC Count			3	9	29	1		42
CPC Percentage			7.1%	21.4%	69.0%	2.4%	0.0%	100.0%
HSAA	(blank)	Count		10	4	3		17
		Percentage	0.0%	58.8%	23.5%	17.6%	0.0%	100.0%
HSAA Count				10	4	3		17
HSAA Percentage			0.0%	58.8%	23.5%	17.6%	0.0%	100.0%
Total Count			3	21	35	9		68
Total Percentage			4.4%	30.9%	51.5%	13.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Medication Management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45i

			Response						
Type of Survey	30,000 Pop. Threshold	Data	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count	3	1		5		9	
		Percentage	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%	
AEA Count			3	1		5		9	
AEA Percentage			33.3%	11.1%	0.0%	55.6%	0.0%	100.0%	
CPC	<30,000	Count	11	18	2			31	
		Percentage	35.5%	58.1%	6.5%	0.0%	0.0%	100.0%	
	>30,000	Count	3	6	2			11	
		Percentage	27.3%	54.5%	18.2%	0.0%	0.0%	100.0%	
CPC Count			14	24	4			42	
CPC Percentage			33.3%	57.1%	9.5%	0.0%	0.0%	100.0%	
HSAA	(blank)	Count	6	8		3		17	
		Percentage	35.3%	47.1%	0.0%	17.6%	0.0%	100.0%	
HSAA Count			6	8		3		17	
HSAA Percentage			35.3%	47.1%	0.0%	17.6%	0.0%	100.0%	
Total Count			23	33	4	8		68	
Total Percentage			33.8%	48.5%	5.9%	11.8%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Psycho-therapy

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45j

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)		Grand Total
AEA	(blank)	Count		3	1		5		9
		Percentage	0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count				3	1		5		9
AEA Percentage			0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	5	10	13	1	2		31
		Percentage	16.1%	32.3%	41.9%	3.2%	6.5%	0.0%	100.0%
	>30,000	Count		5	6				11
		Percentage	0.0%	45.5%	54.5%	0.0%	0.0%	0.0%	100.0%
CPC Count			5	15	19	1	2		42
CPC Percentage			11.9%	35.7%	45.2%	2.4%	4.8%	0.0%	100.0%
HSAA	(blank)	Count		7	6		4		17
		Percentage	0.0%	41.2%	35.3%	0.0%	23.5%	0.0%	100.0%
HSAA Count				7	6		4		17
HSAA Percentage			0.0%	41.2%	35.3%	0.0%	23.5%	0.0%	100.0%
Total Count			5	25	26	1	11		68
Total Percentage			7.4%	36.8%	38.2%	1.5%	16.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Psycho-social services including psycho-social rehab

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45k
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1		5		9
		Percentage	0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count				3	1		5		9
AEA Percentage			0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	1	6	24	1			32
		Percentage	3.1%	18.8%	75.0%	3.1%	0.0%	0.0%	100.0%
	>30,000	Count		1	9	1			11
		Percentage	0.0%	9.1%	81.8%	9.1%	0.0%	0.0%	100.0%
CPC Count			1	7	33	2			43
CPC Percentage			2.3%	16.3%	76.7%	4.7%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		8	6		3		17
		Percentage	0.0%	47.1%	35.3%	0.0%	17.6%	0.0%	100.0%
HSAA Count				8	6		3		17
HSAA Percentage			0.0%	47.1%	35.3%	0.0%	17.6%	0.0%	100.0%
Total Count			1	18	40	2	8		69
Total Percentage			1.4%	26.1%	58.0%	2.9%	11.6%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Individual and Group Counseling

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	451
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1	5		9
		Percentage	0.0%	33.3%	11.1%	55.6%	0.0%	100.0%
AEA Count				3	1	5		9
AEA Percentage			0.0%	33.3%	11.1%	55.6%	0.0%	100.0%
CPC	<30,000	Count	11	9	7	5		32
		Percentage	34.4%	28.1%	21.9%	15.6%	0.0%	100.0%
	>30,000	Count		6	1	4		11
		Percentage	0.0%	54.5%	9.1%	36.4%	0.0%	100.0%
CPC Count			11	15	8	9		43
CPC Percentage			25.6%	34.9%	18.6%	20.9%	0.0%	100.0%
HSAA	(blank)	Count	6	4	2	5		17
		Percentage	35.3%	23.5%	11.8%	29.4%	0.0%	100.0%
HSAA Count			6	4	2	5		17
HSAA Percentage			35.3%	23.5%	11.8%	29.4%	0.0%	100.0%
Total Count			17	22	11	19		69
Total Percentage			24.6%	31.9%	15.9%	27.5%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Wraparound Services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45m
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1		5		9
		Percentage	0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count				3	1		5		9
AEA Percentage			0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count		6	22	4			32
		Percentage	0.0%	18.8%	68.8%	12.5%	0.0%	0.0%	100.0%
	>30,000	Count		3	8				11
		Percentage	0.0%	27.3%	72.7%	0.0%	0.0%	0.0%	100.0%
CPC Count				9	30	4			43
CPC Percentage			0.0%	20.9%	69.8%	9.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	4	10		2		17
		Percentage	5.9%	23.5%	58.8%	0.0%	11.8%	0.0%	100.0%
HSAA Count			1	4	10		2		17
HSAA Percentage			5.9%	23.5%	58.8%	0.0%	11.8%	0.0%	100.0%
Total Count			1	16	41	4	7		69
Total Percentage			1.4%	23.2%	59.4%	5.8%	10.1%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)—Case Management

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45n
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3			6		9
		Percentage	0.0%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%
AEA Count				3			6		9
AEA Percentage			0.0%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%
CPC	<30,000	Count	3	12	15	2			32
		Percentage	9.4%	37.5%	46.9%	6.3%	0.0%	0.0%	100.0%
	>30,000	Count		5	5	1			11
		Percentage	0.0%	45.5%	45.5%	9.1%	0.0%	0.0%	100.0%
CPC Count			3	17	20	3			43
CPC Percentage			7.0%	39.5%	46.5%	7.0%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		9	5		3		17
		Percentage	0.0%	52.9%	29.4%	0.0%	17.6%	0.0%	100.0%
HSAA Count				9	5		3		17
HSAA Percentage			0.0%	52.9%	29.4%	0.0%	17.6%	0.0%	100.0%
Total Count			3	29	25	3	9		69
Total Percentage			4.3%	42.0%	36.2%	4.3%	13.0%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Community Support

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	450
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	2	1	5		9
		Percentage	11.1%	22.2%	11.1%	55.6%	0.0%	100.0%
AEA Count			1	2	1	5		9
AEA Percentage			11.1%	22.2%	11.1%	55.6%	0.0%	100.0%
CPC	<30,000	Count	8	18	6			32
		Percentage	25.0%	56.3%	18.8%	0.0%	0.0%	100.0%
	>30,000	Count	1	8	1			10
		Percentage	10.0%	80.0%	10.0%	0.0%	0.0%	100.0%
CPC Count			9	26	7			42
CPC Percentage			21.4%	61.9%	16.7%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	3	11		3		17
		Percentage	17.6%	64.7%	0.0%	17.6%	0.0%	100.0%
HSAA Count			3	11		3		17
HSAA Percentage			17.6%	64.7%	0.0%	17.6%	0.0%	100.0%
Total Count			13	39	8	8		68
Total Percentage			19.1%	57.4%	11.8%	11.8%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Transportation

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45p

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A (blank)	Grand Total	
AEA	(blank)	Count	1	2			6	9	
		Percentage	11.1%	22.2%	0.0%	0.0%	66.7%	0.0%	100.0%
AEA Count			1	2			6	9	
AEA Percentage			11.1%	22.2%	0.0%	0.0%	66.7%	100.0%	
CPC	<30,000	Count	9	11	6	2	3	31	
		Percentage	29.0%	35.5%	19.4%	6.5%	9.7%	0.0%	100.0%
	>30,000	Count	2	7	1	1		11	
		Percentage	18.2%	63.6%	9.1%	9.1%	0.0%	0.0%	100.0%
CPC Count			11	18	7	3	3	42	
CPC Percentage			26.2%	42.9%	16.7%	7.1%	7.1%	100.0%	
HSAA	(blank)	Count	3	6	3	1	4	17	
		Percentage	17.6%	35.3%	17.6%	5.9%	23.5%	0.0%	100.0%
HSAA Count			3	6	3	1	4	17	
HSAA Percentage			17.6%	35.3%	17.6%	5.9%	23.5%	100.0%	
Total Count			15	26	10	4	13	68	
Total Percentage			22.1%	38.2%	14.7%	5.9%	19.1%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Diversion from criminal justice system

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation **CPC/HSAA/AEA Survey Results**

Utilization of Mental Health Services to Adults

No. 45q

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A (blank)	Grand Total	
AEA	(blank)	Count		3	1	5	9	
		Percentage	0.0%	33.3%	11.1%	55.6%	100.0%	
AEA Count				3	1	5	9	
AEA Percentage			0.0%	33.3%	11.1%	55.6%	100.0%	
CPC	<30,000	Count	13	14	2	2	31	
		Percentage	41.9%	45.2%	6.5%	6.5%	100.0%	
	>30,000	Count	3	5	2	1	11	
		Percentage	27.3%	45.5%	18.2%	9.1%	100.0%	
CPC Count			16	19	4	3	42	
CPC Percentage			38.1%	45.2%	9.5%	7.1%	100.0%	
HSAA	(blank)	Count	3	10	1	3	17	
		Percentage	17.6%	58.8%	5.9%	17.6%	100.0%	
HSAA Count			3	10	1	3	17	
HSAA Percentage			17.6%	58.8%	5.9%	17.6%	100.0%	
Total Count			19	32	6	11	68	
Total Percentage			27.9%	47.1%	8.8%	16.2%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)—Services for persons with SA/MH dual diagnosis

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45r

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total	
AEA	(blank)	Count	1	2	2		4		9	
		Percentage	11.1%	22.2%	22.2%	0.0%	44.4%	0.0%	100.0%	
AEA Count			1	2	2		4		9	
AEA Percentage			11.1%	22.2%	22.2%	0.0%	44.4%	0.0%	100.0%	
CPC	<30,000	Count	4	11	14	3			32	
		Percentage	12.5%	34.4%	43.8%	9.4%	0.0%	0.0%	100.0%	
	>30,000	Count	2	1	7	1			11	
		Percentage	18.2%	9.1%	63.6%	9.1%	0.0%	0.0%	100.0%	
CPC Count			6	12	21	4			43	
CPC Percentage			14.0%	27.9%	48.8%	9.3%	0.0%	0.0%	100.0%	
HSAA	(blank)	Count		7	6	1	3		17	
		Percentage	0.0%	41.2%	35.3%	5.9%	17.6%	0.0%	100.0%	
HSAA Count				7	6	1	3		17	
HSAA Percentage			0.0%	41.2%	35.3%	5.9%	17.6%	0.0%	100.0%	
Total Count			7	21	29	5	7		69	
Total Percentage			10.1%	30.4%	42.0%	7.2%	10.1%	0.0%	100.0%	

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Vocational services

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45s

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		1	3	5		9
		Percentage	0.0%	11.1%	33.3%	55.6%	0.0%	100.0%
AEA Count				1	3	5		9
AEA Percentage			0.0%	11.1%	33.3%	55.6%	0.0%	100.0%
CPC	<30,000	Count	4	15	11	1		31
		Percentage	12.9%	48.4%	35.5%	3.2%	0.0%	100.0%
	>30,000	Count		5	6			11
		Percentage	0.0%	45.5%	54.5%	0.0%	0.0%	100.0%
CPC Count			4	20	17	1		42
CPC Percentage			9.5%	47.6%	40.5%	2.4%	0.0%	100.0%
HSAA	(blank)	Count		8	5	3		16
		Percentage	0.0%	50.0%	31.3%	18.8%	0.0%	100.0%
HSAA Count				8	5	3		16
HSAA Percentage			0.0%	50.0%	31.3%	18.8%	0.0%	100.0%
Total Count			4	29	25	9		67
Total Percentage			6.0%	43.3%	37.3%	13.4%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Rehabilitative/supported housing

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45t
-----	-----

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1		5		9
		Percentage	0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
AEA Count				3	1		5		9
AEA Percentage			0.0%	33.3%	11.1%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	4	12	12	1			29
		Percentage	13.8%	41.4%	41.4%	3.4%	0.0%	0.0%	100.0%
	>30,000	Count		2	8				10
		Percentage	0.0%	20.0%	80.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			4	14	20	1			39
CPC Percentage			10.3%	35.9%	51.3%	2.6%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	8	4		3		16
		Percentage	6.3%	50.0%	25.0%	0.0%	18.8%	0.0%	100.0%
HSAA Count			1	8	4		3		16
HSAA Percentage			6.3%	50.0%	25.0%	0.0%	18.8%	0.0%	100.0%
Total Count			5	25	25	1	8		64
Total Percentage			7.8%	39.1%	39.1%	1.6%	12.5%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Assistance/consultation and education

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45u

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1	5		9
		Percentage	0.0%	33.3%	11.1%	55.6%	0.0%	100.0%
AEA Count				3	1	5		9
AEA Percentage			0.0%	33.3%	11.1%	55.6%	0.0%	100.0%
CPC	<30,000	Count	4	21	5			30
		Percentage	13.3%	70.0%	16.7%	0.0%	0.0%	100.0%
	>30,000	Count	2	5	3			10
		Percentage	20.0%	50.0%	30.0%	0.0%	0.0%	100.0%
CPC Count			6	26	8			40
CPC Percentage			15.0%	65.0%	20.0%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	2	8	3	3		16
		Percentage	12.5%	50.0%	18.8%	18.8%	0.0%	100.0%
HSAA Count			2	8	3	3		16
HSAA Percentage			12.5%	50.0%	18.8%	18.8%	0.0%	100.0%
Total Count			8	37	12	8		65
Total Percentage			12.3%	56.9%	18.5%	12.3%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)—Self-help, natural supports and support groups

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45v

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1	2		5		9
		Percentage	11.1%	11.1%	22.2%	0.0%	55.6%	0.0%	100.0%
AEA Count			1	1	2		5		9
AEA Percentage			11.1%	11.1%	22.2%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	5	13	11	1			30
		Percentage	16.7%	43.3%	36.7%	3.3%	0.0%	0.0%	100.0%
	>30,000	Count	1	3	6				10
		Percentage	10.0%	30.0%	60.0%	0.0%	0.0%	0.0%	100.0%
CPC Count			6	16	17	1			40
CPC Percentage			15.0%	40.0%	42.5%	2.5%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	9	3		3		16
		Percentage	6.3%	56.3%	18.8%	0.0%	18.8%	0.0%	100.0%
HSAA Count			1	9	3		3		16
HSAA Percentage			6.3%	56.3%	18.8%	0.0%	18.8%	0.0%	100.0%
Total Count			8	26	22	1	8		65
Total Percentage			12.3%	40.0%	33.8%	1.5%	12.3%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Advocacy

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45w
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	2	1	5		9
		Percentage	11.1%	22.2%	11.1%	55.6%	0.0%	100.0%
AEA Count			1	2	1	5		9
AEA Percentage			11.1%	22.2%	11.1%	55.6%	0.0%	100.0%
CPC	<30,000	Count	8	15	5	2		30
		Percentage	26.7%	50.0%	16.7%	6.7%	0.0%	100.0%
	>30,000	Count	1	7	2			10
		Percentage	10.0%	70.0%	20.0%	0.0%	0.0%	100.0%
CPC Count			9	22	7	2		40
CPC Percentage			22.5%	55.0%	17.5%	5.0%	0.0%	100.0%
HSAA	(blank)	Count	3	9	1	3		16
		Percentage	18.8%	56.3%	6.3%	18.8%	0.0%	100.0%
HSAA Count			3	9	1	3		16
HSAA Percentage			18.8%	56.3%	6.3%	18.8%	0.0%	100.0%
Total Count			13	33	9	10		65
Total Percentage			20.0%	50.8%	13.8%	15.4%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Transportation

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No.	45x
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			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		4		5		9
		Percentage	0.0%	44.4%	0.0%	55.6%	0.0%	100.0%
AEA Count				4		5		9
AEA Percentage			0.0%	44.4%	0.0%	55.6%	0.0%	100.0%
CPC	<30,000	Count	10	14	1	4		29
		Percentage	34.5%	48.3%	3.4%	13.8%	0.0%	100.0%
	>30,000	Count		6	2	2		10
		Percentage	0.0%	60.0%	20.0%	20.0%	0.0%	100.0%
CPC Count			10	20	3	6		39
CPC Percentage			25.6%	51.3%	7.7%	15.4%	0.0%	100.0%
HSAA	(blank)	Count	3	8	1	3		15
		Percentage	20.0%	53.3%	6.7%	20.0%	0.0%	100.0%
HSAA Count			3	8	1	3		15
HSAA Percentage			20.0%	53.3%	6.7%	20.0%	0.0%	100.0%
Total Count			13	32	4	14		63
Total Percentage			20.6%	50.8%	6.3%	22.2%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Volunteer Program

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45y

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		3			6		9
		Percentage	0.0%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%
AEA Count				3			6		9
AEA Percentage			0.0%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%
CPC	<30,000	Count	6	12	10		2		30
		Percentage	20.0%	40.0%	33.3%	0.0%	6.7%	0.0%	100.0%
	>30,000	Count		6	3	1			10
		Percentage	0.0%	60.0%	30.0%	10.0%	0.0%	0.0%	100.0%
CPC Count			6	18	13	1	2		40
CPC Percentage			15.0%	45.0%	32.5%	2.5%	5.0%	0.0%	100.0%
HSAA	(blank)	Count	3	7	3		3		16
		Percentage	18.8%	43.8%	18.8%	0.0%	18.8%	0.0%	100.0%
HSAA Count			3	7	3		3		16
HSAA Percentage			18.8%	43.8%	18.8%	0.0%	18.8%	0.0%	100.0%
Total Count			9	28	16	1	11		65
Total Percentage			13.8%	43.1%	24.6%	1.5%	16.9%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Payee

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Utilization of Mental Health Services to Adults

No. 45z

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	N/A	(blank)	Grand Total
AEA	(blank)	Count		3	1	5		9
		Percentage	0.0%	33.3%	11.1%	55.6%	0.0%	100.0%
AEA Count				3	1	5		9
AEA Percentage			0.0%	33.3%	11.1%	55.6%	0.0%	100.0%
CPC	<30,000	Count	5	15	8	1		29
		Percentage	17.2%	51.7%	27.6%	3.4%	0.0%	100.0%
	>30,000	Count		4	5	1		10
		Percentage	0.0%	40.0%	50.0%	10.0%	0.0%	100.0%
CPC Count			5	19	13	2		39
CPC Percentage			12.8%	48.7%	33.3%	5.1%	0.0%	100.0%
HSAA	(blank)	Count	2	6	5	3		16
		Percentage	12.5%	37.5%	31.3%	18.8%	0.0%	100.0%
HSAA Count			2	6	5	3		16
HSAA Percentage			12.5%	37.5%	31.3%	18.8%	0.0%	100.0%
Total Count			7	28	19	10		64
Total Percentage			10.9%	43.8%	29.7%	15.6%	0.0%	100.0%

Question

Please tell us how you would rate the utilization of the following mental health services provided to adults in my county/area can best be characterized as: (Multi-part question)--Legal Services

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Populations/Issues

No.	46
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	2	1	4		9
		Percentage	0.0%	22.2%	22.2%	11.1%	44.4%	0.0%	100.0%
AEA Count				2	2	1	4		9
AEA Percentage			0.0%	22.2%	22.2%	11.1%	44.4%	0.0%	100.0%
CPC	<30,000	Count	3	13	3	12			31
		Percentage	9.7%	41.9%	9.7%	38.7%	0.0%	0.0%	100.0%
	>30,000	Count		4	3	4			11
		Percentage	0.0%	36.4%	27.3%	36.4%	0.0%	0.0%	100.0%
CPC Count			3	17	6	16			42
CPC Percentage			7.1%	40.5%	14.3%	38.1%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		10	2	4	1		17
		Percentage	0.0%	58.8%	11.8%	23.5%	5.9%	0.0%	100.0%
HSAA Count				10	2	4	1		17
HSAA Percentage			0.0%	58.8%	11.8%	23.5%	5.9%	0.0%	100.0%
Total Count			3	29	10	21	5		68
Total Percentage			4.4%	42.6%	14.7%	30.9%	7.4%	0.0%	100.0%

Question

Elderly persons with a mental illness have access to services appropriate to their needs.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Populations/Issues

No.	47
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		4	3			2		9
		Percentage	0.0%	44.4%	33.3%	0.0%	0.0%	22.2%	0.0%	100.0%
AEA Count				4	3			2		9
AEA Percentage			0.0%	44.4%	33.3%	0.0%	0.0%	22.2%	0.0%	100.0%
CPC	<30,000	Count	6	13	4	8	1			32
		Percentage	18.8%	40.6%	12.5%	25.0%	3.1%	0.0%	0.0%	100.0%
	>30,000	Count		5	4	2				11
		Percentage	0.0%	45.5%	36.4%	18.2%	0.0%	0.0%	0.0%	100.0%
CPC Count			6	18	8	10	1			43
CPC Percentage			14.0%	41.9%	18.6%	23.3%	2.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	8	4	3	1			17
		Percentage	5.9%	47.1%	23.5%	17.6%	5.9%	0.0%	0.0%	100.0%
HSAA Count			1	8	4	3	1			17
HSAA Percentage			5.9%	47.1%	23.5%	17.6%	5.9%	0.0%	0.0%	100.0%
Total Count			7	30	15	13	2	2		69
Total Percentage			10.1%	43.5%	21.7%	18.8%	2.9%	2.9%	0.0%	100.0%

Question

Mental health services are well coordinated with community law enforcement officials.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Populations/Issues

No.	48
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	5	1		1		9
		Percentage	0.0%	22.2%	55.6%	11.1%	0.0%	11.1%	0.0%	100.0%
AEA Count				2	5	1		1		9
AEA Percentage			0.0%	22.2%	55.6%	11.1%	0.0%	11.1%	0.0%	100.0%
CPC	<30,000	Count	4	13	10	4		1		32
		Percentage	12.5%	40.6%	31.3%	12.5%	0.0%	3.1%	0.0%	100.0%
	>30,000	Count	1	5	1	2		2		11
		Percentage	9.1%	45.5%	9.1%	18.2%	0.0%	18.2%	0.0%	100.0%
CPC Count			5	18	11	6		3		43
CPC Percentage			11.6%	41.9%	25.6%	14.0%	0.0%	7.0%	0.0%	100.0%
HSAA	(blank)	Count		6	4	6	1			17
		Percentage	0.0%	35.3%	23.5%	35.3%	5.9%	0.0%	0.0%	100.0%
HSAA Count				6	4	6	1			17
HSAA Percentage			0.0%	35.3%	23.5%	35.3%	5.9%	0.0%	0.0%	100.0%
Total Count			5	26	20	13	1	4		69
Total Percentage			7.2%	37.7%	29.0%	18.8%	1.4%	5.8%	0.0%	100.0%

Question

Parenting/family support services are available to parents with a mental illness taking care of their children

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Populations/Issues

No.	49
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		3	1			5	9	
		Percentage	0.0%	33.3%	11.1%	0.0%	0.0%	55.6%	100.0%	
AEA Count				3	1			5	9	
AEA Percentage			0.0%	33.3%	11.1%	0.0%	0.0%	55.6%	100.0%	
CPC	<30,000	Count	8	11	5	3		5	32	
		Percentage	25.0%	34.4%	15.6%	9.4%	0.0%	15.6%	100.0%	
	>30,000	Count		6		4		1	11	
		Percentage	0.0%	54.5%	0.0%	36.4%	0.0%	9.1%	100.0%	
CPC Count			8	17	5	7		6	43	
CPC Percentage			18.6%	39.5%	11.6%	16.3%	0.0%	14.0%	100.0%	
HSAA	(blank)	Count	2	8	3	1	1	2	17	
		Percentage	11.8%	47.1%	17.6%	5.9%	5.9%	11.8%	100.0%	
HSAA Count			2	8	3	1	1	2	17	
HSAA Percentage			11.8%	47.1%	17.6%	5.9%	5.9%	11.8%	100.0%	
Total Count			10	28	9	8	1	13	69	
Total Percentage			14.5%	40.6%	13.0%	11.6%	1.4%	18.8%	100.0%	

Question

There is active outreach of mental health service system to homeless persons in this community.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Populations/Issues

No.	50
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	1	2	1		4		9
		Percentage	11.1%	11.1%	22.2%	11.1%	0.0%	44.4%	0.0%	100.0%
AEA Count			1	1	2	1		4		9
AEA Percentage			11.1%	11.1%	22.2%	11.1%	0.0%	44.4%	0.0%	100.0%
CPC	<30,000	Count	6	12	7	7				32
		Percentage	18.8%	37.5%	21.9%	21.9%	0.0%	0.0%	0.0%	100.0%
	>30,000	Count		3	1	4	2	1		11
		Percentage	0.0%	27.3%	9.1%	36.4%	18.2%	9.1%	0.0%	100.0%
CPC Count			6	15	8	11	2	1		43
CPC Percentage			14.0%	34.9%	18.6%	25.6%	4.7%	2.3%	0.0%	100.0%
HSAA	(blank)	Count	1	4	7	4	1			17
		Percentage	5.9%	23.5%	41.2%	23.5%	5.9%	0.0%	0.0%	100.0%
HSAA Count			1	4	7	4	1			17
HSAA Percentage			5.9%	23.5%	41.2%	23.5%	5.9%	0.0%	0.0%	100.0%
Total Count			8	20	17	16	3	5		69
Total Percentage			11.6%	29.0%	24.6%	23.2%	4.3%	7.2%	0.0%	100.0%

Question

Discharge plans for inpatient care result in active follow up in the community.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Populations/Issues

No.	51
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count			3	2		4	9	
		Percentage	0.0%	0.0%	33.3%	22.2%	0.0%	44.4%	0.0%	100.0%
AEA Count					3	2		4	9	
AEA Percentage			0.0%	0.0%	33.3%	22.2%	0.0%	44.4%	0.0%	100.0%
CPC	<30,000	Count	5	12	3	9	2	1	32	
		Percentage	15.6%	37.5%	9.4%	28.1%	6.3%	3.1%	0.0%	100.0%
	>30,000	Count		3	3	4		1	11	
		Percentage	0.0%	27.3%	27.3%	36.4%	0.0%	9.1%	0.0%	100.0%
CPC Count			5	15	6	13	2	2	43	
CPC Percentage			11.6%	34.9%	14.0%	30.2%	4.7%	4.7%	0.0%	100.0%
HSAA	(blank)	Count	2	5	6	2	2		17	
		Percentage	11.8%	29.4%	35.3%	11.8%	11.8%	0.0%	0.0%	100.0%
HSAA Count			2	5	6	2	2		17	
HSAA Percentage			11.8%	29.4%	35.3%	11.8%	11.8%	0.0%	0.0%	100.0%
Total Count			7	20	15	17	4	6	69	
Total Percentage			10.1%	29.0%	21.7%	24.6%	5.8%	8.7%	0.0%	100.0%

Question

There are opportunities in my local service system to divert persons with mental illness away from the criminal justice system.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation

CPC/HSAA/AEA Survey Results

Consumer and Family Involvement

No.	52
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		1	4	2		2	9	
		Percentage	0.0%	11.1%	44.4%	22.2%	0.0%	22.2%	0.0%	100.0%
AEA Count				1	4	2		2	9	
AEA Percentage			0.0%	11.1%	44.4%	22.2%	0.0%	22.2%	0.0%	100.0%
CPC	<30,000	Count	1	3	4	19	5		32	
		Percentage	3.1%	9.4%	12.5%	59.4%	15.6%	0.0%	0.0%	100.0%
	>30,000	Count			3	6	2		11	
		Percentage	0.0%	0.0%	27.3%	54.5%	18.2%	0.0%	0.0%	100.0%
CPC Count			1	3	7	25	7		43	
CPC Percentage			2.3%	7.0%	16.3%	58.1%	16.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		1	5	11			17	
		Percentage	0.0%	5.9%	29.4%	64.7%	0.0%	0.0%	0.0%	100.0%
HSAA Count				1	5	11			17	
HSAA Percentage			0.0%	5.9%	29.4%	64.7%	0.0%	0.0%	0.0%	100.0%
Total Count			1	5	16	38	7	2	69	
Total Percentage			1.4%	7.2%	23.2%	55.1%	10.1%	2.9%	0.0%	100.0%

Question

Consumers are involved in treatment planning

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Consumer and Family Involvement

No.	53
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		2	4	1		2		
		Percentage	0.0%	22.2%	44.4%	11.1%	0.0%	22.2%	0.0%	100.0%
AEA Count				2	4	1		2	9	
AEA Percentage			0.0%	22.2%	44.4%	11.1%	0.0%	22.2%	0.0%	100.0%
CPC	<30,000	Count	1	8	6	14	3			32
		Percentage	3.1%	25.0%	18.8%	43.8%	9.4%	0.0%	0.0%	100.0%
	>30,000	Count		2	1	7	1			11
		Percentage	0.0%	18.2%	9.1%	63.6%	9.1%	0.0%	0.0%	100.0%
CPC Count			1	10	7	21	4		43	
CPC Percentage			2.3%	23.3%	16.3%	48.8%	9.3%	0.0%	0.0%	100.0%
HSAA	(blank)	Count		5	6	6				17
		Percentage	0.0%	29.4%	35.3%	35.3%	0.0%	0.0%	0.0%	100.0%
HSAA Count				5	6	6			17	
HSAA Percentage			0.0%	29.4%	35.3%	35.3%	0.0%	0.0%	0.0%	100.0%
Total Count			1	17	17	28	4	2		69
Total Percentage			1.4%	24.6%	24.6%	40.6%	5.8%	2.9%	0.0%	100.0%

Question

Families are actively involved in planning, oversight and evaluation of the local system of MH care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Consumer and Family Involvement

No. 54

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A (blank)	Grand Total	
AEA	(blank)	Count		1	3	3		2	9	
		Percentage	0.0%	11.1%	33.3%	33.3%	0.0%	22.2%	100.0%	
AEA Count				1	3	3		2	9	
AEA Percentage			0.0%	11.1%	33.3%	33.3%	0.0%	22.2%	100.0%	
CPC	<30,000	Count	1	6	10	12	2		31	
		Percentage	3.2%	19.4%	32.3%	38.7%	6.5%	0.0%	100.0%	
	>30,000	Count			6	2	2	1	11	
		Percentage	0.0%	0.0%	54.5%	18.2%	18.2%	9.1%	100.0%	
CPC Count			1	6	16	14	4	1	42	
CPC Percentage			2.4%	14.3%	38.1%	33.3%	9.5%	2.4%	100.0%	
HSAA	(blank)	Count		1	9	7			17	
		Percentage	0.0%	5.9%	52.9%	41.2%	0.0%	0.0%	100.0%	
HSAA Count				1	9	7			17	
HSAA Percentage			0.0%	5.9%	52.9%	41.2%	0.0%	0.0%	100.0%	
Total Count			1	8	28	24	4	3	68	
Total Percentage			1.5%	11.8%	41.2%	35.3%	5.9%	4.4%	100.0%	

Question

Family members are appropriately involved in treatment planning.

Key

Questions 1-23, 27-41, & 46-62

- | | |
|-----|--------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neutral |
| 4 | Agree |
| 5 | Strongly Agree |
| N/A | Not able to answer |

Questions 42 & 44

- | | |
|-----|-----------------------|
| 1 | Not Available |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessive |
| N/A | Not able to answer |

Questions 24-26

- | | |
|-----|------------------------------------|
| 1 | Within my County |
| 2 | Through multi-county collaboration |
| 3 | Neither |
| 4 | Both |
| 5 | Not at all |
| N/A | Not able to answer |

Questions 43 & 45

- | | |
|-----|-----------------------|
| 1 | Very underutilized |
| 2 | Less than Appropriate |
| 3 | Just Right |
| 4 | Excessively Utilized |
| N/A | Not able to answer |

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Consumer and Family Involvement

No.	55
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			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count		2	3	1		2		8
		Percentage	0.0%	25.0%	37.5%	12.5%	0.0%	25.0%	0.0%	100.0%
AEA Count				2	3	1		2		8
AEA Percentage			0.0%	25.0%	37.5%	12.5%	0.0%	25.0%	0.0%	100.0%
CPC	<30,000	Count	2	5	6	15	3			31
		Percentage	6.5%	16.1%	19.4%	48.4%	9.7%	0.0%	0.0%	100.0%
	>30,000	Count		2	4	3	2			11
		Percentage	0.0%	18.2%	36.4%	27.3%	18.2%	0.0%	0.0%	100.0%
CPC Count			2	7	10	18	5			42
CPC Percentage			4.8%	16.7%	23.8%	42.9%	11.9%	0.0%	0.0%	100.0%
HSAA	(blank)	Count	1	5	5	6				17
		Percentage	5.9%	29.4%	29.4%	35.3%	0.0%	0.0%	0.0%	100.0%
HSAA Count			1	5	5	6				17
HSAA Percentage			5.9%	29.4%	29.4%	35.3%	0.0%	0.0%	0.0%	100.0%
Total Count			3	14	18	25	5	2		67
Total Percentage			4.5%	20.9%	26.9%	37.3%	7.5%	3.0%	0.0%	100.0%

Question

Consumers are actively involved in planning, oversight and evaluation of the local system of MH care.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Special Section for Area Education Administrators (AEA)

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	(blank)	Grand Total
AEA	(blank)	Count	3	1	2	3		9
		Percentage	33.3%	11.1%	22.2%	33.3%	0.0%	100.0%
Total Count			3	1	2	3		9
Total Percentage			33.3%	11.1%	22.2%	33.3%	0.0%	100.0%

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Section for Area Education Administrators (AEA)

No. 57

			Response				
Type of Survey	30,000 Pop. Threshold	Data	1	3	4	(blank)	Grand Total
AEA	(blank)	Count	3	1	5		9
		Percentage	33.3%	11.1%	55.6%	0.0%	100.0%
Total Count			3	1	5		9
Total Percentage			33.3%	11.1%	55.6%	0.0%	100.0%

Question

The state funded MH service system is responsive to the MH needs of school age and pre-school children.

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Section for Area Education Administrators (AEA)

No. 58

			Response					
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	(blank)	Grand Total
AEA	(blank)	Count	3	1	1	4		9
		Percentage	33.3%	11.1%	11.1%	44.4%	0.0%	100.0%
Total Count			3	1	1	4		9
Total Percentage			33.3%	11.1%	11.1%	44.4%	0.0%	100.0%

Question

The overall quality of mental health services provided to school age and pre-school children is good in my AEA.

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results

Special Section for Area Education Administrators (AEA)

No. 59

			Response							
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	2	1	2	2	1	1		9
		Percentage	22.2%	11.1%	22.2%	22.2%	11.1%	11.1%	0.0%	100.0%

Question

Care for multi-need (MH/MR/DD) school age and pre-school children in my AEA is well coordinated among Human Service Area Administrators, CPCs, and schools.

Key

Questions 1-23, 27-41, & 46-62

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral
- 4 Agree
- 5 Strongly Agree
- N/A Not able to answer

Questions 42 & 44

- 1 Not Available
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessive
- N/A Not able to answer

Questions 24-26

- 1 Within my County
- 2 Through multi-county collaboration
- 3 Neither
- 4 Both
- 5 Not at all
- N/A Not able to answer

Questions 43 & 45

- 1 Very underutilized
- 2 Less than Appropriate
- 3 Just Right
- 4 Excessively Utilized
- N/A Not able to answer

Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results

Special Section for Area Education Administrators (AEA)

No. **60**

			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	3	1	3	1		9
		Percentage	11.1%	33.3%	11.1%	33.3%	11.1%	0.0%	100.0%

Question

I have frequent contact with the CPCs in my AEA regarding school age and pre-school children with MH needs.

Key

Questions 1-23, 27-41, & 46-62

1 Strongly Disagree
2 Disagree
3 Neutral
4 Agree
5 Strongly Agree
N/A Not able to answer

Questions 24-26

1 Within my County
2 Through multi-county collaboration
3 Neither
4 Both
5 Not at all
N/A Not able to answer

Questions 42 & 44

1 Not Available
2 Less than Appropriate
3 Just Right
4 Excessive
N/A Not able to answer

Questions 43 & 45

1 Very underutilized
2 Less than Appropriate
3 Just Right
4 Excessively Utilized
N/A Not able to answer

Iowa Mental Health System Evaluation
CPC/HSAA/AEA Survey Results

Special Section for Area Education Administrators (AEA)

No.	61
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	2	3	4	5	N/A	(blank)	Grand Total
AEA	(blank)	Count	4	2	1	1	1		9
		Percentage	44.4%	22.2%	11.1%	11.1%	11.1%	0.0%	100.0%

Question

I have a difficult time accessing MH services for school age and pre-school children in my AEA.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Iowa Mental Health System Evaluation CPC/HSAA/AEA Survey Results

Special Section for Area Education Administrators (AEA)

No.	62
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			Response						
Type of Survey	30,000 Pop. Threshold	Data	1	2	3	4	N/A	(blank)	Grand Total
AEA	(blank)	Count	1	4	2	1	1		9
		Percentage	11.1%	44.4%	22.2%	11.1%	11.1%	0.0%	100.0%
Total Count			1	4	2	1	1		9
Total Percentage			11.1%	44.4%	22.2%	11.1%	11.1%	0.0%	100.0%

Question

There are adequate alternatives to less restrictive (non-inpatient/non-residential) treatment settings for school age and pre-school children with MH needs in my AEA.

Key

Questions 1-23, 27-41, & 46-62

1	Strongly Disagree
2	Disagree
3	Neutral
4	Agree
5	Strongly Agree
N/A	Not able to answer

Questions 42 & 44

1	Not Available
2	Less than Appropriate
3	Just Right
4	Excessive
N/A	Not able to answer

Questions 24-26

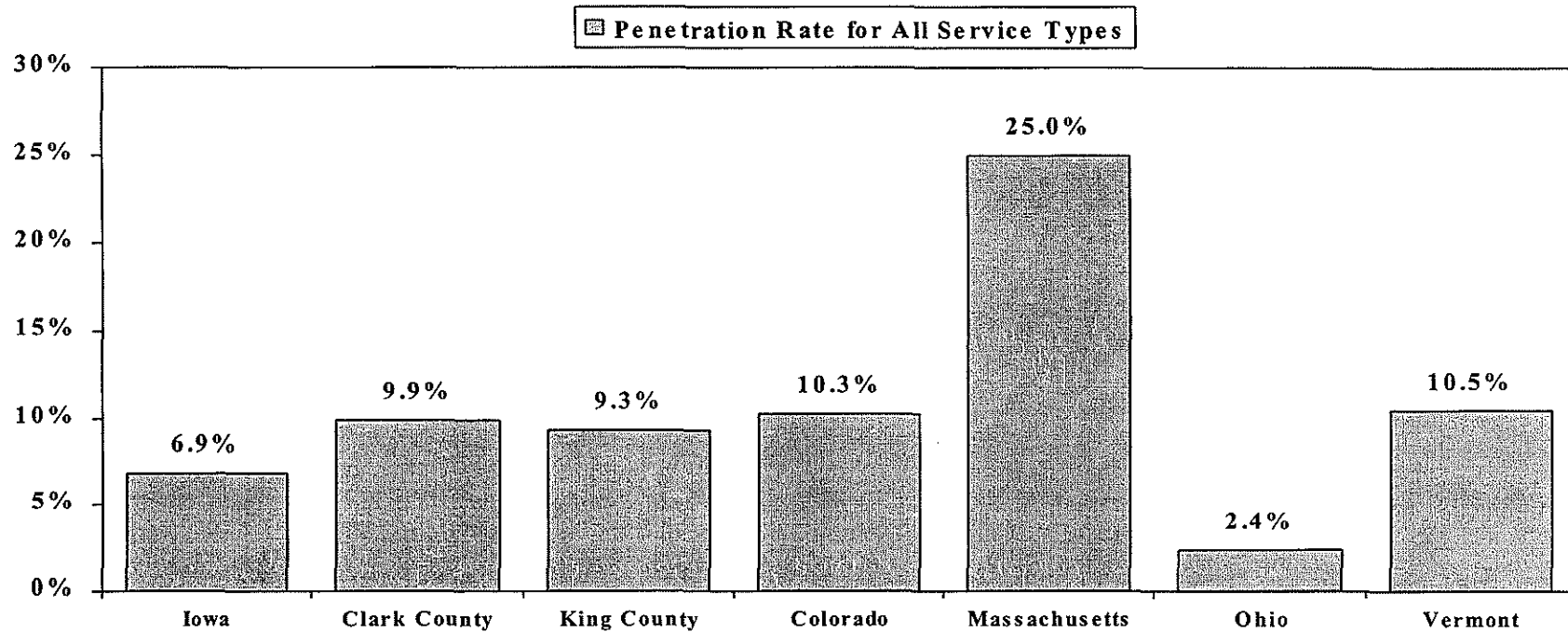
1	Within my County
2	Through multi-county collaboration
3	Neither
4	Both
5	Not at all
N/A	Not able to answer

Questions 43 & 45

1	Very underutilized
2	Less than Appropriate
3	Just Right
4	Excessively Utilized
N/A	Not able to answer

Exhibit 1
Overall Penetration Rates

Overall Penetration Rates



Iowa: Mental Health Access Plan. Average of quarterly rates, March '97 to February '98.

Clark County, WA: Medicaid population. Rate for Fiscal Year July '97-June '98.

King County, WA: Medicaid monthly average for 1997.

Colorado: Medicaid MH Pilot, Rate is FY'95 and FY'96.

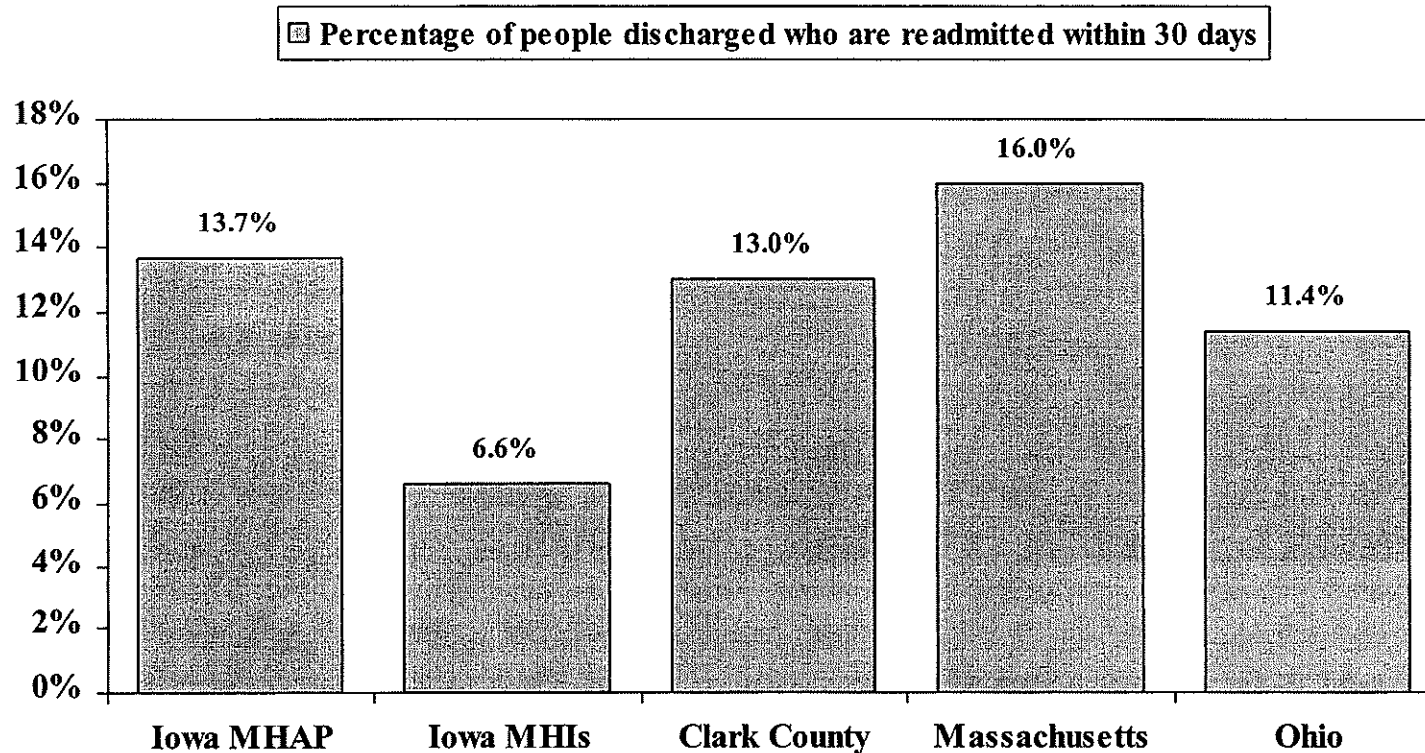
Massachusetts: Medicaid MH Carve-out, Rate is for AFDC and Disabled Populations in FY'97.

Ohio: Medicaid and non-Medicaid, Dept. of Mental Health fee-for-service. July 1996-June 1997.

Vermont: Adult Medicaid, 1997. Rate is for one year.

Exhibit 2
Inpatient Readmission Rates

Readmission Rates



Iowa Mental Health Access Plan (MHAP): Rate for March '97-February '98.

Iowa Mental Health Institutes (MHIs): Rate for Fiscal Year 1997.

Clark County, WA: Medicaid population. Rate for Fiscal Year July '97 - June '98.

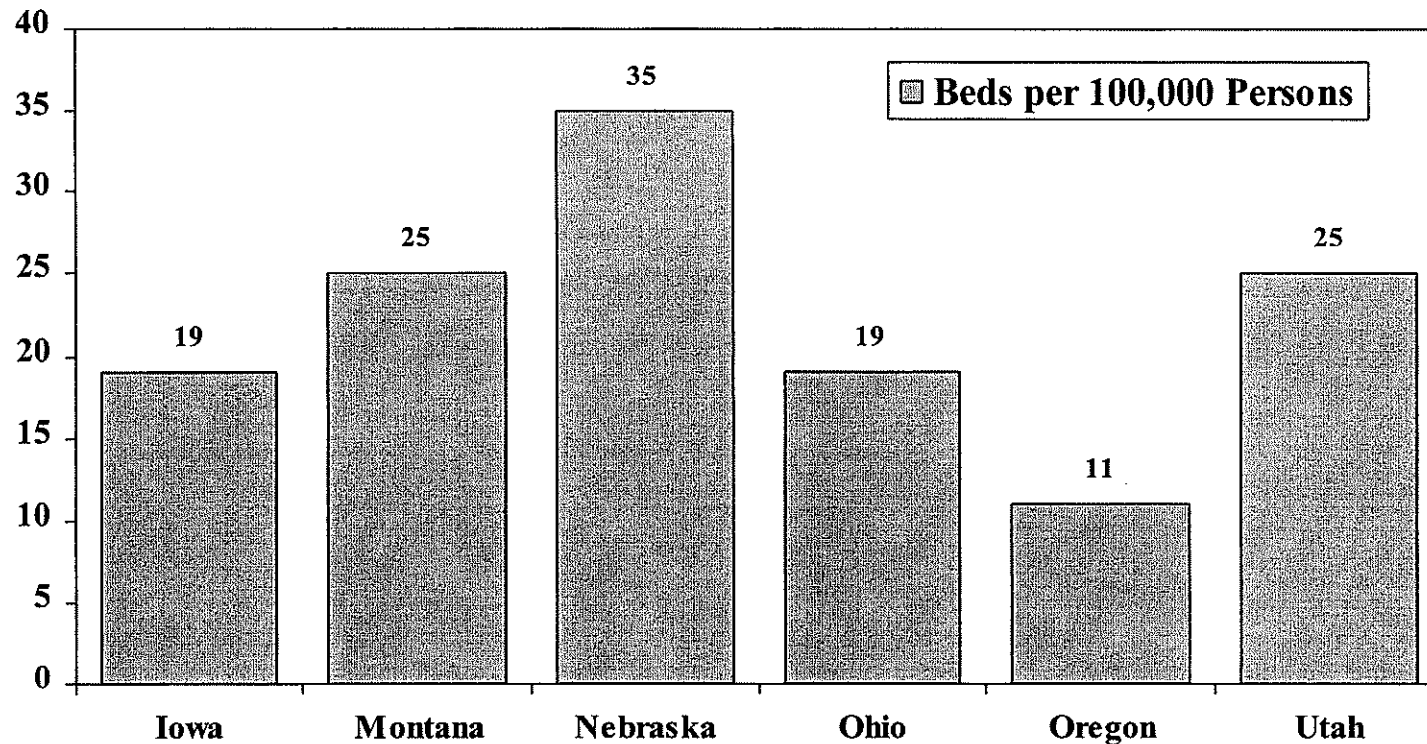
Massachusetts: Medicaid Mental Health Carve-out. Rate for Fiscal Year 1997.

Ohio: Department of Mental Health, State Hospital Rate for Fiscal Year 1997.

Exhibit 3

State Mental Health Agency Operated & Funded Beds per 100,000 Persons

Number of State Mental Health Agency (SMHA) Operated & Funded Beds Per 100,000 Persons*

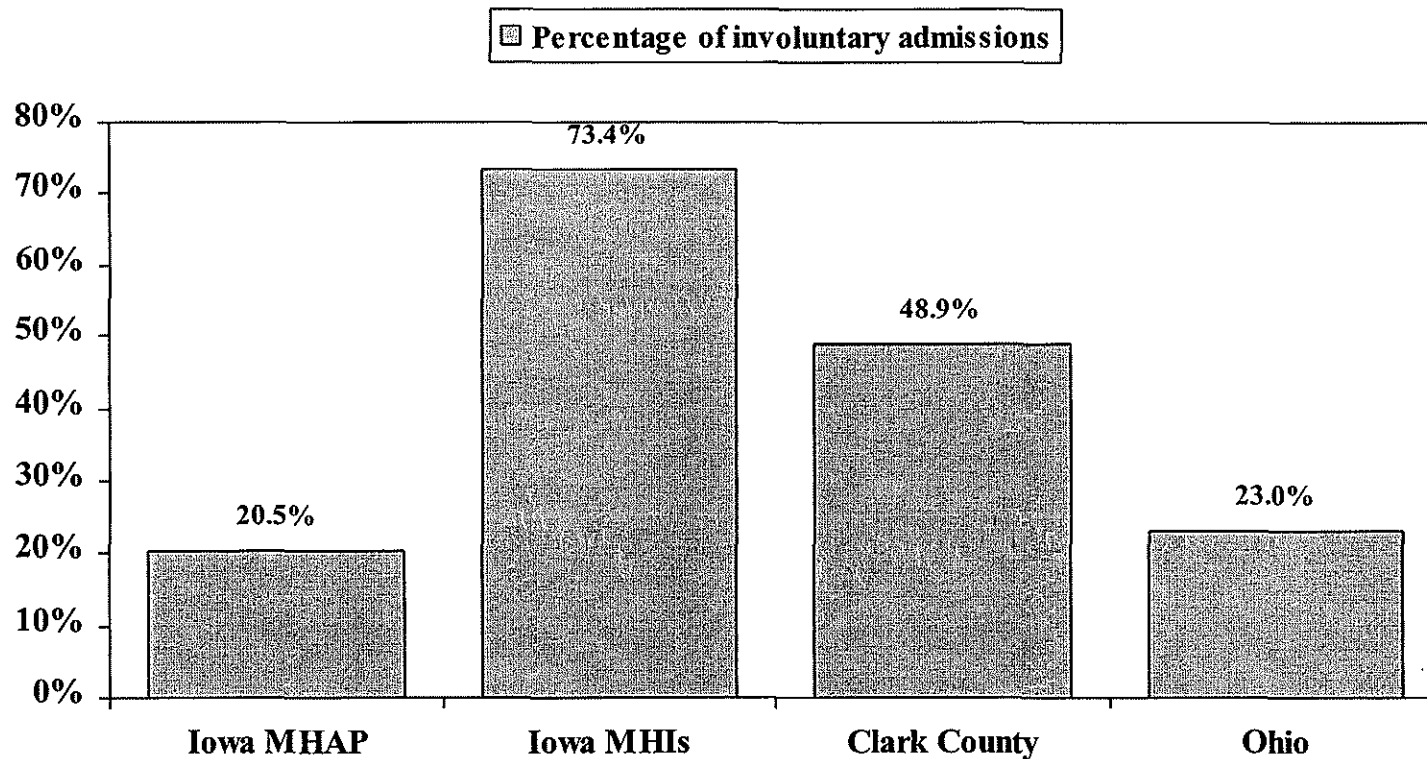


** Persons based on state populations from 1990 U.S. Census data and beds based on the number of setup/ staffed beds on the last day of Fiscal Year 1995.*

Source: Preliminary Data from National Association of State Mental Health Program Directors (NASMHPD) Research Institute's Fiscal Year 1996 SMHA Profiling System

Exhibit 4
Involuntary Admissions

Involuntary Admissions



Iowa Mental Health Access Plan (MHAP): Overall percentage for adults and children. Rate for March 1997 - February 1998.

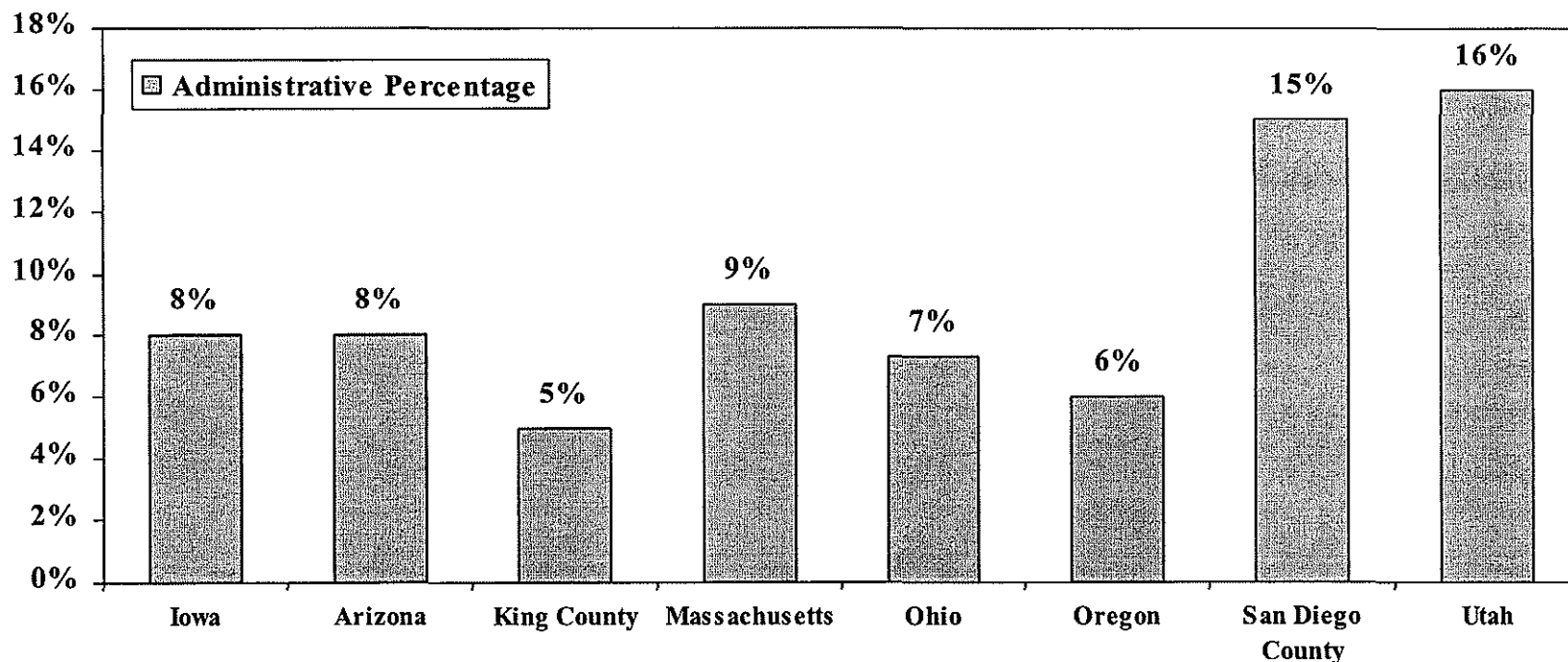
Iowa Mental Health Institutes (MHIs): State Totals. Rate for Fiscal Year 1997.

Clark County, WA: Medicaid population. Rate for Fiscal Year July '97 - June '98.

Ohio: Department of Mental Health, State Hospital Rate for Fiscal Year 1997.

Exhibit 5
Administrative Cost Standards

Administrative Cost Standards



Iowa - Iowa Plan for Behavioral Health, administrative costs not to exceed percentage of capitation payment, 1998 RFP.

Arizona - Regional Behavioral Health Authority administrative costs not to exceed percentage of revenues, 1995-1998 contract.

King County, Washington - Administrative costs, Prepaid Health Plan Budget Proposal, 1995.

Massachusetts - Projected Fiscal Year 1998 administrative spending from Division of Medical Assistance / Behavioral Health Partnership contract.

Ohio - Based on actual Dept. of MH expenditures for Fiscal Year 1997.

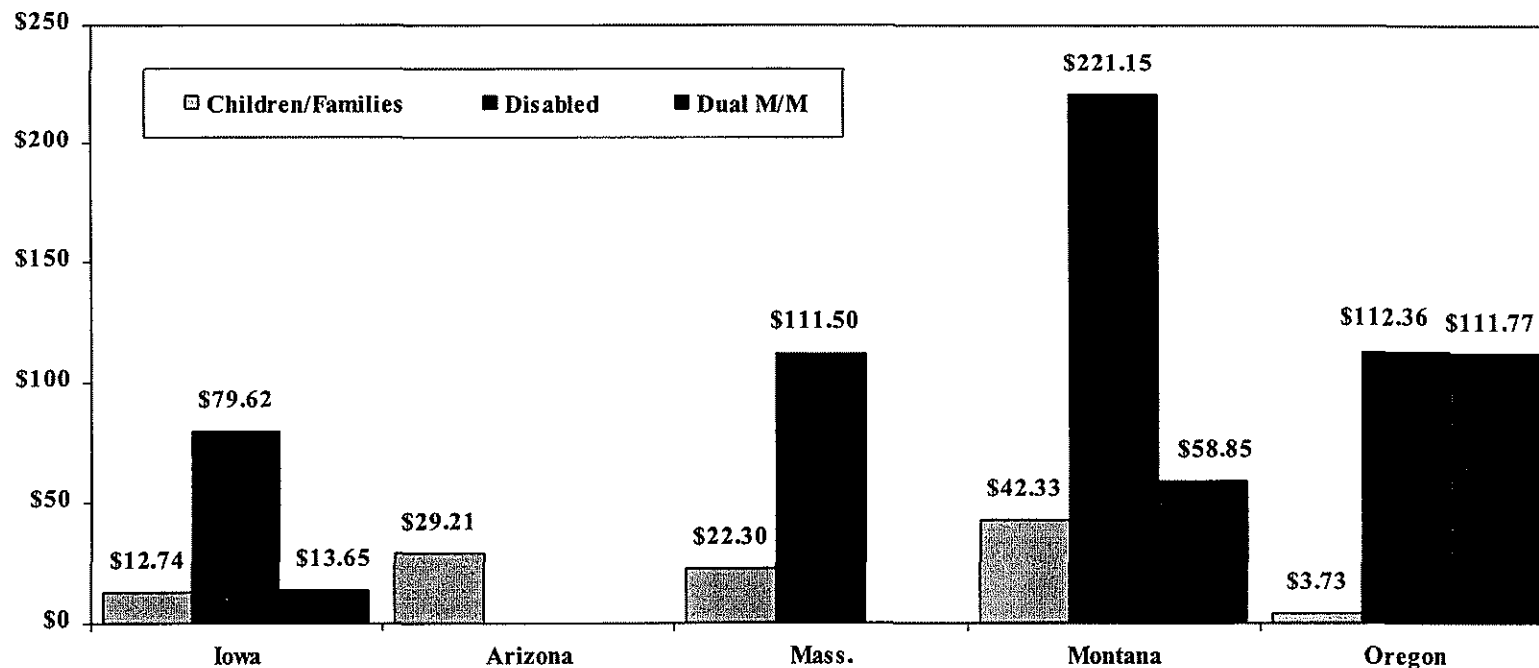
Oregon - Administrative portion of capitated payment for Medicaid Managed Mental Health Care Plan, 1995 contract.

San Diego County, CA - Costs of administration not to exceed 15%, including ASO and Regional plan costs.

Utah - General administrative expenses not to exceed percentage of total costs, Managed Mental Health Care 1995-2000 contract.

Exhibit 6
Per Member Per Month Capitation Rates

Mental Health Per Member Per Month Capitation Rates



Iowa: Mental Health Access Plan capitation rates as of July 1, 1997; rates for children and families and SSI are averaged.

Arizona: Arizona Health Care Cost Containment Systems (AHCCCS) capitation rates as of July 1, 1997; rate for children and families is averaged.

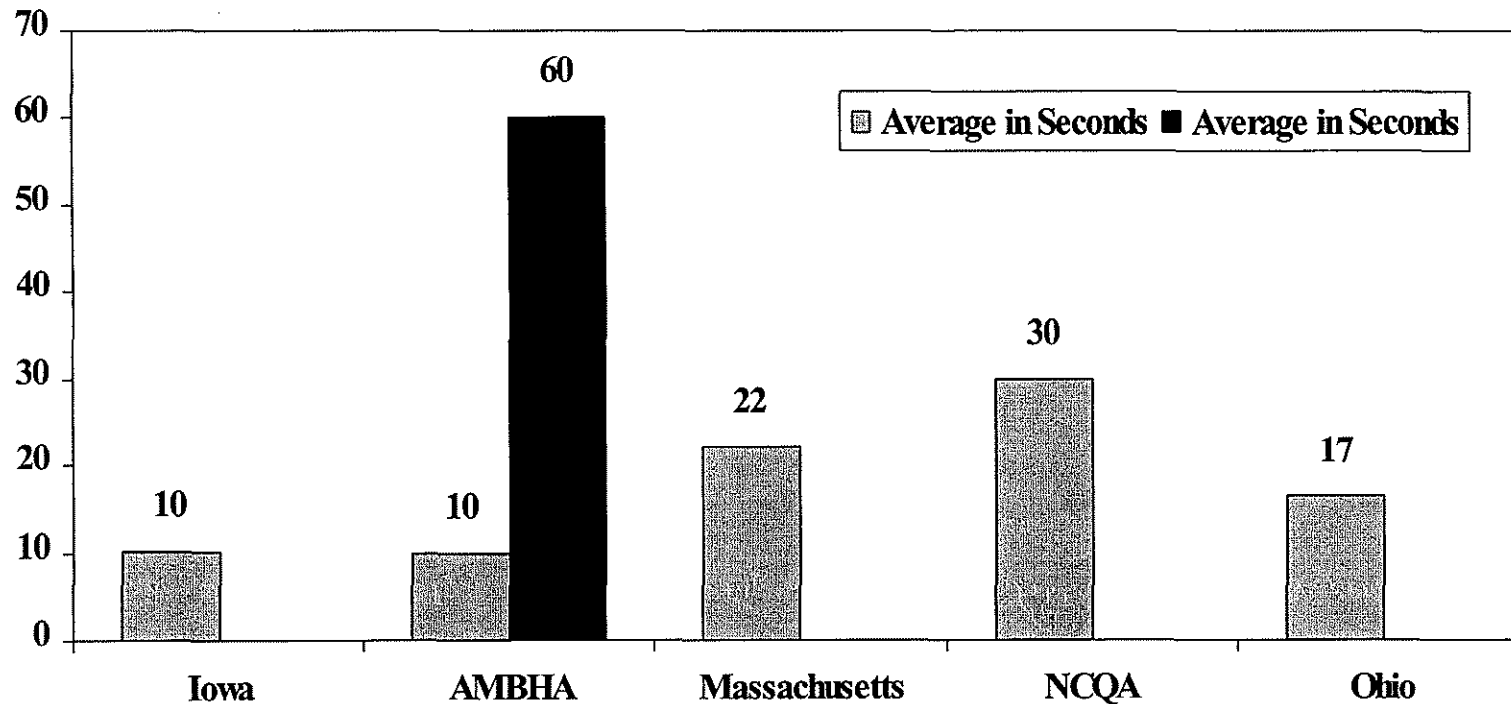
Massachusetts: Managed Mental Health Medicaid Carve out, estimated rates, 1997.

Montana: Mental Health Access Plan Medicaid capitation rates effective 4/1/97 to 3/31/98.

Oregon: Oregon Health Plan Medicaid capitation rates effective 10/1/97 through 9/30/98; rates for children/families and disabled are averaged.

Exhibit 7
Telephone Speed of Answer

Telephone Speed of Answer



Iowa: Mental Health Access Program, average of monthly data from 3/97 to 2/98.

American Managed Behavioral Healthcare Association (AMBHA): Range represents lowest and highest reports for members 1996.

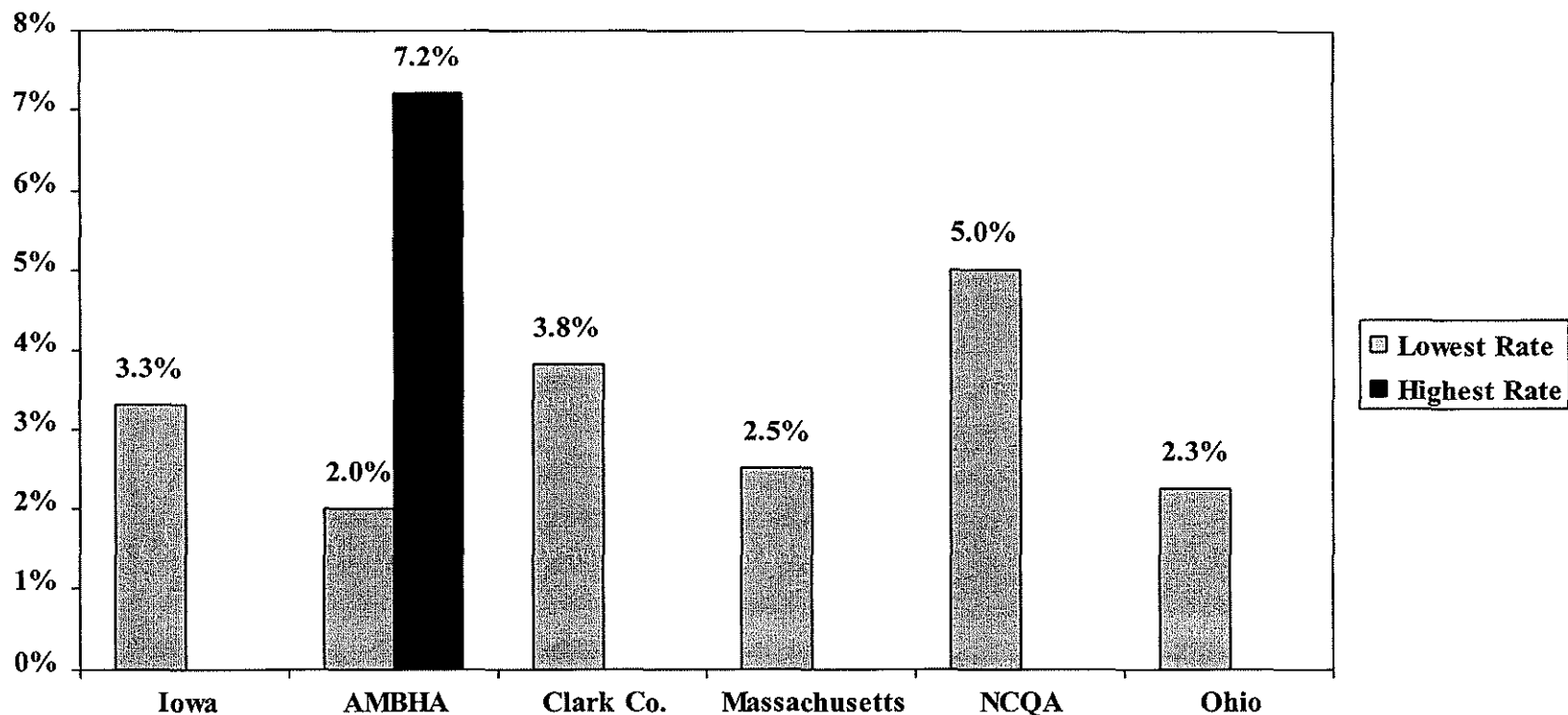
Massachusetts: Medicaid MH Carve-out, Rate for Fiscal Year 1998.

National Committee on Quality Assurance (NCQA): Standard, 1997.

Ohio: State Employees Program, Rate represents combined Intake and Member Services rates. 1996.

Exhibit 8
Telephone Call Abandonment Rate

Telephone Call Abandonment Rates



Iowa: Mental Health Access Program, average of monthly data from 3/97 to 2/98.

American Managed Behavioral Healthcare Association (AMBHA): Range represents lowest and highest reports for members 1996.

Clark County, Washington: Medicaid population, rate represents average for two quarters in 1998.

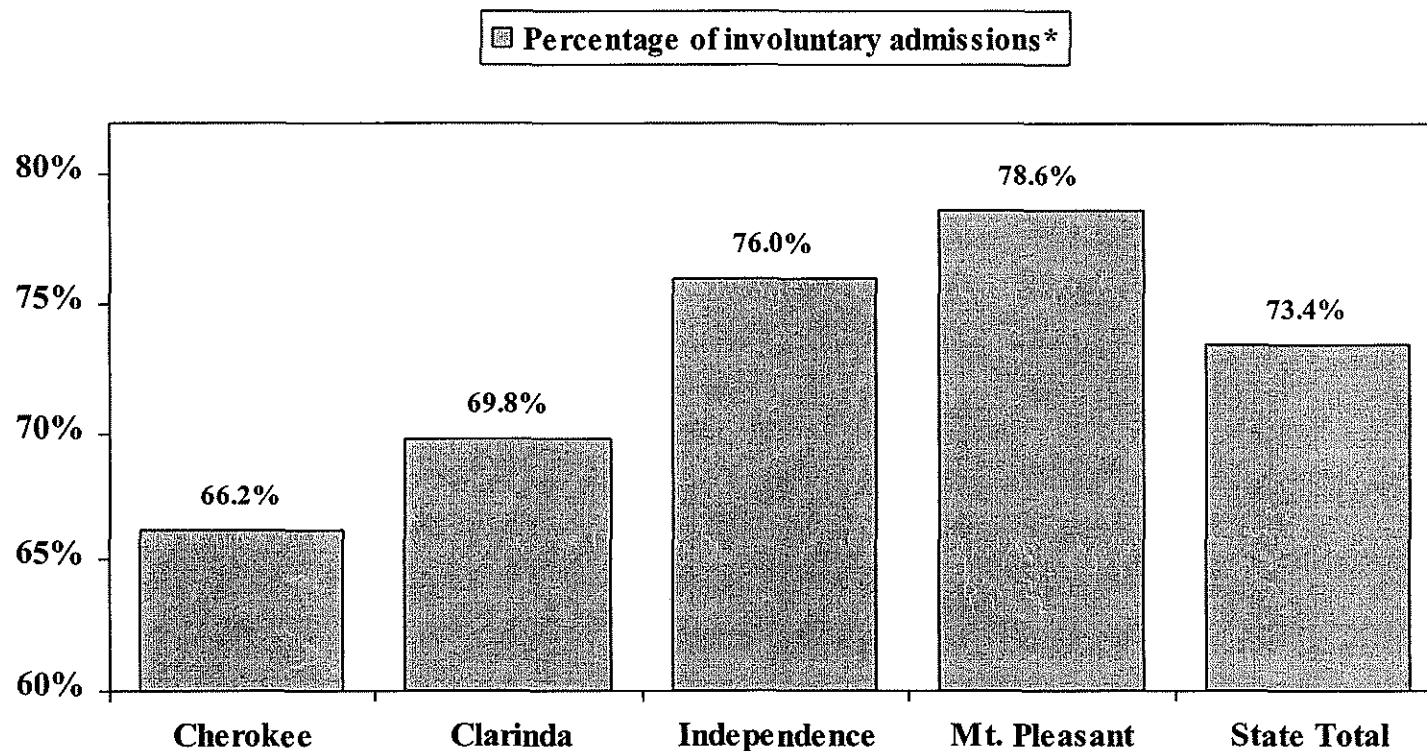
Massachusetts: Medicaid MH Carve-out, Rate for Fiscal Year 1998.

National Committee on Quality Assurance (NCQA): Standard, 1997

Ohio: State Employees Program, Rate represents combined Intake and Member Services rates. 1996.

Exhibit 9
Involuntary Admission at MHIs

Mental Health Institutes' Rates of Involuntary Admissions

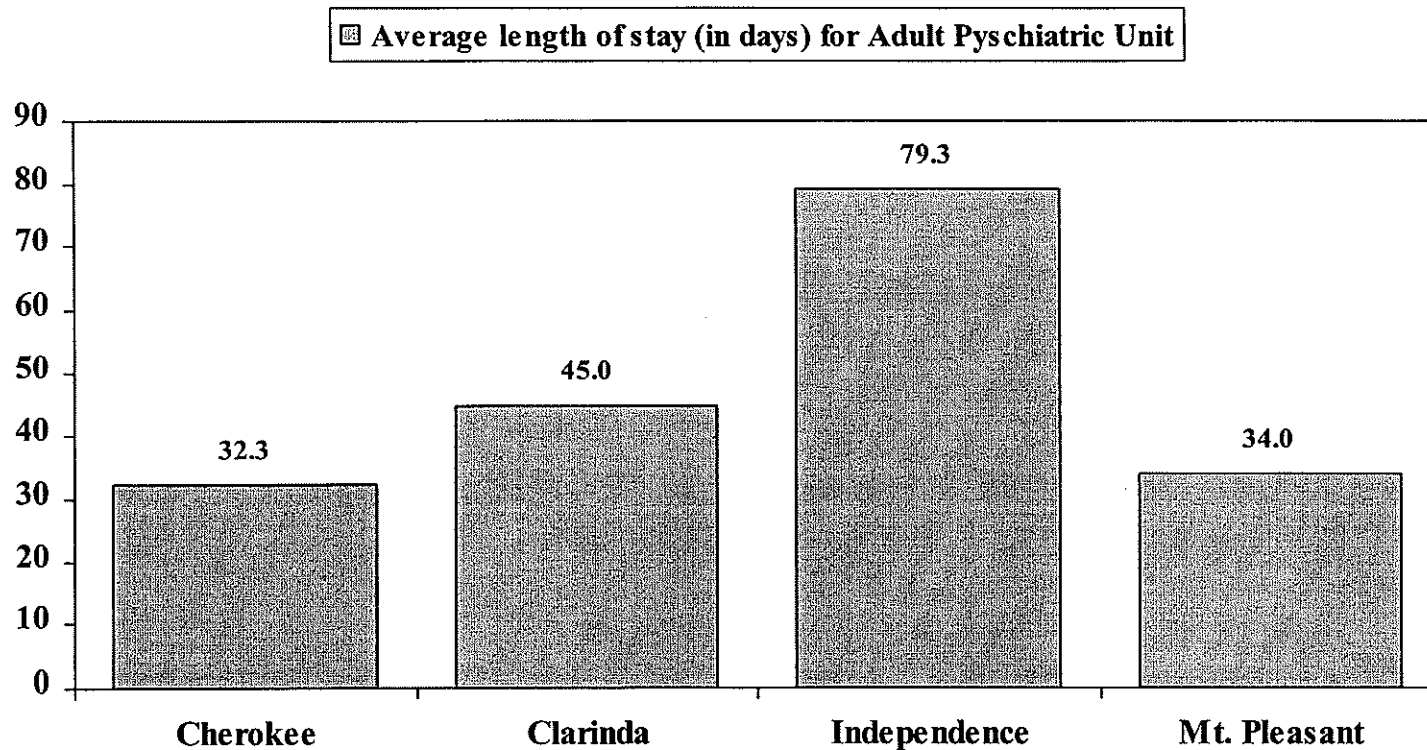


**Percentage only includes admissions for people with mental illness. It does not include admissions for substance abuse.*

Source: Iowa Department of Human Services, Mental Health Institute Data, Fiscal Year 1997

Exhibit 10
Average Length of Stay at MHIs

Mental Health Institutes' Average Length of Stay

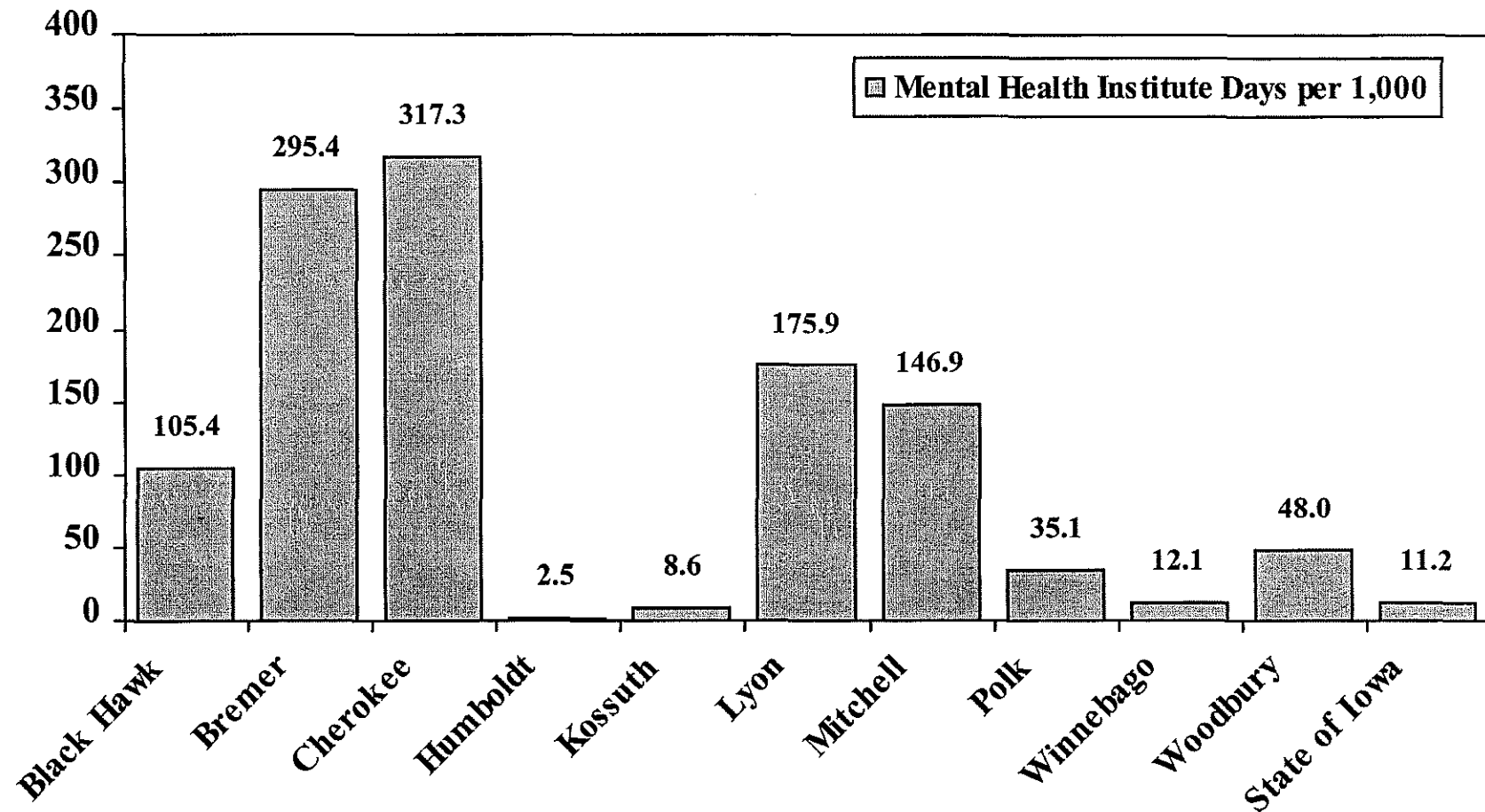


**Average length of stay for adult psychiatric units only.*

Source: Iowa Department of Human Services, Mental Health Institute Data, Fiscal Year 1997

Exhibit 11
Mental Health Institute Days per 1,000 Persons by County

Mental Health Institute Days per 1,000 Population by County



*Source: Iowa Department of Human Services, Mental Health Institute Data, Fiscal Year 1997,
Population based on 1996 census estimates.*

Mental Health Institute Days by County and Institution for Fiscal Year 1997

COUNTY	Total Days	Cherokee	Clarinda	Independence	Mt_ Pleasant	1996 est. pop.	Days per 1,000
Adair	287	74	156		57	8,224	34.9
Adams	395		395			4,494	87.9
Allamakee	1049			967	82	14,002	74.9
Appanoose	1212		5	521	686	13,616	89.0
Audubon	196	18		178		6,894	28.4
Benton	811			599	212	24,510	33.1
Black Hawk	12947	63		12061	823	122,806	105.4
Boone	288	219			69	25,875	11.1
Bremer	6876			6876		23,280	295.4
Buchanan	3683	14		3609	60	21,175	173.9
Buena Vista	690	669			21	19,862	34.7
Butler	1481			1481		15,781	93.8
Calhoun	216	216				11,478	18.8
Carroll	349	301			48	21,536	16.2
Cass	125	119	6			14,930	8.4
Cedar	643			608	35	17,809	36.1
Cerro Gordo	1716	838		777	101	46,584	36.8
Cherokee	4276	2257	1810	189	20	13,477	317.3
Chickasaw	524			524		13,493	38.8
Clarke	830		765		65	8,255	100.5
Clay	536	521			15	17,598	30.5
Clayton	926			882	44	18,893	49.0
Clinton	2796		812	1811	173	50,471	55.4
Crawford	842	373	424		45	16,503	51.0
Dallas	757	413			344	33,900	22.3
Davis	548			266	282	8,447	64.9
Decatur	485		485			8,232	58.9
Delaware	599			578	21	18,506	32.4
Des Moines	4342			1696	2646	42,564	102.0
Dickinson	441	441				15,725	28.0
Dubuque	2792	17	6	2375	394	88,201	31.7
Emmet	159	159				11,114	14.3
Fayette	3251	70	1683	1428	70	22,061	147.4
Floyd	2350	13	1853	444	40	16,538	142.1
Franklin	57	57				11,017	5.2
Fremont	366		285		81	7,918	46.2
Greene	622	410		106	106	10,120	61.5
Grundy	497		43	454		12,340	40.3
Guthrie	159	132			27	11,420	13.9
Hamilton	434	372	8	39	15	16,102	27.0
Hancock	82	14			68	12,152	6.7
Hardin	161	112			49	18,682	8.6
Harrison	724	251	393		80	15,230	47.5
Henry	1135			568	567	19,867	57.1
Howard	501			478	23	9,766	51.3
Humboldt	26	26				10,431	2.5
Ida	809	809				8,109	99.8
Iowa	2097		1510	587		15,381	136.3
Jackson	833			833		20,057	41.5
Jasper	2591	10	1484	538	559	35,470	73.0
Jefferson	792			174	618	16,901	46.9
Johnson	3048			2803	245	101,609	30.0
Jones	326			258	68	20,593	15.8

Mental Health Institute Days by County and Institution for Fiscal Year 1997

COUNTY	Total Days	Cherokee	Clarinda	Independence	Mt_Pleasant	1996 est. pop.	Days per 1,000
Keokuk	581		4	235	342	11,594	50.1
Kossuth	155	155				18,021	8.6
Lee	3526	27		2437	1062	38,879	90.7
Linn	17602	55	2268	14159	1120	179,411	98.1
Louisa	166			32	134	12,017	13.8
Lucas	321			36	285	9,054	35.5
Lyon	2104	89	2015			11,962	175.9
Madison	394		352	14	28	13,663	28.8
Mahaska	1241			350	891	21,757	57.0
Marion	1299		42	793	464	31,359	41.4
Marshall	3518	3390		47	81	38,868	90.5
Mills	376	34	221		121	14,054	26.8
Mitchell	1635		1303	332		11,130	146.9
Monona	177	177				9,981	17.7
Monroe	343			99	244	8,113	42.3
Montgomery	758	122	423	12	201	11,908	63.7
Muscatine	3337			3114	223	41,158	81.1
O'Brien	2646	327	2319			15,030	176.0
Osceola	115	115				7,095	16.2
Page	1205	204	890		111	16,784	71.8
Palo Alto	182	178	4			10,136	18.0
Plymouth	238	238				24,482	9.7
Pocahontas	144	144				9,001	16.0
Polk	12424	1561	6161	823	3879	354,150	35.1
Pottawattamie	3983	1994	864	321	804	84,939	46.9
Poweshiek	1157			1093	64	18,975	61.0
Ringgold	70	13		57		5,345	13.1
Sac	565	289		208	68	11,986	47.1
Scott	4136			4081	55	157,353	26.3
Shelby	154	124			30	13,065	11.8
Sioux	599	599				31,191	19.2
State of Iowa	31919	7043	6935	14886	3055	2,851,792	11.2
Story	1201	255	730	169	47	74,610	16.1
Tama	917	6		768	143	17,678	51.9
Taylor	163	30	133			7,186	22.7
Union	836	72	686		78	12,613	66.3
Van Buren	872	32		583	257	7,807	111.7
Wapello	4246			2031	2215	35,766	118.7
Warren	975	59	658		258	39,386	24.8
Washington	588			393	195	20,706	28.4
Wayne	468		324		144	6,847	68.4
Webster	807	650		49	108	39,014	20.7
Winnebago	145	127			18	11,984	12.1
Winneshek	1828		1107	702	19	20,963	87.2
Woodbury	4926	3108	1734		84	102,580	48.0
Worth	14	14				7,865	1.8
Wright	253	241			12	14,327	17.7
Total	189,987	30,460	41,296	92,532	25,699		

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